

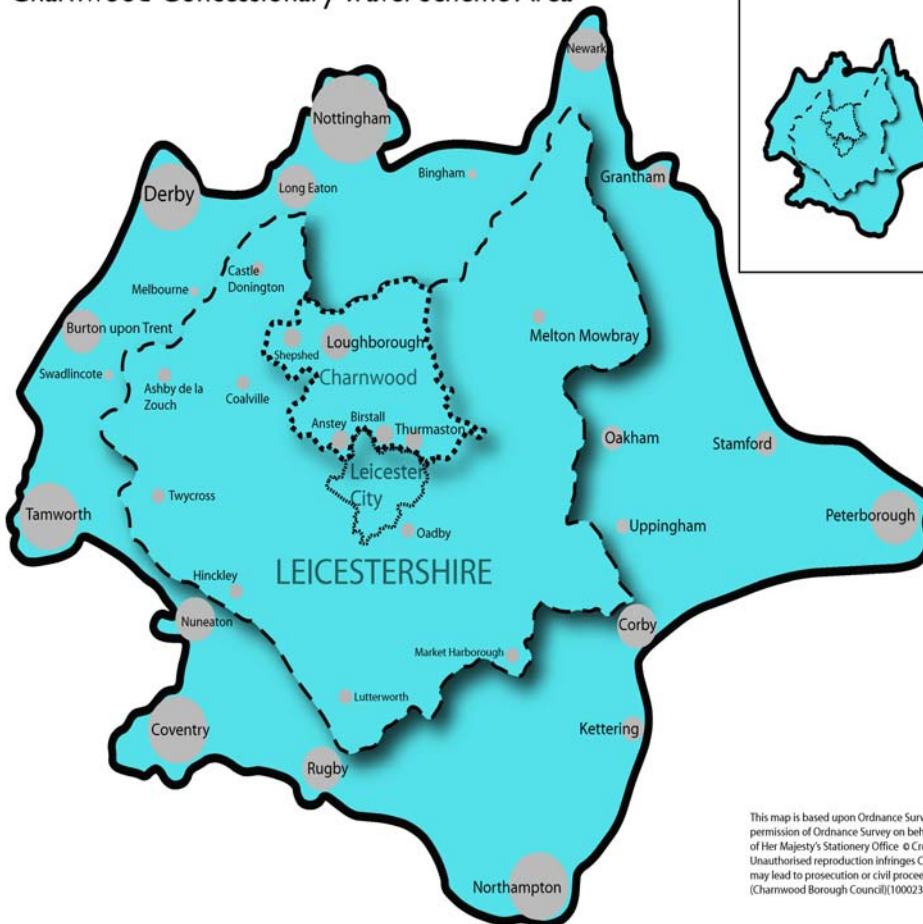
factsheet

Partnerships and Customer Services


CONCESSIONARY TRAVEL

Concessionary travel for senior citizens and qualifying disabled people.

Charnwood Concessionary Travel Scheme Area



KEY



The Scheme Area covers Leicester, Leicestershire, Rutland and the nearest urban centres in neighbouring counties.

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Holders of Charnwood Gold Cards are entitled to free, off-peak county-wide bus travel. This means free travel on buses after 9.30am Mondays to Fridays and all day at weekends and on bank holidays, including free travel to Leicester and to those cities and key market towns in neighbouring counties located within the scheme area shown on the map above:

Charnwood Gold Card holders will not be entitled to travel free on bus services that operate before 9.30am on Mondays to Fridays nor on local rail and eligible community transport services but will qualify for half fare on these services.

Who is the scheme for?

People resident in Charnwood who are one or more of the following:

- a) aged over 60
- b) registered as Blind, Partially Sighted or Severely/Profoundly Deaf,
- c) without speech (unable to communicate orally in any language),
- d) without the use of both arms,
- e) registered (or eligible to register) as someone with a severe learning disability,
- f) registered (or eligible to register) as someone with a mild or moderate learning disability,
- g) medically unfit to hold a driving licence,



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- h) disabled with a permanent severe walking difficulty,
- i) in receipt of the Higher Rate Mobility Component of Disability Living Allowance or the War Pensioner's Mobility Supplement for at least 12 months,
- j) the holder of a valid disabled person's parking permit (Blue Badge).

How to apply

Complete an application form which we will send you on request or which can be downloaded by visiting the Charnwood web site (*see contact details at the end of this leaflet*).

Return the completed application with the following:

- A passport sized photograph of the applicant, which will appear on the Charnwood Gold Card.
- Proof of entitlement, being proof of age for older people (a photocopy of an official document showing name and date of birth of the applicant) or completion of section 5 for disabled people.

What if I cannot use local bus services?

Travel Vouchers are available as an alternative to a bus pass for anyone qualifying for a concession by disability. They are also available for those over 60 and living in a place that is not near a frequent local bus service (*one that operates hourly or more frequently on Mondays to Saturdays*). Anyone living more than 800 metres from such a service can choose to have vouchers.

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Vouchers worth £1 each can be used to pay full fare to travel on local bus and train services, in some local taxis, private hire cars and on community transport services (*a list of participating operators is provided later in this document*). Applicants for vouchers will receive a Charnwood Gold Card which must be shown with their current beige photo-identity card as proof of identity when using the vouchers. Taxi operators are not required to give change if the value of vouchers presented is greater than the fare. Travel vouchers are issued annually and carry an expiry date.

How do I apply for Travel Vouchers?

Complete an application form which we will send to you on request or which can be downloaded from the Charnwood web site (*see contact details at the end of this leaflet*).

The number of vouchers issued for the concession year depends on the date of the application:

- Until 31st August - £33
- 1st September to 30th November - £22
- 1st December to 31st January - £11

Vouchers run from 1st May to 30th April and are not issued in February and March. Only one issue of vouchers per concession year.

What other benefits are there?

The Charnwood Gold Card will also provide access to a range of other services and benefits on production of the card. At present these include :

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1. Gold Card holders can use their card as proof of status to receive 50% discount on some (not all) activities at both Loughborough Leisure Centre and Soar Valley centre within the following time periods.
 - Loughborough - Monday to Friday 6.15am to 5.00pm and all day at weekends
 - Soar Valley - Monday to Friday 7.00am to 5.00pm and all day at weekends
 - Please note discount on casual swimming is available at all times.
 - The card can also be used at the South Charnwood Swimming Pool in Syston for casual swimming at all times.
2. Concessions for most shows at the Town Hall (*however please note discounts do vary from show to show so please enquire before booking tickets*).
3. The Town Hall also offers Gold Card users the opportunity to join an over 60's luncheon club which offers 10% off lunches at the Town Hall Cafe on Monday, Tuesday and Wednesday.

Participating Travel Operators

COMPANY NAME	CONTACT INFORMATION
Arriva	01162 640400
Centrebuss	0116 2460030
First (Leicester City Bus)	0116 251 6691
Kinch Bus/Trent Barton	01509 260104
Paul Winson	01509 265110
South Notts (Nottingham City Transport)	01159 830226

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For Rail issues**phil.sharpe@centraltrains.co.uk**

For more detailed information about the scheme, including answers to Frequently Asked Questions, visit our Website at www.charnwood.gov.uk and follow links to the Charnwood Gold Card page.

If you require more information please contact:

Telephone on 01509 634561, or Minicom 01509 215996, or e-mail us at concessionary.travel@charnwood.gov.uk or visit our website www.charnwood.gov.uk/pages/nationalschemeforbustravel

or write to us at: Concessionary Travel Scheme, Customer Service Centre Charnwood Borough Council, Southfields, Southfield Road, Loughborough, Leicestershire. LE11 2TX

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়াকরে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

आ माहिती पुरही पुरही पद्धतिओमां उपलब्ध छे, ते भेणववा माटे कृपा करी आ नंबर पर फोन करो (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵਖ-ਵਖ ਸਕਲਾਂ ਵਿਚ ਮਿਲ ਸਕਦੀ ਏ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ (01509) 634560

