

factsheet

Leisure and Environment

LOUGHBOROUGH SHOPMOBILITY

Do You Have A Mobility Problem?

SHOPMOBILITY is a scheme for people who have limited mobility. They can borrow scooters, powered wheelchairs or manual wheelchairs, to enable them to shop or use other facilities in the town centre.

All users must be registered members and identification with your home address will be required. (A driving licence or a utility bill will do). There are no membership fees.

How Much Will It Cost?

It is a free service provided by CHARNWOOD BOROUGH COUNCIL. Users of the service can park free of charge in the adjacent car park in spaces that are especially designated for Shopmobility users.

There is an option of either a bus service (Fridays only) or the Dial-A-Ride service (Monday to Fridays) from and to your home. Both are available the residents of CHARNWOOD BOROUGH COUNCIL who wish to use the SHOPMOBILITY scheme.

Opening Hours.

SHOPMOBILITY is open 9.00am to 4.00pm, Monday to Saturday (Except Bank Holidays). However we like vehicles to be returned by 3:45pm so they can be cleaned and put on charge where necessary. The telephone is available from 9.00am but has an answer phone for use when unattended. The last time for the loan of a vehicle is 3.00pm.



Do You Need To Book In Advance?

Ideally yes, that way you should not be disappointed. Bookings can be made for up to 7 days in advance.

The last time for booking the Community bus service is 12.00am, on Thursday. For further details of this service, which runs on Friday only, please ring (01509) 631761.

For the DIAL-A-RIDE service ring (01509) 267147 between 9-12am.

How Long Can A Vehicle Be Borrowed For?

You can borrow a vehicle for up to a day, depending on how busy SHOPMOBILITY is at the time required. However, on busy days, a 3-hour limit may be applied to ensure that vehicles are available for other members.

Where Is Shopmobility Located?

The home for SHOPMOBILITY is in the TOWN HALL. The entrance is off the Town Hall Passageway through the double doors to the Shopmobility Room on the left.

If you require more information please contact:

SHOPMOBILITY on 01509 634706 to have a chat with us and possibly arrange a visit to enrol as a member and have a look at the equipment available. **Please remember to bring some form of ID with your home address, (e.g. Driving Licence, Utility Bill etc) if you wish to enrol.**



This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়া করে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

આ માહિતી જુદી જુદી પદ્ધતિઓમાં ઉપલબ્ધ છે. તે મેળવવા માટે કૃપા કરી આ નંબર પર ફોન કરો (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵੱਖ-ਵੱਖ ਸ਼ਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਹੈ। ਇਹ ਹਾਸਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ (01509) 634560

