

Charnwood Borough Council - Environmental Information Regulation Performance Monitoring 2011

Qtr 1	Qtr 2	Qtr 3	Qtr 4	Total
Jan - Mar	Apr - Jun	Jul - Sep	Oct - Dec	

Timeliness

Number of EIR requests responded to:

13	16	20	33	82
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Of these completed requests:

Number of requests that took 20 working days or less to be processed

12	16	20	32	80
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Number of requests where the 20 working day deadline for response was been extended as permitted in legislation

1	0	0	1	2
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Number of requests where processing took longer than statutory deadline to process

0	0	0	1	1
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Outcomes

Number of requests where no reasons for refusal were applied to the request

12	14	20	34	80
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Number of requests received for which a fee notice was issued or a fee was charged

0	0	0	0	0
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Use of exemptions and other reasons for refusal

Number of requests received during the year where information was refused either fully or in part because one or more exceptions applied

1	2	0	0	3
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Number which cited each of the exceptions to the right to disclosure in regulation 12 as a reason for refusal - This may add up to more than the total above if more than one exemption applied to the request

3(a) - Exempt personal data

0	2	0	0	2
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4(b) - Manifestly unreasonable	0	0	0	0	0
4(c) - Too general	0	0	0	0	0
4(d) - Work in progress / incomplete data	0	0	0	0	0
4(e) - Internal communications	0	0	0	0	0
5(a) - Adverse effect on international relations, defence, national security or public safety	0	0	0	0	0
5(b) - Adverse effect on course of justice or conduct of inquiries	0	0	0	0	0
5(c) - Adverse effect on intellectual property rights	0	0	0	0	0
5(d) - Impinges on confidentiality of a public authority's work (where provided by law)	0	0	0	0	0
5(e) - Impinges on confidentiality of commercial or industrial information (where provided by law to protect a legitimate economic interest)	0	0	0	0	0
5(f) - Adverse effect on interests of person who provided the information (subject to conditions)	0	0	0	0	0
5(g) - Adverse effect on protection of environment to which information relates	1	0	0	0	1
Number of informal complaints made	1	0	0	0	1
Number of formal complaints made	0	0	1	0	1
Number of complaints referred to the the Information Commissioner	0	0	0	0	0