

ANALYSIS OF ISSUES RAISED DURING PUBLIC CONSULTATION ON RECYCLING

KEY WORD	MOST FREQUENTLY RAISED ISSUES AND STANDARD RESPONSES	Web FAQs	Anstey	John Storer	M'sorrel	Town Hall	Sileby	Charn Centre	Birstall	Syston	Shepshed	Barrow	Totals
Build on existing	Why can't the targets be met by building on the existing system supported by a big investment in education?		5	1	3		2	1					12
Obstruction/visual	Wheeled bins on the streets all the time will be unsightly and cause obstruction		1	2	1	1	3	1	1	1			11
Disability/frailty	How will we help elderly or disabled people wheel their bins or boxes to the front on bin day? Will exceptions be made for some people and properties?	1	2	3			1	2		1			10
Access and storage	Terraced and multi-occupancy housing, long walks, steps and steep paths create problems for WBs which end up causing obstruction		2		4		1	1		1			9
Alternate week collect	Alternate week collection of residual waste would cause health and unpleasant odour and fly problems especially in hot weather		2		3		1	1	1	1			9
Wheeled bins	Why are wheeled bins the only way/supposed to be so effective	1	2		2		1			1			7
Composting	The role of composting is understated, including home composting		3		1		1			1			6
Packaging	Supermarkets should be made to contribute to the cost of recycling because much of the waste is excess packaging?		1	2						1			4
Timetable	What is the timetable for consultation? It seems too rushed.			2	1			1					4
Boxes	Kerbside sorting of boxes seems a slow, expensive process, likely to cause traffic congestion		1	1				1					3
Cardboard	I take it that cardboard is currently excluded from the green sack because of the limitations of the MRF? Including cardboard would be popular			2					1				3
Choice	Can't we have a choice of whatever we want and are prepared to do?			1				1		1			3
Cleaning	Who is responsible for cleaning? I don't suppose the Council will provide liners as well as WBs				2				1				3
Collection point	Is the collection point likely to change from backdoor to		1		1			1					3

	kerbside? This is a concern to many people.												
Contamination	What will happen if non recyclable rubbish is found in my green bin?	1			1				1				3
Costs	Are the costs quoted additional and do they allow for savings from alternate week collections and income from recycling credits			1	1		1						3
Education	There's a need to work with the University to inform the student population.			1		1		1					3
Preferred option	Does the Council have a preferred option/the Council has already made its mind up		1		1					1			3
Side waste	What do we do if we can't fit all our rubbish into the black bin	1		1			1						3
Small households	I live on my own and don't have much rubbish, will I have to have the large tall bin, or can I have a smaller one(s)?	1		1	1								3
Targets	Do recycling centre and voluntary sector weights count towards our targets?				2		1						3
Alternate week collect	Why do we have to move from a weekly to an alternate week collection of residual waste	1					1						2
Batteries	Can anything be done about dry battery recycling – there are schemes in some parts of the UK?			1				1					2
Borough-wide	Do all areas of the Borough have the same recycling collection service at the present and do they all perform the same?		1					1					2
Borough-wide	Would the selected scheme be implemented Borough-wide or piloted?		1					1					2
Build on existing	Why can't we do it without a big change, perhaps by collecting green bags weekly or black bags fortnightly, or some other way	1	1										2
Cleaning	Cleaning WBs is not an issue if liners or carrier bags are used			2									2
Costs	How confident are you of the costs? Why does it appear to cost so much in some options to do so little extra?		2										2
Crime	Wheeled bins left out would act as a signal to criminals		1				1						2
Education	The voluntary sector has shown itself capable and is flexible enough to help with education			2									2
Fly tips	Won't this lead to an increase in irresponsible dumping in other people's bins or even in gardens or public land	1			1								2
Garden waste	Have you considered a seasonal garden waste collection?			1		1							2

Boxes	A box for glass is long overdue										1			1
Boxes	Boxes would need to be supplied with lids					1								1
Boxes	The capacity of the blue box is too limited				1									1
Collection point	WBs are easier to bring to the kerbside than sacks			1										1
Costs	Isn't it about saving money by collecting less residual waste?		1											1
Costs	The community should be encouraged by being paid to recycle more using the income from materials							1						1
Costs	The greater the uniformity of any system, the lower will be its cost. We need to keep variations to the margins.			1										1
Costs	What would be the write-off period of the wheeled bins if they were used?		1											1
Costs	Why does it cost more to collect a bin from the kerbside once a fortnight, as opposed to from my back gate once a week?	1												1
Costs	Why will it cost us about a million pounds extra a year to switch from weekly to alternate weekly collection of general rubbish	1												1
Crime	People are reluctant to recycle personal correspondence because of the risk of identity fraud					1								1
Disability/frailty	WBs can be easier for some disabled or frail people and may cause less obstruction				1									1
Education	There's a need for greater awareness raising such as dual litter bins and paper bags rather than plastic bags in the market				1									1
Education	With good education and information you would be surprised how you can reduce your waste and recycle and compost more							1						1
European trends	What do they do in other European countries that recycle even more than we plan?	1												1
Garden waste	If a garden waste collection is included in the selected scheme, would it be optional?					1								1
Garden waste	More composting needed e.g. with biodegradable and/or free garden waste sacks		1											1
Health & safety	WBs overcome some serious health and safety concerns for the contractor and their staff								1					1
Incineration	(To audience member) If you think incineration is such a good idea you can have it in your back yard - it is extremely								1					1

	unpopular with most people			
Incineration	Has Autoclaving (a high temperature and pressure treatment of waste) been considered?		1	1
Kitchen waste	Have you considered the composting of kitchen waste?		1	1
National trends	What's the best percentage that methods that don't need wheeled bins obtain	1		1
National trends	Which is the scheme which delivers the best recycling rate without wheeled bins	1		1
Obstruction/visual	Can the recycling centres be beautified, e.g. by Parks Dept?		1	1
Obstruction/visual	Obstruction caused by piles of sacks can be more difficult to negotiate than WBs		1	1
Old bins	What happens to our old dustbin and our Council green recycling bin?	1		1
Recycling centres	Some disabled, elderly or frail people cannot get to recycling centres so collection is important to them		1	1
Recycling centres	Will we still have bottle banks?	1		1
Settling down	Is there any evidence from other Councils of a backlash from householders against schemes of this type		1	1
Small households	WBs do not represent a restriction on waste to a small household - they may actually encourage it		1	1
Targets	We have to reach 36% household recycling by 2005/6, but will we have to have a new system to meet even higher targets by 2010 and beyond?	1		1
Targets	What would Option E yield without the garden waste collection but with glass in the box?		1	1
Targets	Why do we have to increase our recycling	1		1
Trade waste	WBs help to prevent unscrupulous traders from getting rid of their waste at the householder's expense			1
Wheeled bins	Preference for wheeled bins because they keep animals out and reduce litter. Boxes would need lids to keep contents dry.			1
European trends	More high quality recycling centres needed closer to home as in the French system			0