

HOW DID YOU RATE OUR SERVICES LAST MONTH JANUARY 2009

Channel Summary

Face to Face	Good	
Telephone	Good	
Web	Average	

Service Summary

Benefits	Good	
Council Tax	Good	
Housing	Good	
Licences	Average	
Planning & Building Control	Good	
Sports, Leisure & Culture	Poor	
Streets & Parking ..	Average	
Waste & Recycling	Good	
Other services	Good	