



factsheet

COLLECTION OF BULKY ITEMS

How do I arrange collection?

There are 3 ways to arrange collection:

1. Visit www.charnwood.gov.uk/page/bulky_waste_collections to request a Bulky Waste collection.
2. Telephone 01509 634563 with all the details requested on the **Bulky Waste Collection Form** at the end of this leaflet.
3. Complete the other side of this form and post to:

Contact Centre
Southfields
Southfields Road
Loughborough
LE11 2TT

4. Complete the other side of this form and hand it in to an Advisor at Charnwood Borough Council Customer Service Centre with the correct payment if required.

What will we collect?

Freestanding household items e.g. furniture, electrical appliances, toys and bikes, garden equipment, floor coverings e.g. carpets, textiles, wardrobes and cupboards (freestanding not fitted), pushchairs, prams, child's car seats, bric-a-brac, packaging and



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cardboard (cardboard can be recycled at recycling centres. For advice on recycling contact 01509 634563).

What won't we collect?

No structural fittings e.g. doors, windows, bathroom suits, fitted kitchens, fitted wardrobes, skirting boards, tiles, radiators, boilers, showers, guttering, floor boards, laminate flooring, sheds, fencing, gates, fence posts, motorised vehicles (or parts) including wheelchairs, no trade items, paint tins with paint inside or deep fat fryers with oil inside (these can be taken to a County Council tip; telephone 0116 2657240 for more information).

Garden waste (please ask about our garden waste scheme)

How much will it cost?

Free of charge – for up to 9 items within a 12 month period

Where you have more than 3 items to collect you could choose to combine one of your free collections with a part payment, alternatively you could use more than one of your free collections to have all the items removed free of charge (for more information please see contact details at the end of this leaflet). The following charges will apply where payment is required:

£15 for up to three items. This means that:

- For 1-3 items you will be charged £15
- For 4-6 items you will be charged £30

and so on in multiples of 3.



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PLEASE NOTE: a 3 piece suite will count as 3 items and a bed, headboard and mattress will also count as 3 items.

When will the collection be made?

The collection will take place within 7 working days of a request and receipt of payment. Items need to be left outside. Please ensure access is available. Requests must reach us by Thursday lunchtime for collection on the following Monday so items should be left accessible by 7am on Monday.

PLEASE NOTE: Fridge and freezer collections are done separately and will be made sometime during the following week.

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়া করে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

આ માહિતી જુદી જુદી પદ્ધતિઓમાં ઉપલબ્ધ છે. તે મેળવવા માટે કૃપા કરી આ નંબર પર ફોન કરો (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵੱਖ-ਵੱਖ ਸ਼ਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਹੈ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ (01509) 634560



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BULKY ITEMS COLLECTION FORM (Please refer to the notes)

Name	
Address	
Telephone Number(s)	

Items to be collected (please remember we will only collect items listed)

1	
2	
3	
4	
5	
6	
7	
8	
9	

Where will the items be left?

Please remember:

- Items must be left tidily in one location
- We are unable to enter any premises
- You must leave any gates unlocked for access

If you require more information, please contact:

Telephone: (01509) 634563

OFFICE USE	Amount Paid		Receipt	Number