

Decision under Delegated Powers

Officer Making the Decision

Head of Customer Experience

Recommendation

1. Change in reporting structure and transfer of post number for System Development Technician, Post M400 from 50% V024/50% V001 to 100% V001 reporting to Information Development Manager (Post M398).
2. Change in funding source for 50% funding coming from the Customer Service restructure savings.

Reason

1 to 2. Harborough District Council has contributed to 50% of the cost of this post, that funding has now been withdrawn due to a change of system, however there is still the requirement for this full time post to be maintained to support the growing digital development needs of CBC.

Authority for Decision

Section 8.2 of the Councils Constitution contains authority the Chief Executive to agree changes to the establishment, within budget and without major operational disruption or interruption of services or involving a change from direct to indirect provision or vice-versa or other policy implications.

This has been further sub-delegated by the Chief Executive to Heads of Service in certain circumstances (DD ref 28 11/12), which these proposals fall within.

Decision and Date

Karey Barushaw 28/2/22

Background

50% of the funding for this post was originally provided as part of the delegated agreement to deliver Harborough District Councils Contact Centre Function. This role specifically supported the system administration and system updates for the CRM system. HDC are now moving to their own system and later in the year will be withdrawing from the current delegated agreement to deliver their telephony services. As such they will no longer be providing funding for 50% of this role. However this role is still required to support the increasing amount of digital system development work undertaken by CBC and therefore funding is being provided from the recent Customer Service Restructure to enable this critical work to continue and negate the need for a redundancy situation

Financial Implications

System Development Technician Post No. M400

£21,300 (50% funding) to be funded by the additional savings of £45,300 in the Customer Services Re-structure.

This will then make M400 post 100% against V001.

Comments from HR

HR Adviser: Anna Cairns (24/2/22)

If there are employees in the posts referred to Job Profiles should be updated to reflect these changes and Variation eforms will need to be completed.

Risk Management

Risk Identified		Likelihood	Impact	Risk Management Actions Planned
None				

Key Decision: No

Background Papers: None