

ENVIRONMENTAL SERVICES – MAY 2023

	Description	March	April	Target 23/24
Environmental Services Contract	Residual household waste per household (Kg) ¹	431	428	440
	Household waste recycled and composted (%) ¹	42.6	42.1	50
	Street and environmental cleanliness - levels of litter (%)	0	0	1.5
	Street and environmental cleanliness - levels of detritus (%)	1.7	1.5	6
	People expressing satisfaction with household waste collection (%)	76.9	76.9	>90
	People satisfied with cleanliness standards (%)	76.7	76.7	>80
	Description	March	April	Target 23/24
Management of Open Spaces Contract	Quality standard successful inspections (%)	96	96	95
	Number of volunteering hours (cumulative)	8244	594	>7500
	Customers satisfied with the service (%)	100	100	94
	Health & safety successful inspections (%)	100	100	>95
	Number of Green flags held	7	7	>6
	Number of grant applications made	6	0	>5
	Attainment of CSE			Achieve
	Number of resident / customer champions	34	34	>30
	Number of apprentices	3	2	3
	Number of work placement days (YTD)	53	4	>50
	ISO14001			