

Planning Services Newsletter helping to keep our customers informed of any news, our performance and changes that we have implemented, based on feedback from our customers.

FEEDBACK WITH OUR RESPONSES

Is it cost effective for Charnwood Borough Council to produce these Newsletters?

Now that we have set up the email list and template together with a system for recording feedback and news items, it only takes 1/2 a day to prepare and send the Newsletter. Based on positive feedback together with the changes that we have implemented, we think that this is excellent value. Our customers are now more aware of current planning issues and we are listening to and acting on their comments.



Is it acceptable to submit A3 sized plans?

Yes it is our preferred option. Feedback from various consultees identified that they found it easier to read plans that show the proposal and existing situation on one A3 sized page. We would recommend that for the majority of applications it is ideal to have a separate plan showing floor layout, elevations, block plan etc.

Can you ask agents to provide plans in black and white?

This is a request for plans to be drawn in be in black and white using shading to highlight any proposed works. Some colours do not print or show clearly on the screen and colour plans can be slow to open electronically or problems can be encountered when being sent by email.



Green planning—Black and white A3 copies would reduce the cost of large plan printing.

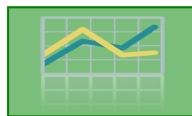
PERFORMANCE

April 2009 to March 2010

Planning Applications Received = 1280
Planning Applications Decided = 1215
% of Major Applications decided in 13 weeks = 85
% of Minor Applications decided in 8 weeks = 91
% of Other Applications decided in 8 weeks = 96
% of applications decided under delegated powers 95
52% of planning applications submitted were received electronically.

We are now registering **90%** of valid applications within 3 working days of receipt.

761 Enforcement Complaints received
10 Enforcement Notices issued
11 Planning Contravention Notices served
36 planning Appeals decided
13 were Allowed



NEWS

Planning legislation has now changed in relation to **Houses in Multiple Occupation** (HMO's). Planning permission is required for a dwelling house to be occupied by between 3 and 6 unrelated individuals who share basic amenities (New Use Class C4). Note that over 6 unrelated individuals still does not fall within a use class.

Please read The Town and Country Planning ([Use Classes](#)) ([Amendment](#)) ([England](#)) [Order 2010](#) ,The Town and Country Planning ([General Permitted Development](#)) ([Amendment](#)) ([England](#)) [Order 2010](#) see Class I and [Circular 05/10](#)

Planning application changes to when a [Design & Access Statement](#) is required.

Amendments to **Permitted Development Rights** for: Industrial and Warehouse Development; Schools, Colleges, Universities and Hospitals; Office Buildings; Shops or Catering, Financial or Professional Services Establishments.

Please follow these links to the [Planning Portal](#), [Guidance](#) and [Statutory Instrument 2010 No.654](#)

PPS5 is a new Planning Policy Statement which has been issued on heritage. PPS 5 **Planning for the Historic Environment** will replace Planning Policy Guidance Notes 15 and 16. Please follow this link to download or order [a copy](#) or visit the [Planning Portal](#)

New on the Portal

Planning Portal new [Mini Guide](#) to Conservatories



We hope that you found this newsletter useful, we welcome any feedback to help us improve our service. Please advise us if you wish us to send our newsletters to another address or be removed from our mailing list.

Is there anything you would like us to include in a newsletter or put on our [website](#)?

Contact Maureen Jackson development.control@charnwood.gov.uk