“Absolutely brilliant service and lovely people”
James, Lifeline customer

COSTS
The private Lifeline service costs £52.80 a quarter, which is the equivalent of less than 60 pence per day for peace of mind in your own home.

There is also a one-off £30 installation fee.

Prices exclusive of VAT and correct at time of publication

GETTING IN TOUCH

01509 643970

Charnwood Lifeline
Victoria Place, Victoria Street
Loughborough
LE11 2EY

charnwood.gov.uk/charnwoodlifeline

Your emergency 24 hour response service
OUR SERVICES
We’re an emergency response service which provides 24-hour, 365 days a year support to vulnerable and elderly people.

You’ll have a pendant and Lifeline alarm installed. They can be activated in case of emergency, such as sudden dizziness, shortness of breath or a fall.

WHO IS IT FOR?
Lifeline is for anyone who would like a little extra reassurance. It is especially beneficial for:

• Older or disabled people
• People in poor health
• Extra security
• If you have had a fall or injury

HOW DO I APPLY?
We offer a free no obligation demonstration. To make an appointment contact the Lifeline office or visit our website.

You will need a live landline telephone point and plug socket to power your Lifeline unit or we can provide a GSM Lifeline which uses mobile networks for an extra £1.55 per week.

FALL DETECTORS
For an additional £7.80 per quarter we can also provide you with a fall detector.

You will also get a keysafe, a secure coded box which holds a spare key, so our on-call wardens can reach you in an emergency.