



BED BUGS

TREATMENT INFORMATION

Please read & keep for future reference

Your appointment with the Pest Control service to treat your premises for an infestation of Bed Bugs is on:

Job Ref No:

BEFORE the Pest Control Officer arrives to commence treatment you will need to have carried out the following actions:-

- Remove all bed linen from the bed(s) to be treated.
- Empty divan bed drawers in the room(s) to be treated. Place contents in bags until after treatment, but leave in room.
- Remove stored items from the floors and clear everything from under the bed.
- Clean the rooms to be treated thoroughly. Empty the vacuum cleaner directly into the dustbin and change the bag after cleaning.
- Make sure rooms to be treated are clear enough for the Pest Control Officer to move the bed(s) and furniture easily as they treat.
- People and domestic pets must leave the rooms being treated.

If you do not carry out these actions the Pest Control Officer will be unable to proceed with the treatment.

<u>AFTER</u> the Pest Control Officer has carried out the treatment do not enter the treated rooms for at least two hours or until the Officer advises.

Continued overleaf

BED BUGS POST TREATMENT ADVICE

Please read & keep for future reference

As you are aware we have treated your property for bed bugs today. Please take the time to read the customer information below as **following this advice will greatly assist a speedy and successful treatment**. Should you require any further information please contact us on the telephone number below.

- Following treatment it is necessary to continue using the beds in the
 infested rooms. The reason for this is that your presence attracts the bugs
 out of hiding and onto the treated areas. Not using the beds will result in
 the bed bugs becoming inactive and waiting for you to return, they can
 withstand starvation for many months. It is also a good idea to keep the
 heating on as this will encourage the bedbugs to move around and come in
 to contact with the insecticide.
- Do not take bedding/pyjamas etc. from the affected rooms to other areas as you may accidentally transport the insects. If you wish to move items like these, put them directly into a bag and launder them. Wash at the hottest temperature advised for each fabric.
- DO NOT wash, clean or vacuum treated areas for at least 14 days.

The treatment is not instantaneous but works over a period of time. If you are still seeing live bedbugs after 4 weeks, please contact us to book a re-treatment.

Pest Control Service Regulatory Services Charnwood Borough Council Southfields Southfield Road Loughborough

LE11 2TX Tel: 01509 634628