

factsheet

Leisure and Environment

CUSTOMER SERVICE STANDARDS

GROT SPOTS

Web: www.charnwood.gov.uk/grotspots.html

Tel: 01509 634563

Email: cleansing@charnwood.gov.uk

A grot spot is classed as anything from an area covered in litter or graffiti to an area used for fly tipping. Residents are encouraged to point them out, so the Council can act on the priority areas for the community. We'll investigate any reports of grot spots to find out who is responsible and work in partnership wherever possible to get things sorted.

In addition to the standards in the customer charter you can also expect us to deliver the following:

When you:	We will:	Within: (Timescale)
Inform us of a grot spot	Investigate who is responsible for the land i.e. the owner or occupier. We will then send a letter to	Within 3 working days



GROT SPOTS

When you:	We will:	Within: (Timescale)
	<p>request that they clear the land.</p> <p>If the land is not cleared within the specified time then we will issue a Litter Clearing Notice if appropriate.</p>	

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়া করে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

આ માહિતી જુદી જુદી પદ્ધતિઓમાં ઉપલબ્ધ છે. તે મેળવવા માટે કૃપા કરી આ નંબર પર કોલ કરો (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵੱਖ-ਵੱਖ ਸ਼ਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਹੈ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਕੋਲ ਕਰੋ (01509) 634560

