



factsheet

People Matter

Customer Service Standards

PLANNING ENFORCEMENT

Web: www.charnwood.gov.uk/environment/planningenforcement.html

Tel: 01509 634743

Email: development.control@charnwood.gov.uk

The Enforcement Service is responsible for the investigation of complaints concerning unauthorised development or a failure on the part of a developer to comply with any conditions attached to a planning permission.

In addition to the standards in the customer charter you can also expect us to deliver the following:

When you:	We will:	Within: (Timescale)
Complain about unauthorised development	Send an acknowledgement letter (DC 51)	Within 7 working days
	Visit the site (DC 52)	Within 14 working days

DOUBLE CLICK, HIGHLIGHT & INSERT DOCUMENT TITLE AS CAPS (GILL SANS 12)

When you:	We will:	Within: (Timescale)
	Write to inform you of progress on taking enforcement action (DC 53)	Within 15 working days

If you wish to find out how the service is performing against it's targets this information is available on the website at www.charnwood.gov.uk/CSS5

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়াকরে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

आ भाषिती जूही जूही पद्धतिओमां उपलब्ध छे. ते भेणववा भाटे कृपा करी आ नंभर पर क्षेन करो (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵਖ-ਵਖ ਸਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਏ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ (01509) 634560

