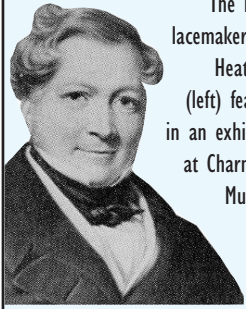


## INSIDE

## Legendary tale



The life of lacemaker John Heathcoat (left) features in an exhibition at Charnwood Museum.

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## What a STAR!



Swimmer Ken Anderson presents the lifeguard team who saved his life with a STAR Award.

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## Time to Go Wild

Two new leisure facilities have agreed to offer discounts to Charnwood's Wild Card members.



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# 'Leave it to us - it's no trouble'

**D**ON'T you just love it when all the worries of the world are crashing down on your shoulders and someone says "I'll do that!", "it's no trouble," or "leave it to us."

In your dreams? Well, welcome to the dream factory!

Staff at Charnwood day in, day out are working for us. They see the pool is the right temperature, they check the coffee is on at the Town Hall, they pop round to see the neighbours' plans for an extension.

Local Councils are about working for us to make us happy with the service we are paying for - and staff often go the extra mile.

Your Councillor's job is to help you access those services and pick up the pieces when things go wrong.

Everyone has one, two or even three local Councillors. So, if you find yourself in despair you should be able to contact one of them easily by email or phone. Contact details for all Councillors can be found at [www.charnwood.gov.uk](http://www.charnwood.gov.uk)

I know, personally, how many staff do go the extra mile and while they may not meet all your dreams, we're working on it!

Enjoy the issue.

**Cllr Betty Newton,**  
Deputy Leader

Charnwood Borough Council



## IT'S SO EASY TO GET IN TOUCH

**ONLINE:** [www.charnwood.gov.uk](http://www.charnwood.gov.uk) is available any time of day or night

**EMAIL:** [information@charnwood.gov.uk](mailto:information@charnwood.gov.uk)

**TOUCHTONE PAYMENTS:** Call (01509) 634 555 any time of day or night

**PHONE:** (01509) 263 151

**IN PERSON:** SOUTHFIELD ROAD, LOUGHBOROUGH, LEICESTERSHIRE, LE11 2TR - OPEN 8.30am to 5pm (4.30pm on Fridays)

**CONTACT CENTRE:**

HOUSING: (01509) 634 567

REFUSE AND RECYCLING: (01509) 634 563



Our Contact Centre is open Monday to Friday 8am-8pm and Saturday 8am-1pm



This information is available in different formats. To access these please phone (01509) 634560.

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這資料具不同的格式，請致電 (01509) 634560 索取。

आ माहिती जुद्धी पद्धती आओमां उपलब्ध छे. ते मेणववा माटे कृपा करी आ नंबर पर सेन करो (01509) 634560.

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