

Equality Impact Assessment Report

Name of policy, procedure or function: Accessibility of Public Buildings				
Service Area: Property & Asset Management	Team Members: John Leney, Simon Harvey, Charles Truman			Date: Sept 2006
Findings				
<u>General</u>				
<p>The aim of the service is to:</p> <ul style="list-style-type: none"> • Ensure that Charnwood Borough Council owned buildings comply with DDA legislative requirements there by creating buildings that are accessible to all people within the Borough. 				
<u>Specific Equality Areas</u>				
<p>Issues specific to equality include:</p> <ul style="list-style-type: none"> • Awareness of what is available • Accessibility for all • Maximise enjoyment of buildings for all. 				
Further Actions				
Problem / barrier identified	Actions to overcome problem / barrier	Resources required	Responsibility	Target Date
Possible lack of awareness of our obligations from those with English as a second language.	Review publicity and public information for Charnwood Strapline.	None	Janet Silver (Asset Officer)	August 07
Access difficulties	Continue to maintain, review and update the improvements action plan	None	Simon Harvey	April 07 On going

Access difficulties at buildings leased from the Council	The Council will take a more proactive approach by including certain obligations in the conditions of new leases	None	Simon Harvey	April 07 On Going
Lack of staff awareness about areas of responsibility should complaints or comments be received.	Create guidance document for front line staff	None	Simon Harvey	April 07 On going
Customer involvement not maximised	Encourage comments as well as complaints from customers by advertising the 'Have your Say' scheme at the entrance to public buildings.	None	Simon Harvey	April 07