

ENVIRONMENTAL SERVICES – MAY 2022

	Description	March	April	Target 22/23
Environmental Services Contract	April Residual household waste per household (Kg) ¹	465	464	440
	Household waste recycled and composted (%) ¹	43.8	43.4	50
	Street and environmental cleanliness - levels of litter (%)	0	0	1.5
	Street and environmental cleanliness - levels of detritus (%)	2.1	2.2	6
	People expressing satisfaction with household waste collection (%)	84.5	84.5	>90
	People satisfied with cleanliness standards (%)	77.5	77.5	>80
	Description	March	April	Target 22/23
Management of Open Spaces Contract	Quality standard successful inspections (%)	96	96	94
	Number of volunteering hours (cumulative)	9082	774	>7500
	Customers satisfied with the service (%)	100	100	90
	Health & safety successful inspections (%)	100	100	>95
	Number of Green flags held	7	7	>6
	Number of grant applications made	6	0	>5
	Attainment of CSE			Achieve
	Number of resident / customer champions	34	34	>30
	Number of apprentices	4	3	3
	Number of work placement days (YTD)	53	9	>50
	ISO14001			