

# factsheet

Excellent Council

## INFORMATION IN DIFFERENT FORMATS

We realise it is not always easy for everyone to access information about the services we provide. Therefore we aim to provide it in a variety of ways. Some of the different ways we can produce information are:

### **Interpretation and Translation Service**

We provide an interpretation and translation service for people whose first language is not English for one to one interviews or meetings and translation of documents and information.

### **Charnwood Language Line 01509 634560**

We have a dedicated phone line for people to make an interpreted telephone enquires.

### **Alternative Formats**

We can provide information in Braille, audio tape, large print or sign language for people with visual or hearing impairments.

### **Minicom 01509 215996**

We have a Minicom facility within our contact centre for people with a Minicom telephone to make text enquiries.

### **Council website**

An explanation of how to access any of the above services in the six main community languages is available on our website [www.charnwood.gov.uk/languages.html](http://www.charnwood.gov.uk/languages.html)



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**If you require more information please contact:**

☰ Communication, Consultation and Partnership Team  
 Charnwood Borough Council  
 Southfields Road  
 Loughborough  
 LE11 2TR

☎ 01509 634603

✉ **Email** [communications@charnwood.gov.uk](mailto:communications@charnwood.gov.uk)

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়া করে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

આ માહિતી જુદી જુદી પદ્ધતિઓમાં ઉપલબ્ધ છે. તે મેળવવા માટે કૃપા કરી આ નંબર પર ફોન કરો (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵੱਖ-ਵੱਖ ਸ਼ਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਹੈ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ (01509) 634560

