



COLLECTION OF BULKY ITEMS

*Full Name , including first name and initials			
Date of birth - for verification purposes			
*Address			
Postcode			
*Telephone Number(s)			
Items to Be Collected (please remember we will only collect the items listed below)		If electrical is it in working order?	
1		YES/NO	
2		YES/NO	
3		YES/NO	
4		YES/NO	
5		YES/NO	
6		YES/NO	
7		YES/NO	
8		YES/NO	
9		YES/NO	
Where will the items be left? please remember: <ul style="list-style-type: none"> •items must be left tidily in one location •we are unable to enter any premises you must leave any gates unlocked for access 			
Office Use	Amount Paid		Receipt No
	Case id		Cheque No
	Date Entered on Arc System		Date Payment Received

* Must be completed for request to be processed
For enquiries please phone 01509 634563

COLLECTION OF BULKY ITEMS

HOW DO I ARRANGE COLLECTION?

There are 3 ways to arrange collection:

1. Visit ww.charnwood.gov.uk/pages/bulky_waste_collections to request a Bulky Waste collection.
2. Telephone 01509 634563 with all of the details requested on the other side of this form.
3. Complete the other side of this form and post it to:- Contact Centre Southfields, Southfields Road, Loughborough LE11 2TT
4. Complete the other side of this form and hand it in to an Advisor at Charnwood Borough Council Customer Service Centre with the correct payment if required.

WHAT WILL WE COLLECT?

Freestanding household items, e.g. furniture, electrical appliances, toys and bikes, garden equipment, floor coverings e.g. carpets, textiles, wardrobes and cupboards (freestanding not fitted), pushchairs, prams, child's car seat, bric-a-brac, packaging. For advice on recycling contact 01509 634 563.

WHAT WON'T WE COLLECT?

No structural fitments, e.g., doors, window, bathroom suites, fitted kitchens, fitted wardrobes, skirting boards, tiles, radiators, boilers, showers, guttering, floor boards, laminate flooring, sheds, fencing, gates, fence posts, motorised vehicles (or parts) including wheelchairs, no trade items, paint tins with paint inside or deep fat fryers with oil inside (these can be taken to a County Council Tip telephone 0116 305 0001 for more information).

Garden waste (please ask about our garden waste scheme)

HOW MUCH WILL IT COST? FREE OF CHARGE – FOR UP TO 9 ITEMS WITHIN A 12 MONTH PERIOD

Please note a 3 piece suite will count as three items, similarly a bed headboard and mattress will also count as 3 items.

If you require more than 3 collections a year you will be charged £15 for each additional collection of 3 items.

WHEN WILL THE COLLECTION BE MADE?

The collection will take place within 7 working days following a request and receipt of payment. Items need to be left outside. Please ensure access is available.

Once your booking for a bulky waste collection has been made, please leave the item(s) for collection outside, in an accessible location.

You will not be contacted by Charnwood Borough Council to confirm the booking, make an appointment or to arrange for the items to be re-used. If you receive such a contact, please ask the person to verify their name, organisation and contact details and ask to see some form of ID, and report it to Charnwood Borough Council on cleaner.greener@charnwood.gov.uk or 01509 634 563.