

ENVIRONMENTAL SERVICES – MAY 2019

	Description	March	April	Target 19/20
Environmental Services Contract	Residual household waste per household (Kg) ¹	442	439	440
	Household waste recycled and composted (%) ¹	44.72	44.61	50
	Street and environmental cleanliness - levels of litter (%)	0.7	0.7	1.5
	Street and environmental cleanliness - levels of detritus (%)	4.3	4.3	6
	People expressing satisfaction with household waste collection (%)	94	94	>90
	People satisfied with cleanliness standards (%)	73	73	>80
	Description	March	April	Target 19/20
Management of Open Spaces Contract	Quality standard successful inspections (%)	90	92	90
	Number of volunteering hours (cumulative)	8264	635	7500
	Customers satisfied with the service (%)	97	100	86
	Health & safety successful inspections (%)	100	100	>95
	Number of Green flags held	6	6	>6
	Number of grant applications made	6	1	>5
	Attainment of CSE			Achieve
	Number of resident / customer champions	34	34	>30
	Number of apprentices	6	6	>5
	Number of work placement days (YTD)	51	13	>50
	ISO14001			Achieve

¹¹¹ Projected figures subject to confirmation from Leicestershire County Council / * Subject to change

