

## WELCOME!

## TIMINGS: WHAT'S NEXT?

## WHEN DO I PUT OUT MY BOX AND SACKS?

**T**ogether is the new recycling service from Charnwood Borough Council. This leaflet will tell you more about the service and how to get the most out of your new recycling box and sacks.

There is quite a lot of information to get through. So, this leaflet will concentrate on how to use the new recycling box that we have just delivered... later, when we deliver your wheelie bin we will give you specific information on how to use that.

You will also find out what you should do if you are worried about coping with any aspect of the new service and there is information about the new 'Garden Waste Collection Service'...which we launched in August. Already more than 1,600 residents have signed up!"



**T**here are more than 64,000 properties in the Borough. So, we will be rolling out the distribution of boxes and wheelies in stages, not all at once.

- The **First stage** starts on **6th September** when the first of our Recycling Boxes are delivered to parts of the Borough. Then for the **next 8 weeks** we will continue delivering the boxes until about 2/3rds of the Borough have them. *(So, you're likely to be reading this leaflet between 6th September and 29th October)*

- At the same time as some people are taking delivery of the boxes, other people who received their box earlier on in the 'roll out' will be able to **recycle glass and clothing at home** and will already be in a position to have their boxes picked up by our recycling team.

- By the **end of October** 2/3rds of Charnwood will have boxes and most of those households will have **started to recycle** glass and clothing at home.

- Your box and sacks will be picked up approximately 2 weeks after they have been delivered to you... **your date is on the cover of this leaflet.**

- Throughout this time **we will continue to collect your black sacks every week.**

- The **Second stage** starts in **late October** when we deliver the first **wheelies**.

- Once the boxes have been distributed to the first 2/3rds of the Borough we will then start to deliver the **wheelie bins for the rubbish** that cannot be recycled, the real rubbish.

- As with the boxes we will deliver the wheelies to 2/3rds of residents **over the next 4 weeks** and as with the boxes those residents who get their wheelie early will start using it early.

- By **December** 2/3rds of the Borough will have a recycling box, red and green sacks **and a wheelie bin for the non-recyclable rubbish.**

- The **final third** of the Borough will get their recycling boxes and bins **after Christmas**. *(And they too will receive a version of this leaflet explaining the process)*

**With this leaflet you should have received:**

- **Green Box with Lid**
- **Green Sacks**
- **Red Sacks**
- **Black Sacks**

*(See pages 4/5 for how to use them.)*

*This is the really, really important bit!*

### NEW RECYCLING DAY

This leaflet tells you when your **NEW recycling day** is and when you should first put out your box and sacks for collection (**see front and back cover**). On this day you should put out your box, your green sack and your red sack – then every alternate week after that...

### COLLECTION CALENDAR

The calendar on the back of this leaflet will show you the new recycling collection days for the next three months... please keep it for reference.

### BLACK SACKS

Your **black sack** rubbish collection will stay on the **same day it is now** for the time being.

### FUTURE COLLECTIONS

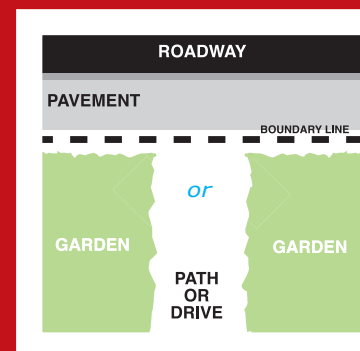
Once we have delivered your wheelie bin, **ALL COLLECTIONS (RUBBISH AND RECYCLING) WILL MOVE TO THE NEW COLLECTION DAY...**

*In other words, if your NEW recycling day (as shown on the cover of this leaflet) is Tuesday, then your rubbish collection from the wheelie bin will also move to Tuesday. However, the collections will be on **ALTERNATE WEEKS; ONE WEEK RUBBISH, THE NEXT WEEK RECYCLING** and so on.*

## WHERE DO I PUT THE BOX AND SACKS?

**THIS IS IMPORTANT.** Everything will be collected from the **edge** of your property.

Most people prefer to keep the rear of their property secure these days, so 'back door' collections are becoming a thing of the past.



**'EDGE OF PROPERTY' means still on your property but at the edge... not on the pavement!**

The diagram opposite should help you to decide where **your** edge of property collecting point is.

**X marks the spot!**

# WHAT HAPPENS TO THE MATERIALS WE RECYCLE?

**T**hey go to make new products, saving raw materials and energy in the process.

Here are just some examples:

- **Glass bottles & jars** - are now also used in road surfacing!
- **Clothing etc.** - resold through 2nd hand clothing merchants to developing world markets which cannot afford the new product
- **Paper** from the Green Sack - goes to make 'newsprint' - you could be reading it again a fortnight later!
- **Plastic bottles** - become new plastic bottles for non-food use, video cassettes, coathangers, even fleece clothing!
- **Cardboard** from the Red Sack - made into new packaging cardboard.
- **Tins and cans** - turned into new tins and cans over and over again.

## BROWN BIN

This bit of the service is optional

For a fee of only 50p a week (£26 a year - look out for introductory offers) you will be able to lease one of our wheelie bins and dispose of as much green garden waste as it will hold every fortnight.

(See special offer on the back cover)



**Q** What happens to our old dustbin and our Council green recycling bin?

**A** The green bin retains its original use. When the wheelie bin arrives, the old dustbin can be used for storing the red sack.

# SO, WHAT DO I PUT INTO THE RECYCLING BOX AND SACKS?

## GREEN RECYCLING BOX



any without their tops. Labels can be left on.



HOUSEHOLD LINEN, PAIRED SHOES, HANDBAGS and SOFT TOYS... please make sure that they are all wrapped in any waterproof plastic carrier bag.



## GREEN SACK



PAPER - newspapers and magazines, catalogues, junk mail, letter quality paper and BT Phone Books.



CANS & TINS - empty food and pet food tins, drink cans, in both steel and aluminium.



PLASTIC BOTTLES - milk, pop, water, squash, detergent, bleach, shampoo etc. but if it isn't a bottle (even if it has a recycling symbol on it) **don't** put it in.

## RED SACK

Corrugated **CARDBOARD** - (please remove polystyrene/plastic etc) cereal boxes, detergent boxes, egg boxes, clean pizza boxes and other cardboard packaging.



## BLACK SACK

All the stuff that can't be recycled by using the box and sacks described here. (There will be enough black sacks in the box to last you until the black wheelie bin arrives).

If you would like an explanation of this leaflet in another language, or to obtain copies in Braille, on audio tape or large print, please contact us on **01509 634 563.**



**IF YOU DON'T THINK YOU CAN COPE WITH THE NEW SERVICE – READ THIS...**

**We understand that a few people with a disability will not be able to cope with the new service**

*(Though many people realise that wheeling a bin is actually easier than lifting a sack!)*

We also understand that some properties do not lend themselves easily to wheelies.

So, where there is a real **need**, we will make special arrangements. *(Although evidence from other Councils is that less than 1 in 10 people have a problem with the bins and boxes)*

**FILLING IN THE FORM**

**1. Either,** fill in and post this form back to us in an envelope to: **Charnwood Borough Council, FREEPOST MID24276 Loughborough LE11 0BR** (no stamp needed) or visit **www.charnwood.gov.uk** and fill out the form online, or call **01509 634 563** and we will fill out the form for you over the telephone.

**2. Don't worry if nothing happens for a while.** We will get round to you before anything changes. We'll try to contact you by phone to see if we can find a solution and, where necessary, make a visit at a mutually convenient time.

**3. We will try to find a solution which is acceptable to you.** We may ask you to try something out for a while and see how you get on.

IS THERE SOMEONE LIVING NEAR YOU THAT MIGHT APPRECIATE HELP WITH THE 'DISABILITY/FRAILTY' FORM OPPOSITE? PLEASE DO THE NEIGHBOURLY THING AND ASK!

TEL: **01509 634 563**  
 FAX: **01509 634 568**  
 MINICOM: **01509 215 996**

**DISABILITY or FRAILTY** [tick box(es) as appropriate]  
**I have a disability (or I think that I would have difficulty coping with the new service arrangements). There is no-one else at home or nearby who can help me and I don't think I can cope with:**

- the glass and textile recycling box
- the green and red recycling sacks
- the black refuse sack
- the wheeled bin for refuse (when it arrives)
- other reason (give details) .....

**PROPERTY ISSUES** [tick box(es) as appropriate]  
**My property makes coping with the new service difficult because:**

- there is nowhere to put containers out for collection which is **not** on the pavement **or**
- other reason (give details) .....

**Name:** .....

**Address:** .....

**Postcode:** .....

**Tel:** .....