

Partnership Survey Results (April 2007)

Overview

Number of Surveys Sent:	70
Number returned (completed):	16
Response Rate:	22.8%

Question One: Have you been made aware of CBC's Vision and Priorities?

Yes	81.25%	No	18.75%
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Question Two: How did you find out what they were?

Corporate Plan	8	Council Website	1
Council Publications	3	Email	1
Councillor	2	Partnership Manager	0
Council Officer	2	Local Media	0
Council Meeting	3	Other	0
Charnwood News	2	No answer	3

Question Three: As a result are you clear about what CBC's Visions and Priorities are?

Yes	75.00%	No	6.25%	No Answer	18.75%
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Question Four: In no, why?

- "With the passage of time specific information is now hazy".

Question Five: Which methods would you prefer the council used to keep you informed?

Partnership Manager	7
Partners Meetings with Senior Officers	0
Email Bulletin/Newsletter	5
Paper Bulletin/Newsletter	3
Online Bulletin/Newsletter	1
Annual report	1
No Preference	1
Other	0

Question Six: How satisfied are you with the way in which the Council involves your organisation/partnership in the decisions it makes?

V Satisfied	1	6.25%
Satisfied	9	56.25%
Neutral	6	37.50%
Dissatisfied	0	0.00%
V Dissatisfied	0	0.00%

Question Seven: Please explain your answer to Question Six.

- This council has notified/consulted on policy changes etc which may affect this Council and/or the community.
- Our Partnership Manager involves the Parish Council in all Charnwood's latest initiatives and policies.
- In some areas we feel that we are working closely together: other areas such as planning seem more random.
- Council are always most helpful and reply quickly. Adrian Le Cras explained the PM most clearly when he attended one of our meetings.
- No consultation other than planning. We are told what has been decided.
- Partnership Managers should be made more active and not just be there when other routes fail.
- Clerks should get regular policy updates by e-mail i.e. weekly or monthly.
- CBC makes strenuous efforts to involve us in its work although sometimes we are overwhelmed with documentation.
- Varies between departments.
- The RCC has been involved on the LSP and Community forums.

Question Eight: How satisfied are you with the way in which the Council consults your organisation/partnership in the decisions it makes?

V Satisfied	2	12.50%
Satisfied	10	62.50%
Neutral	3	18.75%
Dissatisfied	1	6.25%
V Dissatisfied	0	0.00%

Question Nine: Please explain your answer to Q8

- Talk back sessions - we were able to discuss at first hand the issues such as recycling.
- This council has notified/consulted on policy changes etc which may effect this Council and/or the community
- Our Partnership Manager involves the Parish Council in all Charnwood's latest initiatives and policies.
- Too many surveys
- The RCC has been consulted formally over equal opportunities, customer satisfaction etc some things have been difficult to read/interpret
- No problems as yet because we have not had any specific decisions to make.

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