

# HOW DID YOU RATE OUR SERVICES LAST MONTH NOVEMBER 2011

## Channel Summary

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Face to Face .....	Good	
Telephone .....	Good	
Web .....	Average	

## Service Summary

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Benefits .....	Good	
Council Tax .....	Good	
Housing .....	Good	
Licences .....	Good	
Planning & Building Control .....	Good	
Sports, Leisure & Culture .....	Average	
Streets & Parking ..	Good	
Waste & Recycling .....	Good	
Other services .....	Good	