

**CHARNWOOD COMMUNITY SAFETY PARTNERSHIP  
THURSDAY, 23 JANUARY 2020 AT 1.30PM  
IN COMMITTEE ROOM 1, CHARNWOOD BOROUGH COUNCIL OFFICES,  
SOUTHFIELD ROAD, LOUGHBOROUGH**

**AGENDA**

1. APOLOGIES

2. MINUTES

To approve the minutes of the meeting held on 10 October 2019, attached at **page 3**, and to discuss matters arising.

3. ACTION LOG

To review the progress of actions from the meeting held on 10 October 2019, attached at **page 11**.

4. PERFORMANCE UPDATE (A. Fadesco)

A presentation detailing performance figures will be delivered.

5. LEICESTERSHIRE FIRE AND RESCUE SERVICE (N. Patel)

A presentation from Leicestershire Fire and Rescue Service will be delivered.

6. WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP (S. McCue)

A presentation from West Leicestershire Clinical Commissioning Group will be delivered.

7. DELIVERY GROUP UPDATES

(a) Strategic Group (T. McCabe)

An update including a funding update incorporating the Partnership Locality Fund for 2019/20, attached at **page 14**.

(b) JAG Delivery Group (Insp. M. Botte)

(i) An update, attached at **page 34**.

(ii) A report on progress with the Partnership's Action Plan 2019/20, attached at **page 45**.

8. PARTNERSHIP STRATEGIC ASSESSMENT AND COMMUNITY SAFETY PARTNERSHIP PLAN (T. McCabe, M. Botte)

(a) The Partnership Strategic Assessment 2019-2020, attached at **page 92**.

(b) The draft Community Safety Partnership Plan 2020-2023, attached at **page 117**.

9. TURNING POINT (P. Singleton)

(a) A report detailing substance misuse trends, attached at **page 143**.

(b) A geographical overview of referrals, attached at **page 145**.

10. LOUGHBOROUGH STUDENTS STREET SUPPORT SCHEME AND LOUGHBOROUGH UNIVERSITY UPDATE (G. Feavyour)

A report regarding Loughborough University matters including the Student Street Support scheme, attached at **page 147**.

11. LEICESTERSHIRE COUNTY COUNCIL UPDATE (C. Turner)

An update regarding Leicestershire County Council matters that impact on Charnwood will be provided.

12. ANY OTHER BUSINESS

13. FORWARD PROGRAMME AND MEETING DATES FOR 2019/20

A report to enable the Partnership to consider and manage its forward programme of work is attached at **page 151**.

Previously agreed further meeting dates are as follows:

Thursday, 30th April 2020

Thursday, 9th July 2020

Thursday, 15th October 2020.

The meetings will commence at 1.30pm and be held at Charnwood Borough Council Offices, Southfield Road, Loughborough.



**CHARNWOOD COMMUNITY SAFETY PARTNERSHIP  
THURSDAY, 10TH OCTOBER 2019 AT 1.30PM  
IN COMMITTEE ROOM 1, CHARNWOOD BOROUGH COUNCIL OFFICES,  
SOUTHFIELD ROAD, LOUGHBOROUGH**

PRESENT:	Councillor Deborah Taylor	Charnwood Borough Council
	(Chair)	
	Inspector Mark Botte	Leicestershire Police
	Geoff Feayyour	Loughborough University
	Steve McCue	West Leicestershire Clinical Commissioning Group
	Caroline Morris	Turning Point
	Julie Robinson	Charnwood Borough Council
	Allison Fadesco	Charnwood Borough Council
	Tim McCabe	Charnwood Borough Council
	Vikash Mistry	Charnwood Borough Council
	Sally Watson (minutes)	Charnwood Borough Council

1. APOLOGIES

Apologies were received from the following partnership members:

Maddie Clay	Leicestershire and Rutland Probation Service
Andy Daybell	Leicestershire Fire and Rescue Service
Rob Mitchell	Charnwood Borough Council
Edward Rodgers	Leicestershire Fire and Rescue Service
Andy Rhodes (Vice Chair)	Loughborough BID
Alvin Bailiss	Loughborough Chamber of Trade
Phil Collin	Loughborough Chamber of Trade
Peter Singleton	Turning Point
Ivan Ould CC	Leicestershire County Council
Penny Pugh	Leicestershire County Council
Carly Turner	Leicestershire County Council
Gurjit Samra-Rai	Office of Police and Crime Commissioner
Victoria Charlton	Office of Police and Crime Commissioner

Regarding attendance at the meeting, it was acknowledged by the Chair that occasional apologies were acceptable, but in these instances partnership members should identify a suitable substitute for attendance.

**AGREED**

1. That if partnership members need to send apologies, that this is done at the earliest opportunity and that a suitable substitute is identified for attendance.
2. That attendance concerns be added to the issues log.

2. MINUTES

The minutes of the meeting held on 11th July 2019 were reviewed and updates were received as follows:

- *Item 6 (i), page 6 – Carly Turner of Leicestershire County Council attended the Youth JAG meeting to allow for further threshold conversations. There was satisfaction with the outcome of this.*
- *Item 7 (iv), page 7 – There had been further significant work undertaken to tackle the impact of the Urban Street Gang although details on this had not yet been authenticated.*
- *Item 7 (viii), page 7 – An increase in engagement between the People Zone partners had taken place and there was progress being made to encourage participation and connections.*

Following these discussions, the minutes of the meeting held on 11th July 2019 were confirmed as a correct record and signed.

### 3. ACTION LOG

There were no formal actions from the meeting held on 11th July 2019. Allison Fadesco demonstrated the issues log that had been created for use in future meetings\*\*. It was recognised that there was a need for separate actions and issues logs.

**AGREED** that an action log be developed to feature at the end of each set of minutes for partnership members to refer to.

\*\*Post meeting note- The issues log and the actions log would be maintained by the Democratic Services Team.

### 4. PERFORMANCE UPDATE (A. Fadesco)

A presentation detailing Charnwood performance figures was provided. The following summarises the key points:

- i. Crime reductions included total crime (-3.1%), residential burglaries (-21.2%), business and community burglaries (-44.8%), shoplifting (-29.1%), robbery (-22.4%), cycle theft (-39%), violence against the person with injury (-0.6%), domestic related violence with injury (-4.9%), antisocial behaviour incidents (-22.3%) and sentinel reports for antisocial behaviour (11.4%).
- ii. Increases in crime included theft from a motor vehicle (+0.9%), theft of a motor vehicle (+11.3%) and hate crime (+35.3%).
- iii. Thefts from motor vehicles predominantly involved power tools and problem areas included Syston, Thurmaston and Queniborough. These crimes were both organised and ad hoc in nature, and the Police had been proactive in attempting to overcome this. Methods employed included a targeted media campaign and crime prevention packs.
- iv. Thefts of motor vehicles was a regional issue and was related to keyless technology. There had recently been a number of custodial

sentences delivered to known offenders, which was anticipated to make a positive impact on the figures of motor vehicle thefts.

- v. Victims of hate crime felt more confident in reporting incidents and this was the reason for the increase in this type of offence. In previous years, Loughborough University had experienced issues with hate crime directed towards South East Asian students. This had not been recognised during the present academic year and this was due to community engagement events, prevention talks and effective partnership working.
- vi. It was acknowledged that the data across all themes presented relatively small numbers and so a small increase or decrease in percentages appeared more significant than the figures suggested.

## **AGREED**

1. That the information be noted.
2. That the Chair of the JAG, Inspector Mark Botte, produced analysis on hate crime themes.

### 5. LEICESTERSHIRE FIRE AND RESCUE SERVICE (E. Rodgers)

Edward Rodgers had sent apologies for the meeting and so there was no update from Leicestershire Fire and Rescue Service.

### 6. DELIVERY GROUP UPDATES

#### (a) Strategic Group (T. McCabe)

An update including incorporating the Partnership Locality Fund for 2019/20 was outlined. The following summarises key points:

- The Urban Street Gang (LE11) had significantly increased their offending during Quarter 2. The Youth JAG continued to meet monthly to mitigate the risk posed by the offending profile of the young people.
- The Partnership had successfully obtained a Civil Injunction against 8 persistent beggars within the Loughborough Town Centre. Whilst this was considered a success, to be truly effective in the utilisation of civil powers and following a recent learning experience, there was a need to educate all front-line practitioners within the Partnership. This matter will be progressed and discussed at the next Strategic Group.
- The PSPO for Loughborough Town Centre would cease on the 20<sup>th</sup> October 2020 and prior to that there would need to be a full review of the merits and impact of the civil order. These actions are part of a statutory duty placed upon the Local Authority as set out in the

*ASB, Crime & Policing Act 2014* and must be followed should the Partnership seek a 3-year extension of the PSPO. The Loughborough Central Delivery Group (LCDG) have met and created a time line for the PSPO review process and the Chair will ensure compliance with key milestones.

- The Youth JAG had been in existence since August 2018 and had addressed the offending and risk of harm posed by each of the youths. There was a cohort of 12 offenders that had remained on the JAG for several months.
- There was still evidence of barriers to effective performance which included silo working amongst agencies, lack of communication in respect of meetings and unmet threshold assessments despite being considered extreme risk. These issues would require escalation if they persist.
- The Bell Foundry People Zone continues to be imbedded into the Community Safety Partnership Delivery structures. Both the 'People' and 'Place' meetings are delivering effective outcomes. External consultants have assessed all three People Zones within Leicester, Leicestershire and Rutland, and have concluded that the Target Operating Model of the Bell Foundry is best practice.
- The most recent Indices of Multiple Deprivation data had been released and demonstrated that The Bell Foundry lower super output area had significantly improved. Early analysis suggested that the area had recently been placed 358th in terms of crime and disorder, whereas it had previously been positioned 49<sup>th</sup> in the 2015 Indices of Multiple Deprivation data set.
- Following the Partnership's Drug Strategy implementation in April 2019, extensive work had been undertaken. The Partnership was now represented at the LLR Substance Misuse Forum. It had been proposed that a Charnwood Drugs Forum be introduced, meeting initially on 12th December 2019. The Community Safety Officer would update the Community Safety Partnership in January 2020 on the progress of the group.
- Antisocial Behaviour statistics have remained static across Quarter 1 and Quarter 2.
- It was acknowledged that the dates in the antisocial behaviour table in Appendix B were incorrect and should read '01/07/19 – 30/09/2019'.

(b) JAG Delivery Group (Insp. M. Botte)

- (i) An update of the JAG Delivery Group was provided.

Inspector Mark Botte had recently been identified as the new Chair of the JAG Delivery Group. It was acknowledged that the current agenda suggested that there was a lack of holistic overview of the activity across Charnwood,

particularly with regards to adults at risk. In response to this gap, a subgroup was to be established and Chaired by Sgt Lee Taylor.

- (ii) A report on progress with the Partnership's Action Plan 2019/20 was provided.
- Inspector Botte reassured the group that whilst some of the data presented in the report was concerning, such as the 90% increase in theft from motor vehicles in Mountsorrel, the Police were aware of the reasons behind this activity and so it was easier to overcome.
- Significant progress had been made by the Loughborough Central Delivery Group (LCDG) with regards to the anti-social behaviour issues around McDonalds. A multi-agency approach was established to create a problem management plan. One prolific offender had received a criminal behaviour order which involves a ban from the town centre for five years.
- The town centre civil injunction had been used effectively to minimise the impact of begging. One individual had received a custodial sentence as a result of the injunction.
- The Loughborough Central Delivery Group had intended to respond to County Lines criminality with a week of intensification in October. The results of this initiative could be shared with the partnership in due course.
- There had been a restructure within the People Zones project, which now incorporated two elements; People and Places. The People element of the project had been used to identify all adult vulnerability for effective management. As part of this agenda, there will be a focus on vulnerable females.
- An annex for local sex workers had recently been opened in Loughborough. The annex was relatively low profile and the Police were unaware of any associated problems.

## **AGREED**

1. That the information be noted.
2. That Inspector Botte provide an update at the next meeting on the usage and effectiveness of the newly established annex for sex workers in Loughborough.

## **7. TURNING POINT (C. Morris)**

A verbal update from Caroline Morris of Turning Point was provided, outlining recent drug prices, littering, trends and partnership work being undertaken. The following summarises key points:

- i. There had been a recent drug-related death of a student. A meeting between Turning Point and the Loughborough Students Union had taken place in order to prevent any similar incidents. A further meeting between Turning Point and Student Support Services would take place at a later date.
- ii. Work with the Falcon Centre and the Carpenters Arms continued. Funding had been allocated for a street worker drop in and needle exchange. Turning Point was to offer training on aspects such as naloxone delivery.
- iii. There were no recent reports of the littering of drugs paraphernalia in the area.
- iv. A weekly Women's Group lead by Turning Point required a new venue and it was suggested that Fearon Hall would be suitable. This location held similar groups and it was expected that there would be capacity to facilitate Turning Point.
- v. Usage of Turning Point services were static, however, there were predictable fluctuations at specific times throughout the year, including after the summer and after Christmas.
- vi. The significant drugs problem in the Loughborough area was referred to. Whilst there was considerable work being undertaken across various agencies, it was difficult to manage. There was a need for Health services to become more involved and greater emphasis should be placed on assigning the correct Officers at meetings.

**AGREED** that the information be noted.

8. LOUGHBOROUGH STUDENTS STREET SUPPORT SCHEME AND LOUGHBOROUGH UNIVERSITY UPDATE (G. Feavyour)

A verbal update regarding Loughborough University matters including the Student Street Support scheme was provided.

Antisocial behaviour relating to house noise had not been a major issue since the start of the new academic year. During week one, there were nine noise complaints made against students. During week two there were six, and this is expected to decline further in coming weeks.

Door knocking had been undertaken by the University in order to reduce transient noise complaints. This was considered effective, as there had been two nights in which no noise complaints had been received.

**AGREED** that the information be noted.

9. LEICESTERSHIRE COUNTY COUNCIL UPDATE (C. Turner)

A report regarding Leicestershire County Council matters that impacted upon Charnwood was outlined, although there was no representation from Leicestershire County Council.

The Community Trigger process was raised by the Chair. This involved a statutory function in which a Community Safety Partner was required to review a response delivered to a victim of antisocial behaviour. The threshold assessment was discussed, and the Community Safety Manager informed the group that the process was outlined in detail on the Charnwood Borough Council website.

**AGREED**

1. That the information be noted.
2. That the Community Safety Manager would discuss the need for Member training in respect of the Community Trigger with the Democratic Services Manager.

10. ANY OTHER BUSINESS

A public consultation on domestic abuse will open on 24th November and the partnership was required to provide a response.

**AGREED** that the Head of Neighbourhood services arranged for a consultation response to be drafted on behalf of the Partnership.

11. FORWARD PROGRAMME AND MEETING DATES FOR 2019/20

A report was submitted to agree the Partnership's forward programme of work.

**AGREED** that the Partnership's forward programme of work be noted and updated in accordance with the decisions taken at the meeting.

<b>Meeting Date</b>	<b>Action</b>	<b>Complete By</b>
101019 Item 1	<b>Apologies</b> To send a reminder to partnership members regarding substitutions at meetings.	Democratic Services Officer
101019 Item 4	<b>Performance Update</b> That the Chair of the JAG produced analysis on hate crime themes.	Ins Mark Botte
101019 Item 6	<b>Delivery Group Updates – JAG Delivery Group</b> That Inspector Botte provide an update at the next meeting on the usage and effectiveness of the newly established annex for sex workers in Loughborough.	Ins Mark Botte
101019 Item 9	<b>Leicestershire County Council Update</b> That the Community Safety Manager would discuss the need for Member training in Sentinel with the Democratic Services Manager.	Tim McCabe

**COMMUNITY SAFETY PARTNERSHIP**  
**23 January 2020**

**Action Log**

<b>Meeting Date</b>	<b>Action</b>	
101019 Item 1	<p><b>To send a reminder to Partnership members regarding substitutions at meetings.</b></p> <p>Complete.</p>	Sally Watson
101019 Item 4	<p><b>That the JAG Chair, Insp Botte, produces analysis on the 35% increase in hate crime – picking out the key themes/locations.</b></p> <p>Accepting that hate crime has shown an increase in Charnwood, for the last 3 months additional scrutiny was given to these incidents. I found that there are the following trends:</p> <ul style="list-style-type: none"> <li>• Repeat reporting by the same individuals which enhances the figures.</li> <li>• Although we are obliged to record all reported cases as hate crime if reported as such there was perhaps some education that could be achieved by intervening with repeat callers.</li> <li>• Loughborough Central NL 62 and NL64 present as beats with highest reports.</li> <li>• Licenced premises in Loughborough Central present as locations where hate crime is prevalent.</li> </ul>	Ins Mark Botte

	<ul style="list-style-type: none"> <li>• Wider organisational issues for police identified around best practice concerning initial reporting and fast track actions.</li> <li>• Identified that victim support in that “golden hour” needs further development.</li> </ul> <p>All of the above points are part of the JAG agenda and as such moving into 2020 improvements are expected in the volumes of reports together with a better quality of response from the CSP to victims</p>	
<p>101019 Item 6</p>	<p><b>That Inspector Botte provide an update at the next meeting on the usage and effectiveness of the newly established annex for sex workers in Loughborough.</b></p> <ul style="list-style-type: none"> <li>• The Annex opened its doors on Friday 20<sup>th</sup> September 2019.</li> <li>• It currently has 1 full time member of staff, 2 PT (12 hrs each) and 3 Volunteers.</li> <li>• They currently are running 3, 4 hour sessions per week on separate days with varying times.</li> <li>• Wed 10am-2pm, Fri 2pm-6pm and Sun 4pm-8pm.</li> <li>• They have a purpose made premises which is a safe place for the girls to access all many of facilities and support.</li> <li>• They have had 10 positive engagements which is really encouraging for such an early stage in the project.</li> <li>• All of the engagements have been local to the Charnwood Area.</li> <li>• Barrier to progress identified as Turning Point are reported to have limited interest in the project and refusing to assist with a needle exchange programme.</li> </ul>	<p>Ins Mark Botte</p>

	<ul style="list-style-type: none"> <li>The overall summary is that this is a very well worthwhile project, is really making a positive impact locally to Charnwood victims, for such an early phase lots of positive work is already underway.</li> </ul>	
<p>101019 Item 9</p>	<p><b>That the Community Safety Manager discusses the need for Member training in the Community Trigger process with the Democratic Services Manager.</b></p> <ul style="list-style-type: none"> <li>All members have previously received training in respect of both ASB legislation, the LLR incremental approach and Hate Incidents. The Community Trigger was included in the legislative training. The Community Safety Manager will continue to liaise with the Democratic Services Manager, should a training needs analysis raise any further requirement.</li> </ul>	<p>Tim McCabe</p>

## COMMUNITY SAFETY PARTNERSHIP

23<sup>rd</sup> January 2020

### ITEM: 7a Delivery Group Updates: Strategic Group

#### Introduction:

This report will summarise the Partnership's performance in respect of specific key strategic priorities that has significant importance to the Partnership, in terms of current Threat, Risk or Harm, whilst the JAG report will provide more detailed analysis of each of the CSP priorities as listed in the current CSP Plan.

#### Theme 1: Making Communities Safer:

##### Priority 1: To Reduce All Crime

**Table 1: Overview Crime Performance from the 1<sup>st</sup> April 2019 to 31<sup>st</sup> December 2019 compared to 1<sup>st</sup> April 2018 to 31<sup>st</sup> December 2018**

<b>Crime Type</b>	<b>Performance to Date</b>	<b>Total Crime as at 31st December 2019</b>	<b>Total Crime as at 31<sup>st</sup> December 2018</b>	<b>Diff</b>	<b>Family Group Position 30th November 2019</b>
All Crime	<b>-7%</b>	10317	9590	-727	<b>10/15</b>
Violence with Injury	<b>+5.7%</b>	706	746	+40	<b>3/15</b>
Burglary – Residential	<b>-25%</b>	850	638	-212	<b>15/15</b>
Burglary – Business	<b>-40.3%</b>	273	163	-110	<b>6/15</b>
Theft of Vehicles	<b>+2.3%</b>	264	270	+6	<b>11/15</b>
Theft from Vehicles	<b>-19.5%</b>	882	710	-172	<b>13/15</b>
Robbery	<b>-12%</b>	75	66	-9	<b>4/15</b>
Cycle Theft	<b>-34.6%</b>	327	214	-113	<b>14/15</b>
Shoplifting	<b>-31.3%</b>	912	627	-285	<b>7/15</b>

**Table 1** demonstrates the Partnership's crime performance during Quarter 1 to Quarter 3 (2019/20) compared to the same timescales last year. The Partnership continues to deliver reductions in most crime categories, month on month. As of 31<sup>st</sup> December 2019, 7 of the 9 crime domains are showing significant reductions. Of special mention are the following:

- **Burglary – Residential:** -25%
- **Burglary – Business:** - 40.3%
- **Theft from Motor Vehicles:** -19.5%
- **Robbery:** -12%

These crime domains are the key components of what are known as Serious Acquisitive Crime (SAC) offences, which have historically hampered the progress of the Partnership. They are offences that predominately feature in the modus operandi of persistent and prolific offenders, driven by the need to find funds for their serious drug habit.

Our performance in these key crime domains, have made a major contribution to the Partnership's 'All Crime' reduction of **-7%**. This lays testimony to the CSP's business discipline and governance through its effective delivery structures. Moreover, it demonstrates how the Partnership's approach to managing prolific offenders, who seek to commit SAC offences, coupled with a Drugs Strategy, that was adopted in April 2019, have proved to be the essential components of a crime control strategy here in Charnwood.

The challenge for the Partnership moving into Quarter 4, will be to address the offending profile of known persistent youth offenders within Charnwood, as well as addressing the increase in violent offences: **+5.7%**. There is a strong cohort of youth offenders aged between 13 – 17 years of age, that despite a multi-agency approach aimed at deterring their offending, continue to commit crime within the Borough, more of which I will comment on under Theme 2 of this report.

In terms of violent offences, the Partnership has met with the Violence Reduction Network (VRN), on several occasions to discuss the CSP's approach to tackling violent related offences. Discussions have been productive and a multiagency networking event, supported by the VRN, aimed at education establishments and other partners within the Borough, is being planned for the Spring of 2020. This day will be further supplemented by an enhanced input from the Children, Families and Well-being Services, thereby ensuring a holistic approach is taken by the Partnership. I will update the CSP on the progress made in future reports.

## **Priority 2: Create safer town centres by reducing alcohol / substance misuse related violence, commercial crime and street related ASB**

The Partnership continues to be committed to taking positive action under the Town Centre Civil Injunction. The Partnership adopts an incremental approach to tackling persistent beggars and support is offered to each individual. However, it has become apparent that a number of the beggars fail to desist from their behaviour. To this end I can report that since the last CSP meeting, an individual who had previously served a custodial sentence for several breaches of the injunction, further breached within a week of release from prison. We presented him before the County Court in November 2019, and he has received a further 46 week custodial sentence.

Two further persistent beggars have been presented before the court in December, one has received a 30 week custodial sentence and the other is listed for a hearing on 16<sup>th</sup> January 2020. Four further beggars have been served with the injunction and any breaches will be robustly dealt with. Furthermore, the court has granted the Partnership an extension to the Civil Injunction which will now run until 21<sup>st</sup> December 2022. An examination of the data we hold in terms of reported street related ASB (begging) shows that we continue to receive no complaints from businesses within the Town Centre, with a nil return on such data for Q3 2019/20.

The Public Space Protection Order (PSPO) ceases on the 20<sup>th</sup> October 2020 and the Loughborough Central Delivery Group are tasked with reviewing the evidence to see if the continuation of the Order is both necessary and a proportionate response to tackle street related ASB. The LCDG will consult the relevant communities to seek their views as part of the CSP's review process. A key aspect of the PSPO is the effectiveness of the Student Street Support scheme, which is jointly funded by the CSP and Loughborough University. The JAG Chair will be raising concerns re the effectiveness of this scheme in his report and there is clearly a discussion to be had as to the future governance of this scheme.

In keeping with previous requests of the CSP, I have attached **Appendix B – Charnwood CSP ASB Demand Profile 2019/20**, which illustrates the categories of ASB that are commonly reported within the Borough.

## **Theme 2: Protecting Vulnerable People**

### **Priority 3: Protect the most vulnerable in our communities particularly High Risk, Previous and Repeat Victims of Crime and ASB**

The Youth JAG is now well embedded, having been implemented as part of the CSP delivery structures in September 2018. The youth cohort has remained relatively static since the meeting inception, but more recently there has been an increase in the

number of younger offenders, hence the range of the cohort (11 offenders) is now 13 – 17 years of age.

Each of the youths have been assessed in terms of:

- Risk of re-offending
- Risk of Harm to Self
- Risk of Harm to others

All the cohort have complex needs and under the above risk criteria, 7 youths have been assessed as being 'Extreme Risk' overall, three of which are 13 years of age.

The Charnwood Model is based upon effective 'Contextualised Safeguarding', with detailed analysis into the youth and the following contextualised settings:

- Family
- Education
- Peer associations
- Neighbourhood

The model has attracted interest from the Violence Reduction Network (VRN) and other Strategic partners across LLR, with many seeking to attend the Youth JAG to observe its practices. A network event is planned in partnership with the VRN, to take place in the Spring of 2020, the focus being on raising the profile of the Charnwood contextualised model amongst schools and alternative education providers within the Borough.

However, as a CSP we are still hindered by several issues in our attempts to deliver an effective youth strategy. At both the July and October 2019 CSP meetings, I identified a number of repeating themes that were barriers to the effective performance of the Youth JAG. The themes listed in those previous reports were:

- Consistent evidence of centralised agencies holding meetings in respect of the risk posed by a child, without consultation with partner agencies within the locality
- Centralised agencies making threshold assessments for the involvement of statutory agencies, without the input of partners within the locality. **Note:** This approach has often led to the fact that, whilst the CSP has the youth case listed as High/Extreme risk, other agencies state the case has not yet reached the threshold for statutory involvement. This raises significant concerns in terms of risk management.
- A lack of an escalation plan in respect of the youth's offending, which has often led the youth to continue to commit serious offences, with a lack of apparent positive action being in place. For example, many of the youths have committed criminal offences, but are often released on bail, during which time they go on to commit further offences. In other instances, support services have not supported interventions, hence a civil remedy has not been sought

- Ad hoc attendance at the Youth JAG from statutory partners resulting in missed opportunities to mitigate risk

Regrettably, these themes have continued into Quarter 3 and have become the norm for the past 10 months. These barriers cause real concerns in terms of effective risk mitigation. Partners are failing to share intelligence effectively prior to meetings and more concerning is the fact that 'risk mitigation tasks', which are set at the Youth JAG, fail to be implemented by agencies.

Moreover, on 27<sup>th</sup> November 2019, the Partnership attended a Youth meeting chaired by Leicestershire Police at Loughborough Police Station. Representatives were in attendance from agencies working in both Leicester City and Charnwood. The Youth JAG cohort were discussed in depth and concerns were raised in respect of the lack of effective risk mitigation and the need for greater collaboration from central agencies and the locality (CSP). Unfortunately, no progress has been made since this meeting and key members of the cohort continue to raise significant concern.

The concerns listed above have been raised to the Chair of the JAG and will also feature in his January update. It would be prudent for the CSP to now consider how it wishes to escalate this matter, to ensure effective risk mitigation is in place for both the individual youth cases and the Partnership's organisational reputation.

In terms of protecting adults at risk of exploitation, a new sub group has been implemented and had its first sitting on 23<sup>rd</sup> December 2019. The aim of the meeting, similar to the Youth JAG, will be to identify adults at risk within Charnwood and once identified, to work in a multi-agency setting to ensure the individuals are both safeguarded, and the risk factors mitigated. The initial work of this sub group has been to revisit the cases that were listed under Operation Honesty and seek to identify any victims and perpetrators of concern. An update on this piece of work will be presented at future CSP meetings.

### **Theme 3: Increasing Community Confidence, Engagement & Cohesion**

#### **Priority 5: To reduce the level of fear of crime and ASB**

The People Zone (PZ) is now well established within the Bell Foundry Estate. The structures adopted by the Charnwood CSP – delivering the model through two separate meetings – 'People' and 'Place', has been adopted as best practice by the OPCC and we have recently met with Loughborough University who have been commissioned to deliver on the evaluation strategy.

Since the inception of the Charnwood PZ model (January 2019), we have seen a significant reduction within this location in the following crime domains:

- Burglary (Residential): -15.2%
- Theft from Motor Vehicles: -55.8%
- Robbery: -13.3%

These crime domains had previously plagued the community within the Bell Foundry Estate and had largely been committed by prolific offenders, driven by the need to feed their drug habit.

At the commencement of the People Zone, residents informed the Partnership that the misuse of drugs was one of their greatest concerns in the locality. As previously reported and in response to resident's concerns, the CSP implemented a drugs strategy in April 2019. Since that date, the Partnership has worked closely with The Falcon Centre and Exaireo to ensure effective delivery of the themes at the heart of our strategy, those being:

- **Theme 1: Prevention & Early Intervention**
- **Theme 2: Building Recovery**
- **Theme 3: Safer & Stronger Communities**

On 12<sup>th</sup> December 2019, the Partnership hosted a Drugs Forum at the St Peter's Centre in Loughborough, with the aim of increasing awareness of our drugs strategy amongst both statutory and non-statutory partners. The event was very well attended and received extensive coverage across social media forums.

One of the repeating themes that came out of this drugs forum, was the importance of ensuring schools were fully engaged on the subject of drugs and that they were duly playing their part in the CSP Drug Strategy. It was clear from practitioners at the event that there was an unwillingness amongst some schools to engage in a drugs strategy. It was also evident that any engagement that was currently taking place, was being delivered in an ad hoc fashion with no dialogue with the Partnership.

The above evidence is corroborated by the data provided by the LLR Substance Misuse Forum, which features in the Partnership Strategic Assessment. They have highlighted that educational establishments within Charnwood Borough have the lowest take up of drug prevention assemblies across LLR. This is further evidence of the requirement to ensure that Education engage with our Contextualised Safeguarding Model and hence the importance of the CSP/VRN event mentioned earlier, that is planned for the Spring of 2020.

**Appendix C** is attached to this report: **Charnwood Drugs Strategy Key Performance Indicators**, so that the Partnership can see our performance to date.

## **Funding**

The Strategic Group continues to oversee the spending of the Partnership Locality Fund (PLF). The 2019/20 spending profile is presented at **Appendix A** of this report.

## **Partnership Strategic Assessment**

The Crime & Disorder Act (1998) places a statutory duty on the CSP to complete an annual Partnership Strategic Assessment (PSA). The 2019/20 PSA appears as a separate heading on the CSP agenda and a copy of the report will be circulated in advance of the meeting.

In summary the PSA identifies issues of threat risk and harm and assists the Partnership prioritise its resources. The 2019/20 PSA highlights the fact that the CSP has a strong culture of effective business discipline and governance running through its delivery structures. This is corroborated by the significant crime reductions delivered through Q1 – Q3 of the 2019/20 performance year.

However, there are a number of key areas of business that the CSP will need to continue to shape on an LLR setting, to ensure our performance continues in the right direction and to ensure effective risk mitigation is in place for both high risk individuals, as well as organisational reputation. Those key areas include:

- Youth Offending
- Adults at Risk
- Substance Misuse

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health
- Missing – particularly relevant to our youth cases
- Domestic Violence

The 2019/20 PSA recommends that these key areas of business are reviewed at a strategic level to ensure that our control plans are effective in our delivery structures. There is a clear need to ensure that both centralised services and the locality are more holistic in their approach to managing these key areas of business, with the barriers presently in existence removed in an appropriate fashion.

More detail of the Partnership Strategic Assessment can be found in the document which will be circulated in advance of the CSP meeting.

## **Community Safety Partnership Plan**

The CSP Plan is a statutory requirement of the Partnership and our current 3 year (2017 – 2020) plan is now due for a re-write. The current CSP Plan has been reviewed in light of the 2019/20 Partnership Strategic Assessment (PSA).

The three themes within the CSP plan will remain:

### **Theme 1: Making Communities Safer**

### **Theme 2: Protecting Vulnerable People**

### **Theme 3: Improving Community Confidence, Engagement and Cohesion**

With due consideration to the challenges facing the CSP it is proposed that the Partnership adopts the following strategic objectives:

### **Theme 1: Making Communities Safer**

#### **Priority 1:**

Prevent & disrupt criminal activity with the aim of reducing 'All Crime', creating safer communities free from harm and violence

#### **Priority 2:**

Proactively tackle all ASB with a focus on reducing alcohol/substance misuse related incidents and street related ASB

### **Theme 2: Protecting Vulnerable People**

#### **Priority 3:**

Prevent violence and exploitation and protect and support victims including: criminal exploitation, serious violence, domestic/sexual violence and abuse, modern slavery and human trafficking

#### **Priority 4:**

Prevent people being drawn into extremism and take positive action in respect of hate crime

### **Theme 3: Improving Community Confidence, Engagement and Cohesion**

#### **Priority 5:**

Build stronger and cohesive communities with a focus on increasing community confidence

The Community Safety Plan is a separate agenda item on the CSP schedule and will be circulated as a 'draft' document in advance of the meeting.

**Tim McCabe**

**Community Safety Manager**

## Appendix A Funding Report

### Funding Proposals

Charnwood Community Safety Partnership will have access to funding from various sources. This will be managed on behalf of the partnership by the Community Safety Manager at Charnwood Borough Council and overseen by the Charnwood Community Safety Partnership.

The funds currently received by the CSP are:  
Police and Crime Commissioner PLF - £75,500

<b>Description</b>	<b>Amount Allocated 2019/2020</b>	<b>Amount Spent to Date</b>	<b>Balance Remaining</b>
To address transient student related ASB	£10,000	0	£10,000
Mediation	£1,000	£0	£1,000
Street Pastors	£3,000	£3,000	0
Targeted multiagency preventative action to reduce SAQ offences & offending within the People Zone	£2,000	£2,000	£0
Targeted multiagency preventative action to reduce SAQ offences within the Priority Neighbourhood – Loughborough Central (N62	£2,000	£500	£1,500
Prevention Campaign Materials/ and Domestic Burglary Packs	£8,000	£7,371	£629
Student Crime Awareness	£2,000	£2000	0
Substance Misuse Project	£14,842	£14,842	0
Mobile CCTV Camera fund	£3,000	0	£3,000
Domestic Abuse Services	£15,000	£15,000	0
Cycle Theft	£1,000	£600	£400
Fire Skills	£1,958	£1,958	0
Knife Crime/Youth Projects	£5,000	0	£5,000
Charnwood Watch	£3,700	3700	0
Shed	£3,000	2995.	£5
<b>Total</b>	<b>£75,500.00</b>	<b>£53,966.00</b>	<b>£21,534.00</b>

**PCC CI001 – Youth Prevention and Diversion – 2019/20**  
**Approximately £15,900 allocated**  
**Budget update following Strategic Group**

The Office of Police and Crime Commissioner has made £15,956.25 CI001 funding to Charnwood in 2019/20, this being the second year of a two-year cycle.

**Fund criteria:**

CI001 Youth Prevention and Diversion funding is for use with the following groups:

- a) Young people identified as being high-risk first-time entrants to the Criminal Justice System
- b) Repeat offenders (primarily those already working with Youth Offending Service). In 2015/16 these were defined in the PCC monitoring requirements as 'Deter Young Offenders'. (The Youth Justice Board define Deter Young Offenders (DYO) as being those that are likely to cause the most harm to communities and pose a high risk of reoffending).

<b>Initiative Description</b>	<b>Funding Received</b>	<b>Amount Allocated</b>	<b>Funding spent</b>	<b>Balance Remaining</b>
<b>PCC CI001 – Youth Prevention and Diversion</b>	<b>£15,956.25 approx</b>			
Fun and Families Grounded – Wreake Valley Academy (Syston)		£2,322	£2,322	£0
Fun and Families Grounded - Roundhill Academy (Thurmaston)		£2,322	£2,322	
Go Getta Desire		£2,000		£2000
Or Go Getta Ashby Road Youth Club (targeted, July – end March)		£3,872		£3872
Go Getta Engagement		£3,000		£3000
Spot purchasing fund		£200		£200
Go Getta Anstey Active Youth Engagement sport sessions		£2,240		£2,240
Winter venue hire (20 weeks November – end March)		£1,000		£1,000
YOS Spot Purchasing		£500	93.92	406.08
<b>Total</b>		<b>Maximum £16,456</b>		

## Appendix B - Breakdown of ASB Data

### Purpose of the Report

To provide a breakdown of the different categories and types of Anti-Social Behaviour (ASB) reported to the Council and partner agencies across Charnwood between 1st April 2019 and the 31<sup>st</sup> December 2019 as requested at the July Community Safety Partnership meeting.

In Quarter 1 2019 there were a total of = 1115 complaints of ASB logged on Sentinel. In Quarter 2 2019 there were a total of = 1166 complaints of ASB logged on Sentinel. In Quarter 3 2019 there were a total of = 0988 complaints of ASB logged on Sentinel. This is all ASB reported to the Police and Charnwood Borough Council.

The table below shows a break down of the types of ASB reported to Charnwood Borough Council during the period stated.

<b>ASB TYPES</b>	<b>01/04/19 - 30/06/19</b>	<b>01/07/18 - 30/09/2019</b>	<b>01/10/19- 31/12/19</b>
Acts Directed at People L1 (Intimidation and Harassment L2)	116 = 10.04%	121 = 10.38%	73 = 7.39%
Disregard for community/personal well-being L1 (Animal Related Problems, Hoax Calls, Noise, Nuisance Behaviour and Rowdy Behaviour L2)	447 = 40.09%	486 = 41.68%	427 = 43.22%
Environmental damage L1 (Criminal Damage/Vandalism and Litter/Rubbish L2)	232 = 20.81%	241 = 20.67%	194 = 19.64%
Misuse of Public Space L1 (Abandoned Cars, Begging, Drug/Substance Misuse and Dealing, Kerb Crawling, Prostitution, Sexual Acts, Street Drinking and Vehicle Related Nuisance L2)	187 = 16.77%	174 = 14.92%	192 = 19.43%
Other	133 = 12.29%	144 = 12.35%	102 = 10.32%
<b>Total</b>	<b>1115</b>	<b>1166</b>	<b>988</b>

By way of explanation, Sentinel uses an expandable tree structure within the system for end users to choose a category or definition of the type of ASB which best describes the complaint being logged. These fields are mandatory.

The end user chooses a category from L1, for example, Disregard for Community/Personal Well-being, which then opens up a further choice of categories i.e. Animal Related Problems, Hoax Calls, Noise, Nuisance Behaviour and Rowdy Behaviour, known as L2 types.

You will see from the table below the different types of descriptors users are able to access to define a complaint in Sentinel.

**Top 10 most used ASB descriptors reported and logged on Sentinel.**

<b>1/4/19 - 30/6/19</b>			<b>1/7/19 - 30/9/19</b>			<b>1/10/19 – 31/12/19</b>		
<b>Litter</b>	204	18.3%	<b>Noise</b>	228	19.55%	<b>Litter</b>	180	18.22%
<b>Noise</b>	195	17.49%	<b>Litter</b>	220	18.87%	<b>Noise</b>	142	14.37%
<b>Nuisance</b>	124	11.24%	<b>Intimidation and Harassment</b>	133	11.41%	<b>Abandoned cars</b>	100	10.12%
<b>Intimidation and Harassment</b>	122	10.94%	<b>Nuisance</b>	105	9.01%	<b>Intimidation and Harassment</b>	76	7.69%
<b>Abandoned Cars</b>	95	8.52%	<b>Animal Related Activity</b>	102	8.75%	<b>Noise Nuisance and Rowdy Behaviour</b>	76	7.69%
<b>Drug Related Activity</b>	93	8.34%	<b>Drug Related Activity</b>	79	6.78%	<b>Nuisance</b>	66	6.68%
<b>Animal Related Activity</b>	75	6.73%	<b>Abandoned Cars</b>	78	6.69%	<b>Drug Related Activity</b>	60	6.07%
<b>Criminal Damage</b>	32	2.87%	<b>Rowdy Behaviour</b>	31	2.66%	<b>Animal Related Activity</b>	54	5.47%
<b>Nuisance and Rowdy Behaviour</b>	20	1.79%	<b>Vehicle Related Activity</b>	24	2.06%	<b>Noise Nuisance behaviour</b>	45	4.55%
<b>Rowdy Behaviour</b>	17	1.52 %	<b>Criminal Damage</b>	21	1.8%	<b>Begging</b>	30	3.04%

Below is a Departmental breakdown of all the Sentinel reports recorded Across the CSP for Quarter 1 and Quarter 2 of 2019.

<b>Breakdown by Council Dept</b>	<b>Quarter 1 2019</b>	<b>Quarter 2 2019</b>	<b>Quarter 3 2019</b>
Cleansing	51 = 4.57%	47 = 4.03%	20 = 2.02%
Community Safety	62 = 5.56%	70 = 6%	36 = 3.64%
Housing	284 = 25.47%	294 = 25.21%	182 = 18.42%
Environmental Health	266 = 23.86%	299 = 25.64%	144 = 14.57%
Street Management	312 = 27.98%	317 = 27.19%	289 = 29.25%
Local Police	140 = 12.56%	139 = 11.92%	317 = 32.09%

## Appendix C – Drugs KPI'S

### Charnwood Drugs Strategy KPIs

KPI – Key Performance Indicator	Lead Agency	Quarter 1 April – June 19	Quarter 2 (July - Sept 2019)	Quarter 3 (Oct - Dec 2019)	Quarter 4 (Jan- March 2020)
<b>Theme 1: Prevention and Early Intervention</b>					
1. Number of drug users working with drug support services within Charnwood Borough	Turning Point Exaireo Falcon Support Services	628	789	622	
2. Number of awareness raising events held to promote the drug support services located within Charnwood Borough	Turning Point Exaireo Falcon Support Services	0	1	1 Drug Strategy Event 1 Aware	
3. Number of people attending recovery week events at Falcon Centre/Exaireo	Exaireo Falcon Support Services	N/A	279	N/A as Recovery Week not in this quarter	
4. Number of awareness raising events held within Charnwood targeting the dangers of drugs at young people	Turning Point Exaireo Falcon Support Services Leicestershire Police	0	1	2	
5. Number of young people identified through the Charnwood JAG at risk of	Charnwood BC	6	6	6	

becoming involved in County Lines					
6. Number of young people referred to the Charnwood Youth JAG where drugs features as an aggravating risk factor	Charnwood BC	2	2	1	
7. Number of adults referred to the Charnwood JAG at risk of criminal exploitation (cuckooing)	Charnwood BC	0	0	0	
8. Number of safeguarding referrals made in respect of a adults/youth at risk where drug misuse is a contributing risk factor	Charnwood BC	TBC	TBC	TBC	
<b>Theme 2: Building Recovery</b>					
9. Number of drug users actively engaged with the Falcon Centre/Exaireo	Exaireo Falcon Support Services	37	134	92	
10. Number of awareness raising events held to promote the drug support services located within CBC	Exaireo Falcon Support Services	Leaflets are given out on a regular basis	1	1 Drug Strategy event 1 awareness	
11. Number of 'Streets 2 Seats Sessions' delivered within Charnwood Borough	Exaireo Falcon Support Services	14	13	No longer running, more service users prefer to attend another meeting	

				which Jerome is involved in	
12. Number of drug users taking part in the 'Streets to Seats' project	Exaireo Falcon Support Services	1 new attendee 6 re attendees each week. 1 Session per week	2 new attendees 6 people attending per session	0	
13. Number of 'Hope Group Sessions' delivered within Charnwood Borough	Exaireo Falcon Support Services	3	3	5	
14. Number of Individual Substance Misuse Sessions held via The Falcon Centre/Exaireo	Exaireo Falcon Support Services	64 recorded 1-1 session	134	126	
15. Number of Informal Discussions (gaining trust/respect) undertaken via The Falcon Centre/Exaireo	Exaireo Falcon Support Services	50	44 recorded Jerome had discussions with people when walking through town at least 10 times per week	29	
16. Number of drug users assessed for Rehabilitation Services by local support services	Exaireo Falcon Support Services	6	15	6	
17. Number of people referred to Rehabilitation Services by local support services	Exaireo	5 referrals, 1 service user was referred twice	15	0	

	Falcon Support Services				
18. Number of people admitted to Rehabilitation Services	Exaireo Falcon Support Services	1	4	3	
19. Number of support sessions delivered post-rehabilitation by support services	Exaireo Falcon Support Services	10	82	Speak to them at least twice a week before being admitted	
20. Number of Outreach sessions undertaken within chronic locations	Turning Point	Not currently being recorded	Not currently being recorded	Not currently being recorded	
<b>Theme 3: Safer and Stronger Communities</b>					
21. Reduction in Serious Acquisitive Crime (SAC) particularly within the Bell Foundry People Zone & Loughborough Town Centre	Leicestershire Police	40 NL65 (Bell foundry but also the whole of east Loughborough)	26	103	
		66 NL62 (town centre, university,	48	130	

22. Arrest rates for drug related offences within Charnwood Borough : People arrested for drugs offences (possession, PWITS, supply, conspiracy, aid and abet etc	Leicestershire Police	89	41	83	
23. Number of positive prosecutions for drug related offences within Charnwood Borough*	Leicestershire Police	281	25	35	
24. Number of positive drug tests upon arrest*	Leicestershire Police	49	23	26 (this doesn't include people who said they were NFA)	
25. Number of drug warrants executed within Charnwood Borough	Leicestershire Police	27	2	3	
26. Number of drug related property closure orders undertaken within Charnwood Borough	Landlord Services	0	4	1	
27. Number of positive action outcomes taken against Charnwood tenants suspected drug misuse offences within Charnwood Borough	Landlord Services	1	2	3	

28. Number of Section 8 Notices (Misuse of Drugs Act 1971) issued within Charnwood Borough	Leicestershire Police	3	10	3	
29. Number of breaches of the Loughborough Town Centre civil injunction where drug misuse forms that breach	Charnwood BC	3 Successful convictions	0	0	

**Notes**

- KPI 1 is a aggregated figure of data from Turning Point in treatment, and attendance data from Falcon Support Services Exaireo Trust
- KPI 21 : This figure is for all vehicle crime, all burglaries (including shed breaks) and robberies (commercial and personal).

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## Community Safety Partnership

23rd January 2020

### Item: 7b (i) Delivery Group Updates: JAG Updates

#### Introduction

Since October 2019 the JAG has been chaired by the Charnwood Neighbourhood Commander Inspector Mark Botte, the JAG continues to manage the highest risk cases in the Borough that require a multi-agency response. It was recognised that the JAG agenda pre-October 2019 lacked a holistic overview of activity across Charnwood, in response to this there has been a review of the JAG agenda and there is a confidence that data is being appropriately shared, and the JAG is working well to meet the CSP action plan.

It was recognised that the sub groups did not cover adults at risk outside the geographical areas of the People Zone (PZ) and Loughborough Central Delivery group (LCDG). In November 2019 the Adults at Risk Sub group was formed, chaired by Sgt Lee Taylor, his experience in this field became evident which was reflected by interest and attendance that this group has generated. The JAG is now starting to see adult risk and vulnerability being identified and dealt with in an effective multi-agency response which is working towards delivering on Theme 2 Protecting Vulnerable People.

A theme which unfortunately still runs through the JAG and sub groups with perhaps the exception of the Adults at Risk Sub Group and People Zone is attendance of partner agencies on a regular basis. This is highlighted perhaps more so on the Youth JAG sub group where agencies still conduct business outside the forum of the group, this lack of coordination is leading to opportunities being missed to effectively manage cases, this then leads to delays in addressing risk.

On a positive note, the JAG has started to pick up momentum, the chairs of the relevant sub groups have been working hard to address matters around attendance and agendas and linking their sub group business to the partnership action plan, there has been some significant overall progress made which is reflected in the updates to follow. In order to provide some parity concerning risk assessment for the JAG sub groups, all groups now share a risk assessment matrix, as well as a referral document which has been shared with partners. This has led to a number of high-risk cases having been referred to the JAG since November 2019, these have not been formally adopted by the JAG for management however the JAG has demonstrated a degree of oversight which hitherto may have been absent.

An update on the progress of the Partnership Action Plan 2019/20 has been provided for reference purposes.

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**Theme 1 – Making Communities Safer**

**Priority 1 – Prevent and disrupt criminal activity with the aim of reducing all crime.**

**Priority 2 – Tackle Anti-Social Behaviour with a focus on reducing alcohol related violence and substance misuse, making the town a safer place**

**Crime Update**

<b>Crime Type</b>	<b>Performance to Date</b>	<b>Total Crime as at 31<sup>st</sup> December 2018</b>	<b>Total Crime as at 31<sup>st</sup> December 2019</b>	<b>Diff</b>	<b>Family Group Position 30<sup>th</sup> November 2019</b>
All Crime	<b>-7%</b>	10317	9590	-727	<b>10/15</b>
Violence with Injury	<b>+5.7%</b>	706	746	+40	<b>3/15</b>
Burglary – Residential	<b>-25%</b>	850	638	212	<b>15/15</b>
Burglary – Business	<b>-40.3%</b>	273	163	-110	<b>6/15</b>
Theft of Vehicles	<b>+2.3%</b>	264	270	+6	<b>11/15</b>
Theft from Vehicles	<b>-19.5%</b>	882	710	-172	<b>13/15</b>
Robbery	<b>-12%</b>	75	66	-9	<b>4/15</b>
Cycle Theft	<b>-34.6%</b>	327	214	-113	<b>14/15</b>
Shoplifting	<b>-31.3%</b>	912	627	-285	<b>7/15</b>

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	All Crime			Burglary- Residential			Theft from Motor Vehicle			Theft of a Motor Vehicle		
Beat Area	Crime as at 5 <sup>th</sup> Jan 2019	Crime as at 5 <sup>th</sup> Jan 2020	% Variance	Crime as at 5 <sup>th</sup> Jan 2019	Crime as at 5 <sup>th</sup> Jan 2020	% Variance	Crime as at 5 <sup>th</sup> Jan 2019	Crime as at 5 <sup>th</sup> Jan 2020	% Variance	Crime as at 5 <sup>th</sup> Jan 2019	Crime as at 5 <sup>th</sup> Jan 2020	% Variance
<b>Charnwood Borough</b>												
<b>Beat 56</b> Covers, Woodhouse Eves Newtown Linford, Cropston, , Rothley and Quorn	698	581	-16.8%	99	58	-41.4%	60	72	+20%	17	16	-5.9%
<b>Beat 57</b> Mountsorrel	369	340	-7.9%	28	16	-42.9%	22	28	+27.3%	12	17	+41.7%
<b>Beat 58</b> Anstey	309	331	+7.1%	34	21	-38.2%	27	35	+29.6%	10	6	-40%
<b>Beat 59</b> Covers Wymeswold, Hoton, Burton on Wolds, Barrow Upon Soar, Sileby, and Seagrave	969	881	-9.1%	78	63	-19.2%	69	39	-43.5%	28	26	-7.1%
<b>Beat 60</b> Covers Birstall and Wanlip	536	523	-2.4%	32	36	+12.5%	83	64	-22.9%	21	17	-19%
<b>Beat 61</b> Covers, Queniborough, Syston, Thurmaston, Barkby, Beeby and South Croxton	1478	1517	+2.6%	107	109	+1.9%	120	141	+17.5%	47	41	-12.8%
<b>Beat 62</b> Covers Ashby Road Estate, Loughborough University, Storer Road Area, Loughborough Town Centre and Loughborough College	2593	2172	-16.2%	175	128	-26.9%	164	75	-54.3%	45	45	0%
<b>Beat 63</b> Covers Nanpantan, The Outwoods and Shelthorpe	763	742	-2.8%	130	71	-45.4%	107	95	-11.2%	33	34	+3%
<b>Beat 64</b> Covers Hathern, Shepshed and the Dishley Road Estate	1244	1061	-14.7%	97	60	-38.1%	89	96	+7.9%	25	25	0%
<b>Beat 65</b> Covers Bell Foundry Estate, Warwick Way estate, Parts of Alan Moss Road, Meadow Lane, Sparrow Hill, Pinfold Gate, Leicester Road	1538	1514	-1.6%	92	78	-15.2%	156	69	-55.8%	36	44	+22.2%

\*Please note the end date for this data is the 5<sup>th</sup> January 2020

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An overall 7% reduction in all crime is a significant achievement and one that I feel the Charnwood CSP should celebrate, it also highlights the contribution of the JAG and sub groups into effective partnership working that has reduced criminality and in turn reduced victims of crime. Charnwood had a developing residential burglary issue however with a coordinated partnership approach, some intelligence led proactive policing and a number of joint crime prevention initiatives this reduction of 25% is a true reflection of the effort that has been undertaken to target this offence. Likewise, the theft from motor vehicles which regionally and in other areas of Leicestershire was increasing, the reduction of 19.5% demonstrates that the localised JAG initiated crime prevention work has shown a significant decrease in this offence which goes even further to reduce the numbers of victims' borough wide. With both burglary and theft from motor vehicle offences there is still room for improvement and with the launch of Charnwood Watch in January 2020 it is anticipated that we will be in a stronger position to build upon the work already done to reduce the numbers of offences further and provide residents in Charnwood with confidence in our efforts to reduce crime. I acknowledge that the theft of motor vehicles has increased by 2.3% which equates to 6 more offences, in the context of a wider regional issue, together with the efforts being made to deal with theft offences I am still positive that even this offence can be reduced moving into 2020.

We have continued to reduce shop theft and cycle theft in the borough, work is still underway to ensure all businesses report theft to the police, work is ongoing within the JAG structure and especially the BID to ensure this happens. Credit for the reduction in these offences has to go to the Charnwood CCTV team who have played an instrumental part in overall crime reduction and detection in Charnwood and their efforts deserve public recognition.

Robbery offences are down by 9%, this is in my view directly linked to the work undertaken by the Neighbourhood Team in being visible throughout Charnwood, using stop and search effectively and a number of proactive police operations having been conducted that have targeted street related offenders and sent a clear message out in the borough that there is a robust partnership response to such anti-social crimes which are so detrimental on the victims.

If I turn attention to Hate crime, there has been an increase of 25.4%, in part this is a positive indication that the message is getting out that we take hate crime seriously, of course even a single report of such an offence is too much however as covered later in this report the CSP has taken steps to promote reporting, educate staff around the seriousness of hate crime offences and there are investigative improvements being made which should improve detection rates, increase public confidence and see number of offences fall.

The sub groups of the JAG in particular the Youth and LCDG have worked hard to address anti-social behaviour, not just Loughborough Town Centre but borough wide with a more robust response being applied to the recording of Anti-Social Behaviour.

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There is effective use of the incremental approach, the Town centre injunction is working well, student related anti-social behaviour is now being effectively captured so the reduction of 16.7% is even more impressive and a reduction that is worthy of celebration.

Finally, I acknowledge that violence related domestic offences with injury has increased by 3%, any increase is too high, it represents 6 more cases, I am committed to addressing this type of offence with the same robust response that the JAG has applied to other offences where we have seen improvements. This is also the case when I turn attention to violence against the person offences resulting in injury, we have seen an increase of 5.7%, again an area that I will be focusing the partnerships attention as we move into 2020.

In summary in relation to the crime figures, I am committed to the view that the reduction of overall crime of 7% is not chance, or under reporting, instead it highlights the hard work that has been undertaken by so many in Charnwood Borough Council, Charnwood Police and other key partners in the CSP. In the previous two quarters there has been a steady decrease in overall crime and now in quarter 3 the reduction of 7% critically demonstrates that there are far fewer victims of crime in the borough.

### **Loughborough Central Delivery Group Update**

The Loughborough Central Delivery Group chaired by Sgt James Thomas continues to make good progress in this theme of the CSP action plan, there have been some significant improvements in the manner in which the group does business, it too has adopted the JAG risk matrix and referral form. Attendance to this sub group remains strong allowing core issues that affect the NL62 Loughborough Central beat to be effectively discussed. As with the People Zone sub group adults at risk who are deemed as high will be referred onwards to the Adults at Risk Sub group to manage, only returning if necessary, to the LCDG when the risk has been mitigated or reduced, this making better use of the partner input at the JAG. The partnership saw an effective multi-agency response to the Loughborough Fair with a relatively crime free event attended by thousands of people and much praise should be given to those involved in the organisation, part of which fell to those involved in the LCDG. It was recognised that challenges still exist in the partnership response to the Town Centre injunctions which has led to

- Further education of staff both Neighbourhood, Response and CBC concerning the use of Sentinel
- Increased understanding concerning the injunction process from breach to arrest resulting in a useful aid memoire to staff
- Coordinated days of action for enforcement purposes
- A weekly joint agency walk about in the Town Centre
- A better understanding of the legal process surrounding the injunction procedure.

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It is worth highlighting that a significant amount of hard work has been undertaken by the partnership to address Town Centre breaches of the Injunction which has resulted in significant sentences for individuals.

The Student Support Scheme continues to be a challenge for the LCDG, indeed the scheme was referred to the main JAG by Sgt Thomas based on the fact that timely updates for the scheme were not forthcoming despite a formal approach to a representative of the Loughborough Students Union (a separate entity from Loughborough University). An update was received however lacked substance, the JAG is still working hard to understand how the student support scheme is operating, work is underway between relevant partners to ensure that this uncertainty is resolved moving into 2020.

The sub group has demonstrated to the JAG that an effective timetable exists to apply for a renewal of the Public Space Protection Order (PSPO) for the Town, this work is closely linked to the Student Support Scheme and is very much a priority for the sub group. The first phases of Operation Lexical have been a success in terms of the partnership response to crime and student welfare, with further work being undertaken by the LCDG to ensure we capture accurate data in relation to anti-social behaviour and alcohol seizures in respect of Loughborough Students and the locality around the University and student accommodation on and off campus. There was a period at start of the summer term which saw pockets of anti-social behaviour as a result of student activity. The LCDG provided an impressive response to these incidents with victims being visited by various key individuals from either the Police or Loughborough University which led to a victim focused response and an effective and proportionate resolution concerning those held responsible. The LCDG continues to apply the very highest standards to the issue of anti-social behaviour in Loughborough NL62 Beat, the Loughborough College Campus Delivery Group was fully briefed by the new dedicated officer PC Peter Stacey and partners from Charnwood Borough Council, there was a genuine renewed sense of purpose at this group and the LCDG is committed to continuing to promote the best interests of students and local residents.

Previously Loughborough Town Centre went through a phase of significant youth anti-social behaviour in particular around McDonalds and Southfields Park. In response to this Charnwood Police committed PC Liam Bourne to working at Charnwood Borough Council with partners to address these issues and report back to the JAG via the LCDG and Youth sub group. A number of individuals have been identified as responsible for offences and anti-social behaviour at and around McDonald's in Market Place, a host of Anti-Social Behaviour Contracts have been offered, relevant letters to parents have been sent and where necessary individuals have been arrested. This work is ongoing via the LCDG and Youth JAG Sub Group, certainly the partnership is fully sighted on the issues as are the management at McDonald's. The Shed youth group is now up and running using the Schofield Centre Loughborough with the support of the Falcon Centre and local businesses, there is a healthy footfall of local youths using this provision and it is set to only expand its influence in the Town Centre. The LCDG has

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been encouraged to seek further funding despite local business support, if a case can be successfully proposed then this may come from the LCDG budget. A multi-agency action plan is currently active to address areas where improvements must be made to mitigate and remove the risk that youth pose in the Town Centre.

It has been recognised that the issues that previously existed in Victoria Street although not totally resolved, have significantly improved and a sense of community is present in this area where before when Operation Lionheart was active it was perhaps lacking. Partners working on the LCDG have made some really significant impact into this localised community, there have been community events held allowing residents to have their say and feel included. Charnwood Borough Council Housing have been working hard to enhance properties both structurally and aesthetically and further plans are in place via the LCDG to improve the living conditions of those in this locality further, seeking to spend a proportion of the LCDG fund to achieve this.

A renewed emphasis has been placed on the Night time economy in the Town Centre the LCDG has worked to improve coordination of the partnership response through better communication between police both neighbourhood and response with Charnwood Borough Council CCTV and street pastors. Work is underway to ensure the street pastors are suitably briefed and supported in the Town Centre when out on patrol, the LCDG ensures that street pastors come to monthly LCDG meetings and there are plans to use some of the groups funding to restore a market trailer to a suitable base for the street pastors to work from. PC Nik Peacock from Charnwood Neighbourhood Team has been given the role of licencing officer locally, he is working closely with the LCDG chair Sgt Thomas and the BID who also form part of the LCDG to ensure that the partnership has an effective and robust response to issues concerning licencing on NL62 beat.

In summary, the Loughborough Central Delivery Group has made a significant contribution to Theme 1, Priority 1 and 2 of the CSP action plan. Sgt Thomas and the LCDG are fully aware that there is much work still to do however it is only right that the LCDG takes time to reflect on all the positive results it has achieved.

### **Theme 2 – Protecting Vulnerable People**

#### **Priority 3 – Protecting Vulnerable Adults and Youth including those at risk of Criminal Exploitation**

#### **Priority 4 – Prevent people being drawn into extremism and increase the reporting of Hate Crime**

#### **Youth JAG Sub Group Update**

Currently chaired by Mr Tim McCabe, the JAG was informed in December 2019 that attendance from partners within this sub group has remained inconsistent since the last CSP update, this has in turn led to an inability for this sub group to make effective progress with cases that currently sit within the group. The Youth JAG currently

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consists of 11 youths between the ages of 13-17 all of whom are male, many of which have been involved in significant offences.

It is only right to highlight that despite issues of attendance significant progress has been made since the last report in relation to securing civil injunctions against those individuals involved in the LE11 Urban Street Gang. Approximately a third of the current cohort of youth on this sub group are involved or associated with the LE11, there are other adults currently serving custodial sentences following Operation Lionheart who are also being monitored by this sub group. Police have continued to disrupt the gang's activity locally, this has seen a decrease in their criminal behaviour however they are still active in the borough and they remain a focus for the sub group. Pc Liam Bourne has been seconded to Charnwood Borough Council since October 2019, working with the Community Safety Team evidence has been submitted to Charnwood Borough Council Legal Services with a view to applying for the civil injunctions in early 2020. It is anticipated that this will only add to the mitigation of risk that this youth group poses in Charnwood, it also targets those adults currently incarcerated who pose a risk to these youth upon their release in 2020.

There has been work undertaken outside the JAG forum and it's important to acknowledge the positive influence this work has had on the overall picture, despite the difficulties in attendance the chair continues to encourage effective partnership working. Communication will be key moving forwards and the concerns highlighted by the chair have been escalated to a strategic level where it is recognised the influence may well sit to improve the capability of this sub group.

### **Adults at Risk Sub Group Update**

In response to concerns raised within the last JAG update around the lack of overall adult risk ownership in the borough, the Adults at Risk Sub Group was launched in November 2019 chaired by Sgt Lee Taylor who has an extensive history in safeguarding within Leicestershire Police as well as having worked for Her Majesty Inspectorate of Constabulary's in the same field. All sub groups of the JAG will now refer all high-risk adults' cases to this sub group, the cases will be assessed and managed within that group, referrals are also welcome from partner agencies who are part of the JAG structure. At present the group has identified 25 cases of adult risk, many of these stem from Op Honesty which is being reviewed by the adult group to ensure that suitable safeguards are in place.

There has been genuine interest from partners from the safeguarding world to take part in this sub group, attendance has been positive and moving into 2020 it is anticipated that the Charnwood JAG will have a thorough understanding of those adults who may be at risk in the borough, together with the right services present to address and mitigate this risk.

## **Hate Crime**

Since October 2019 Priority 4 Prevent people being drawn into extremism and increase the reporting of Hate Crime has perhaps been more of a focus of the JAG than previously seen given the increase of hate crime in Charnwood. It was recognised that there is a lack of coordination between PREVENT and the JAG often the very nature of extremism has made obtaining data difficult. In response, the JAG has had a presentation from PREVENT to partners and referral methods were discussed and have been circulated outside the JAG meeting. Inspector Mark Botte is in contact with leads from PREVENT at Leicestershire Police in order to encourage wider data sharing that Charnwood can use to address hate crime and extremism in the Borough. Further work has been undertaken by the JAG to ensure a robust partnership response to hate crime leading to

- All hate crime being reviewed by the deputy NPA Commander at Charnwood on a monthly basis
- Leicestershire Police Hate Crime officer being contacted around education of staff locally
- A better understanding of initial fast track investigative actions by officers to improve the manner in which we secure and preserve evidence
- A focus on how we support victims of Hate Crime once an offence is identified
- A focus on how investigations are run by officers in Charnwood and identifying opportunities to detect crimes.

It was recognised that much of the hate crime in Charnwood was as a result of repeat calls from victims who perhaps had they had some more intrusive input from the partnership may have refrained from deeming their particular incident as hate crime. There is a proportion of incidents that occur in and around licenced premises and this will be a focus of the JAG in 2020 to understand why this trend exists.

## **Theme 3 – Improving community confidence, engagement and cohesion**

### **Priority 5 – Build a safer and stronger community with a focus on increasing community confidence**

#### **People Zone sub group update**

The Charnwood People Zone (PZ) is situated in an area known as the Bell Foundry Estate (BFE) this area has been identified as being in the top 10% of the most deprived area in England. The PZ project has been separated into two elements, People and Places, the People group chaired by Sgt Matt Oswin and the Places group led by Verity Graham from Charnwood Borough Council.

The PZ has a vision of creating a safer and stronger community within the Bell Foundry Estate

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Since September 2019 there has been a noticeable increase in participation of practitioners attending the People Zone meetings, in part as a result of concerns highlighted in the Q2 report. This is evidenced by the enhanced partner agency input in all of the cases and a recognised increase in the number of cases being referred to the People Zone. A new risk matrix that has been adopted by the Joint Action Group (JAG) and the People Zone sub-groups have seen a positive impact on the accuracy of how the risk of each case is graded and therefore how it is managed. All People Zone cases have been graded against this matrix.

Since the creation of the People Zone there has been a total of 23 case referrals from a variety of sources. Following the latest meeting on 10<sup>th</sup> December 2019 the number of cases by risk are as follows together with a renewed appetite to revisit former risk cases within the PZ to ensure suitable safeguards were put in place of note Op Grey and Op Honesty.

High – 2

Medium – 6

Low – 15

Working relationships have developed significantly in Quarter 3. This is largely due to the implementation of shared working spaces between the Police and Charnwood Borough Council. There is still more that can be done but we have had an excellent start.

The Adults at Risk Sub Group has been established within the last Quarter. It has been agreed with the chair Sgt Lee Taylor that all high-risk adult vulnerability identified within the People Zone will be managed by adult risk group, all other individuals identified will remain within the People Zone sub group. It is clear that the sub group has not managed to spend its allocated funds despite encouragement from the JAG chair. The sub group continues to seek a suitable channel for this funding to promote the People Zone, there is a confidence that this funding will be allocated in a suitable manner by March 2020.

The Marios Tinenti Centre (MTC) will be fundamental to promoting the People Zone. The MTC is used by a significant number of the residents at the Bell Foundry Estate. In addition, a success story for the PZ is the opening of The Annex which is run for the purpose of supporting people within the PZ classed as sex workers, individuals who may have been subject of Op Grey which was referred to in the last PZ update. Use of this service has been positive with 10 cases currently active, there have been some operational difficulties working with Turning Point however these have been raised to the OPCC. The project are now looking to circulate a referral form to partners which it is hoped will increase awareness and perhaps identify those who might make use of the service provided.

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It has been recognised that locally the image of the Bell Foundry Estate is still not as positive as might be expected, work is underway with partners to promote the great community that live in the area ensuring the People Zone is seen in a positive light. 'People Zone Ambassadors' from the local community are being sought in the hope that the community will further embrace the People Zone project and have a greater degree of participation in its implementation. It has been determined that a larger social media presence concerning the People Zone is needed ,this will require further coordination between the Police, OPCC, and CBC for this to be achieved.

Officer to contact: Inspector Mark Botte

Chair Charnwood Joint Action Group (Jag) Charnwood  
Neighbourhood Policing Commander

Mark.Botte@Leicestershire.pnn.police.uk

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# Charnwood Community Safety Action Plan

2019/2020

**Charnwood Community Safety Partnership Plan  
Action Plan 2019/2020**

**The three broad themes of the CSP are:**

**Theme 1: Making Communities Safer**

**Theme 2: Protecting Vulnerable People**

**Theme 3: Improving Community Confidence, Engagement and Cohesion**

**Priority 1:** Prevent and disrupt criminal activity with the aim of reducing 'All Crime'

**Priority 2:** Proactively tackle ASB with a focus on reducing alcohol related violence, substance misuse and street related ASB

**Priority 3:** Protecting Vulnerable Adults and Youths including those at risk of Criminal Exploitation

**Priority 4:** Prevent people being drawn into extremism and increase the reporting of Hate Crime

**Priority 5:** Build safer and stronger communities with a focus on increasing community confidence

**Priority 1:** Prevent and disrupt criminal activity with the aim of reducing 'All Crime'

<b>Key Action</b>	<b>Lead Agency or Responsible Officer</b>	<b>Time Scales</b>	<b>Financial &amp; Resource Implications</b>	<b>Outcome Target</b>
Identify emerging burglary hotspots for timely and targeted prevention campaigns where crime prevention information and tools (leaflets, window alarms, light timers, eye signs etc.) can be issued/utilised.	Community Safety Charnwood Borough Council (CBC) & Leicestershire Police	Rolling action	Officer Time  <b>£6000</b> for resources	<b>Outcome-</b> To respond to at least 4 emerging hotspots for crime  <b>Measure -</b> Number of hotspots identified compared to the number of responsive actions  <b>Outcome-</b> To engage with at least 500 members of the community at awareness events  <b>Measure –</b> Number of people engaged with
<b>Progress Quarter One</b>				

50 Cocooning packs were given out on Beat 59 after an increase in burglaries within the area. This was followed up with a Twitter Campaign regarding locking doors and windows.

**Quarter 2**

95 Cocooning packs were given out on Beat 61, Beat 62 and Beat 65. This was followed up with leave a light on campaign. Neighbourhood Link has been used by Inspector Botte to inform residents across Charnwood of burglary hot spots as and when they have occurred, Rothley, Quorn, Shepshed, Sileby, Nanpanton have had these alerts in response to car key burglaries. Local police have been utilising social media both Twitter and Facebook to highlight areas being targeted for burglary offences. Charnwood Watch is a proposal from the partnership to the CSP in relation to enhancing public confidence around areas subjected to burglary offences amongst other crime as well as a means via Neighbourhood Link to provide crime prevention advice and offer product for sale. This proposal does not replace existing Neighbourhood Watch schemes it compliments them.

**Quarter 3**

Beat 62 encompasses potential burglary spikes as part of Operation Lexical. Part of the planning for student returners in particular involves areas that have historically suffered with burglaries, repeat residences that have suffered burglaries, and any emerging threats. Our campaign this year has involved crime prevention key messages utilising tea towels this year. Op Lexical patrols include the student areas which have previously seen spikes in burglary offences.

All the documentation and signs have been ordered for the Charnwood Watch which will be launched in Quarter. These will enhance the current neighbourhood watch scheme and encourage the use of neighbourhood link. Charnwood Watch will be launched 26/1/2020 on beat NL61 in recognition of the rise in crime in that particular area of the borough, together with Sileby where there is an identified coordinator and previous burglary offences were a significant issue. PCSO6564 Lisa McNeil has been selected as the Charnwood Watch lead overseen by Sgt Wharton. Neighbourhood Link has seen an increase in sign up, Charnwood Police and partners continue to encourage resident sign up, Police to hand a leaflet out to all victims of crime where police attend. In Q3 there has been regular use of this system to provide timely crime prevention advice in response to real time crime trends. Early indications are that residents are positive about this method of communication and indeed Leicestershire Police have invested heavily in the Neighbourhood Link system which schoolkid see further improvements to the quality of messaging. Charnwood Police have conducted a number of proactive police operations specifically in response to burglary offences across the borough which has contributed to targeting criminality, this has been highlighted to residents via social media

Deploy promotional tools and crime prevention advice and materials in hotspot areas identified through crime data	Community Safety	3x Campaigns	Officer Time <b>£2000</b>	<b>Outcome-</b> To deliver at least 3 campaigns across the year
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		Police to identify high risk times of year		<b>Measure</b> - Number of times promotional tools are deployed over the year
<p><b>Progress</b></p> <p><b>Quarter 1</b> After the local Inspector identified that there had a been an increase in Keyless car breaks, a twitter campaign took place and so far, 350 key minders have been given out, through the Police front desk and Charnwood Borough Council Reception Desk.</p> <p><b>Quarter 2</b> The local Inspector asked the partnership to carry out a event in the town centre to increase the users receiving crime information through Neighbourhood Link. The event was carried out in July in Loughborough Town Centre and 45 people were signed up to Neighbourhood Link. Police continue to provide social media updates around crime and hotspots as they present , this has also been channelled out to the community via monthly beat newsletters completed by respective beat Sgts.</p> <p><b>Quarter 3</b> The partnership has taken part in the Dark Nights social media campaign, which was county wide</p>				
Link with the university to deliver crime prevention messages via student calendar, awareness events and production of crime prevention tools/freebies to issue to students as part of Op Lexical	Leye Price/Mick Wood	Throughout the year	<b>£2,000</b>	<p><b>Outcome-</b> To ensure students have relevant information about who to contact for support</p> <p><b>Measure</b> - Number of calendars &amp; freebies issued to students/student properties.</p>
<p><b>Progress</b></p> <p><b>Quarter 1</b> A door knock was carried out by the University Wardens in a hot spot location identified by the Loughborough University Delivery Group, to remind students about locking windows and doors, even if they are still in the property. Two student events were held one in Loughborough University Library and Storer Road Events to remind students about keeping themselves safe over the exam period, over 70 students were spoken to Planning has started for the international students' arrival in July, including student welcome events and when freshers arrive. After the recent meeting an action plan, detailing who will be doing what has been started.</p> <p><b>Quarter 2</b></p>				

<p>Attended the Freshers Event on the 29<sup>th</sup> September and spoke to 460 students and gave out “Sauce of a knowledge leaflets” and signed them up to Loughborough University Police Twitter account so relevant crime information can be passed on. Planning for Returners in complete and door knocking will be done on the 3<sup>rd</sup> and 4<sup>th</sup> October.</p> <p><b>Quarter 3</b>  Beat 62 encompasses potential burglary spikes as part of Operation Lexical. Part of the planning for student returners in particular involves areas that have historically suffered with burglaries, repeat residences that have suffered burglaries, and any emerging threats. Our campaign this year has involved crime prevention key messages utilising tea towels this year. Op Lexical patrols include the student areas which have previously seen spikes in burglary offences.</p>				
<p>To encourage the use of D Locks, Lights and Bells by selling them a cut down price at events, and Freshers Week</p>	<p>Charnwood Borough Council/Police/Loughborough University</p>	<p>Campaign dates</p>	<p>The costs of purchasing the D Locks at £ 10.00, Lights £5 and Bells and officers time</p> <p><b>£1000</b></p>	<p><b>Outcome</b> - To reduce the opportunity for theft.</p> <p><b>Measure</b> - The number of events held  The number of D Locks  The number of Lights  The number of Bells given out.</p>
<p><b>Progress</b>  <b>Quarter one</b>  Cycle crime theft /crime prevention event held at Loughborough Market to advise re safety and security and provide D locks to prevent theft. Team engaged with over 70 residents.</p> <p><b>Quarter two</b>  No events this quarter</p> <p><b>Quarter Three</b>  No events this quarter</p>				
<p>To use social media to raise awareness of Cybercrime and how to avoid becoming a victim.</p>	<p>Community Safety Team</p>	<p>Ongoing</p>	<p>Officer Time</p>	<p><b>Outcome</b> – To deliver 3 social media campaigns to raise awareness about cyber crime</p> <p><b>Measure</b> - Number of social media campaigns  The number of social media impressions</p>

**Progress**  
**Quarter One**  
 No update at present  
**Quarter Two**  
 30 Web Cam Covers were given out at an international student event.  
**Quarter Three**  
 15 web cam covers were given out at community student event  
 The Charnwood NPA Commander has been introducing cybercrime awareness on his Twitter account and it is planned that this information will form part of neighbourhood link updated into 2020

**Priority 2:** Proactively tackle ASB with a focus on reducing alcohol related violence, substance misuse and street related ASB

Key Actions	Lead Agency	Time Scales	Financial and Resources implications	Outcome Target & Performance Measure
Continuing support for the Loughborough Street Pastor Project in the form of training and financial support	Allison Fadesco	On-going	Officer time  <b>£3,000</b>	<b>Outcome</b> To continue the effective delivery of support services to night time economy users  <b>Measure</b> Number of Users supported on a quarterly basis compared to same period in preceding year

**Progress**  
**Quarter One**

NAME OF SCHEME	SUMMARY OF ACTIVITIES FOR THE QUARTER – APRIL TO JUNE 2019		
<b>Loughborough</b>			
No of trained Street Pastors	<b>17</b>	In training	<b>4</b>
No of Prayer Pastors	<b>1</b>		
No of patrols in the quarter	<b>10</b>	Total volunteer hours	<b>SP = 183 PP = 12</b>

		(patrols x SP/PPs x hrs worked)	Meeting/Training = 20									
No of bottles/glasses collected	184 (bottles) 38 (glasses) 93 (cans)					Disposables given out					Blankets/Hats = 0 Scarfs/Socks = 0	
No of flip flops given out	4					No of lollies/water given out					Lollies = 10 Water = 2	
Interventions (People spoken to)	Male						Female					
	U 13	13 – 17	18 – 25	25 – 40	40+		U 13	13 – 17	18 – 25	25 – 40	40+	
(See codes for ethnicity) IC1 IC5			27	17 1					22	11		
Problems/issues/concerns	Those presenting homeless. On the whole town busy most weeks. SP continue to engage with all the night time economy.											
Highlights	Depth of conversations and continued engagement with public and night-time economy											
Any additional activities undertaken during quarter	No opportunities presented due to cancellation of Picnic in the Park											
Funding received or applied for												
Additional information	Police briefings and CCTV continue to be most helpful directing to areas needing support											

**Quarter Two**

<b>NAME OF SCHEME</b> <b>Loughborough</b>				<b>SUMMARY OF ACTIVITIES FOR THE QUARTER – JULY- SEPT</b>							
No of trained Street Pastors	17	In training				4					
No of Prayer Pastors	1										
No of patrols in the quarter	9	Total volunteer hours (patrols x SP/PPs x hrs worked)				SP = 110 PP = 12 Meeting/Training = 20					
No of bottles/glasses collected	65(bottles) 18 (glasses) 28(cans)	Disposables given out				Blankets/Hats = 0 Scarfs/Socks = 0					
No of flip flops given out	4	No of lollies/water given out				Lollies = 9 Water = 6					
Interventions (People spoken to)	Male					Female					
	U 13	13 – 17	18 – 25	25 – 40	40+	U 13	13 – 17	18 – 25	25 – 40	40+	
(See codes for ethnicity) IC1 IC5		1	9	14 1				8	11		
Problems/issues/concerns	Those presenting homeless. On the whole town busy most weeks. SP continue to engage with all the night time economy.										

Highlights	Depth of conversations and continued engagement with public and night- time economy			
Any additional activities undertaken during quarter	No opportunities			
Funding received or applied for				
Additional information	Police briefings and CCTV continue to be most helpful directing to areas needing support			
Ethnicity Codes	<ul style="list-style-type: none"> <li>• IC1 White person</li> <li>• IC2 Mediterranean person</li> <li>• IC3 African/Caribbean person</li> <li>• IC4 Indian, Nepalese, Pakistani, Maldivian, Sri Lankan, Bangladeshi, or any other (South) Asian person</li> <li>• IC5 Chinese, Japanese, Korean or South-East Asian person</li> <li>• IC6 Arabic, Egyptian or Maghreb person</li> <li>• IC0 Origin unknown</li> </ul>			
To cover the cost of redeploying the mobile CCTV as per requests from Charnwood Jag	Charnwood Jag	Ongoing	Officers Time <b>£3000</b>	<b>Outcome</b> -Mobile CCTV is used in all the areas identified by the Charnwood Jag

				<b>Measure</b> - Number of times the mobiles CCTV has been used.
<p><b>Progress</b>  <b>Quarter One</b>  A mobile camera is being installed on Victoria Street as agreed by the JAG, an order has gone in for a power source on a lamppost.</p> <p><b>Quarter Two</b>  No cameras moved.</p> <p><b>Quarter Three</b>  The JAG has considered movement of the cameras and it was noted that there may be a demand outside schools due to reported drug sale / county lines. The JAG chair and PC Liam Bourne are currently speaking to the schools to see if this trend exists and whether placement of a camera would be necessary</p>				
To raise awareness of opportunistic crimes within the day time economy with the Business Improvement District to support effective prevention campaigns	Loughborough Central Neighbourhood Delivery Group	Ongoing	Officers Time	<p><b>Outcome</b> – To plan and deliver at least 2 new crime prevention initiative in the Town during the day time</p> <p><b>Measure</b> – Work delivered as part of new initiative.</p>
<p><b>Progress</b>  <b>Quarter one</b>  No update</p> <p><b>Quarter Two</b>  The bid are working with member of the LCDG to encourage local businesses to sign up to Neighbourhood Link</p> <p><b>Quarter Three</b>  We have suffered with bouts of crime &amp; ASB in the Town Centre throughout 2019. We initially developed an action plan with McDonalds that looked to fine tune certain aspects of their operations including the use of security on the doors, keeping better records of incidents and a better way of monitoring who is banned from the store. The beat team are looking at an 'ASB Cascade' that all interested parties agree to and implement measures if issues persist over 3 consecutive days that have worked previously. I.E. Impact workers in the area, Security on McDonalds door, identify perps and enforce the ASB incremental enforcement phases very early on. The team to deal with any criminal matters as a priority. The BID has allowed the beat team space on their newsletter to feed back to businesses on the work of the partnership. We also have implemented the top 3 most prolific shoplifters through the Loughborough Central Delivery Group which identifies those causing most harm with retailers, the beat team expedite the evidential gathering in order to bring offenders to justify in a timelier manner.</p>				
Reduce opportunities for crime through rolling awareness campaigns (e.g. Stay Safe, Drink Drive etc).	Loughborough Central	Ongoing	Officers Time	<b>Outcome</b> –2 alcohol harm reduction initiatives/campaigns in Charnwood

	Neighbourhood Delivery Group			<b>Measure – 2 initiatives /campaigns completed</b>
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**Progress**

**Quarter One**

Pubwatch members are running a drink drive campaign as they have concerns about this happening and would like to take positive action. They are going to tie this into the current police campaign.

**Quarter Two**

No update as Pubwatch have not meet over the summer months

**Quarter Three**

The Police ran a social media campaign about drinking responsibly during the Christmas period: Posters were distributed Charnwood Wide in licensed premises by the local team to highlight the link between drinking and violence during the Christmas and New Year period .



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Support events, businesses and the Police by providing effective CCTV coverage and monitoring.	CCTV Team	Ongoing	Officers Time	<b>Outcome</b> – CCTV coverage in town centres 24/7  <b>Measure</b> – The number of crime and ASB incidents recorded and monitored by CCTV.
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**Progress**

Incident	April	May	June	July	Aug	Sept	Oct	Nov
Viewing requests	51	42	47	41	42	48	40	43
Disk requested and Burned	17	18	22	17	26	22	28	17
Arrests	27	25	28	9	19	23	19	24
ASB	21	28	21	25	22	28	35	26
Attempted Theft	19	22	20	6	19	17	19	18
Begging	30	24	30	36	3	11	25	40
Burglary	7	6	4	7	28	3	2	4
Drug related instances	23	22	24	1	15	20	18	26
People under the influence of Alcohol or Vulnerable	10	11	17	11	8	10	10	13
Missing Persons	8	7	9	15	21	24	20	19
Assaults/Fights	19	21	15	14	41	20	24	19
Suspicious People	37	33	38	22	27	29	33	43

Theft from Store	9	16	23	14	5	25	28	33
Weapons	4	7	4	6	42	2	5	6
Council out of hours calls	35	41	36	47	27	35	40	52
Car Park out of hours helpline enquires	20	15	23		42	30	22	29

Use of available powers to address individuals deemed to be committing Crime and / or ASB / street related ASB	Charnwood Jag	Ongoing	Officers Time	<p><b>Outcome</b> –To raise at least 8 offenders/suspects to the Crime JAG for further discussion</p> <p><b>Measure</b> - Number of offenders/suspects referred to the JAG</p>
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**Progress**

**Quarter One**  
There have been two new cases raised at the JAG for multiagency input and an agreed action was included in the minutes

**Quarter Two**  
There have been four new cases raised at the JAG for multiagency input and an agreed action was included in the minutes  
In relation to ASB in the locality Insp Botte has on two occasions authorised a dispersal notice on Southfields Park , Queens Park and the wider Loughborough Town Centre in response to incidents of ASB

**Quarter Three**  
There was an increase in ASB in the Town Centre again involving a new youth element. This resulted in 5 S.35 dispersals being authorised from the 12<sup>th</sup> Oct to the 22<sup>nd</sup> Oct.  
We utilised the Impact team to be in the area regularly.  
Multi-agency meeting identified youths involved and interventions that needed putting into place. So far 4 ABCs have been signed, 3 refused. The issues have de-escalated. Following this latest bout of ASB, plans underway to get all parties involved to agree to an ASB cascade should further sustained issues re-surface in which all parties put those actions that worked evidentially into place immediately

Encourage the use of mediation in hard to resolve neighbour related cases of ASB by commissioning an external Mediation service	Leicestershire Police /Community Safety Team	Ongoing	£1,000	<b>Outcome</b> 4 cases referred for mediation <b>Measure-</b> Number of cases referred.
<p><b>Progress</b></p> <p><b>Quarter One</b> One case has referred this quarter and the ASB team are waiting for an outcome of this case</p> <p><b>Quarter Two</b> Mediation was offered to a case of long term ASB around the Bell Foundry Estate however this was declined</p> <p><b>Quarter Three</b> JAG chair has highlighted to the Neighbourhood Team that mediation exists and is there to be used , thus far no cases have been identified , it is noted that referrals can come from any source</p>				
Working together to identify and deal with transient noise complaints, including through continuing the support for the Student Street Support Scheme.	Charnwood Borough Council /Leicestershire Police / Loughborough University	Ongoing	Officer time & £10,000	<b>Outcome-</b> A reduction in the number of transient noise complaints reported by Loughborough University <b>Measure-</b> Number of patrols taken per term. Number of Transient Noise Complaints received by Loughborough University compared to the previous year.
<p><b>Progress</b></p> <p><b>Quarter One</b> During the last couple of years there have been many changes at LSU including to the venue and staffing. The responsibility to manage the Street Support Scheme operationally falls to the lead venue role which was held for a short time, then interim, by Steve Black (Evo) who scheduled the patrol staff, collated the data and produced the update reports. Steve reported to Andy Meakin who held overall strategic responsibility for ensuring the scheme ran in accordance with the agreed remit and expectations of the stakeholders. Both Steve and Andy left LSU in December 2018. Since the departure of Steve and Andy I have joined LSU and taken ownership of the scheme with support from my team of Duty Managers, some of whom had previously supported Steve to operate the scheme. In the last few weeks I have recruited new team members including a Head of Venue Security (John) who will operate the scheme on the ground and a daily basis, and a Head of Venue Operations (Stephen) who will manage it more broadly. I will continue to report on the scheme and liaise more strategically with stakeholders etc.</p> <p><b>Consistency and review</b></p>				

Inheriting the scheme part way through the academic year my priority initially was to continue operating in the same way it had been under my predecessor which I am informed operated well and to the expectations of all stakeholders. As we reach year-end my team and I have gained experience in how the scheme operates and is implemented and how it may be improved.

One area for improvement is to implement more rigorous checking, not that we have identified any significant lapses in practice, however, it is something we are regularly asked to discuss i.e. how do we know and how can we confidently report that the scheme is being effectively delivered; therefore we intend to build in a more robust checking procedure.

In recent weeks I have started receiving noise complaint data showing there may be discrepancies between the locations we send our staff to patrol and the locations from where complaints are being received, largely, we believe, due to historical complaint hot-spots which have subsequently been targeted for patrol but may no longer be an issue. Going forward, providing we continue to receive timely complaint data, we intend to use this to better inform the locations we patrol and the numbers of staff we send to those locations. This will of course still be reactive rather than proactive, so we will attempt to better monitor trends to enable us to be pre-emptive as best possible.

### **Operations**

Numbers remain reasonably consistent in respect of the last three terms and compared to last year and we have tried to schedule patrol staff in accordance with expected event attendance while also adjusting for expected changes in behaviours i.e. increasing staffing coverage for last day of term events where people may be more high spirited.

### **Data and trends**

There are no significant trends or statistics to report.

Date	Loops and Routes Patrolled						Observations (No. of People Passed)			Interactions (No. of People)			Attendance		Event		Notes
	Ashby	Large	Kingfisher	Radmoor	Westfield	Other	Outbound (22:00 - 00:30)	Homebound (02:00 - 04:00)	With Alcohol	Helped	Asked to be Quiet	Anticipated	Actual	Hey	FND		
16/11/08						4										x	
17/11/08						3											Selected Sounds
21/11/18						3								x			
23/11/18						6										x	
28/11/18						4								x			
30/11/18						4										x	
05/12/18						3								x			
07/12/18						3										x	
12/12/18						3								x			
14/12/18						3											DBE
30/01/19						4	n/a	230	2	1	23	4500	4182	x			Refreshers
01/02/19	2	2					342	253	155	1	8	3000	2158	x			DBE in town
06/02/19		2			2		127	301	47	2	17	2500	2412	x			
08/02/19	2		2				941	765	20	4	10	3000	2544			x	
13/02/19				2			0	48	0	1	4	2500	2463	x			Fire evac back at UB
15/02/19	2						0	85	0	1	0	2750	2802	x			Ashby & Radmoor
20/02/19	2	2					323	106	45	1	0	2500	2705	x			
22/02/19	2				2		418	338	2	2	4	2500	2653			x	
23/02/19	2			2			550	0	66	0	10	1000	704				Selected Sounds
27/02/19	2			2			341	562	21	3	4	2500	2398	x			
01/03/19	2	2					0	651	3	5	4	2500	2552			x	
06/03/19	2				2	2	186	116	4	3	8	2500	2256	x			
08/03/19	2			2		2	419	639	10	2	22	2500	2418			x	Ashby then Cayley
13/03/19				2			325	200	0	22	0	2500	2113	x			
15/03/19	2	2					359	227	45	1	11	2500	2497			x	
20/03/19	2					2	219	113	98	6	51	2500	2400	x			
22/03/19	2	2					595	370	68	1	0	2000	1583			x	DBE in town
27/03/19	2	2					725	765	241	6	82	2750	3724	x			Unexpectedly busy!
29/03/19	2						99	0	38	0	0	2250	2347			x	Alan & Will (mini DBE in town)
30/04/19		2					162	0	8	0	4	600	206				Stuesday
01/05/19	2			2			226	317	5	0	23	2500	1926	x			
03/05/19	2						203	301	0	2	1	2250	2500			x	
07/05/19	2						135	0	0	0	0	250	135				Stuesday
08/05/19	2		2				374	284	12	6	43	2000	1207	x			
10/05/19	2	2					273	395	4	3	29	2000	1743			x	
15/05/19		2			2		70	244	3	0	8	1500	1359	x			
17/05/19		2					228	0	6	0	7	2000	1811			x	
22/05/19	2			2			156	38	12	1	8	500	624	x			
24/05/19	2		2				43	167	12	7	22	1000	1204			x	
29/05/19												200	312	x			No patrol - Fusion only
31/05/19	2						0	259	1	2	9	1000	819			x	
05/06/19	1	1					34	48	0	0	0	400	515	x			Will
07/06/19	2						79	283	5	0	15	2000	1887			x	
12/06/19		2		2			134	22	10	1	3	1500	1038	x			
14/06/19		2					254	369	2	6	33	3000	2578			x	
19/06/19	2	2					657	896	21	9	46	3500	3682	x			LDOT
21/06/19	2	2				1	199	319	4	1	13	1750	1443			x	Last FND
19/07/19		2					0	281	0	2	7	2000	2222				Grad Ball
	53	33	8	14	8	47	9196	9992	970	102	529	2071	1951				

## STREET SUPPORT SCHEME UPDATE

Update submitted: 19/11/19  
Update by: Alan Williams

### **Changes to Scheme**

Since the last report we had undertaken to make some changes to the scheme to modernise and make it more relevant and effective, this included new training on vulnerability to equip the student patrol team to better deal with the potentially vulnerable persons they may encounter and need to support. My intention had been to utilise the existing Drinkaware training and scheme called 'Drinkaware Crew'. This was a program specifically aimed at equipping a staff team operating in and around a nightclub environment with such skills, infrastructure and recording systems to effectively operate. This scheme typically cost the venue around £2.5k per year to purchase the training and equipment including branded clothing and bags etc. as well as covering the licence fees for use of the Drinkaware brand and imagery etc.

Upon speaking with Drinkaware it has become known that the Drinkaware Crew scheme has ceased to operate due to funding running out and the scheme operating at an unsustainable loss to the Drinkaware charity.

Since ceasing the scheme they have reassessed, revised and released the scheme in a new format which is now modular with more bespoke options to train staff working inside a nightclub or venue as Club Crew; those operating as street patrol as OnStreet Crew and some other modules such as Festival Crew etc.

They have also changed the delivery method. Previously they sent a trainer to each participating venue to directly train any new crew, typically once or twice per year as old staff left and new staff commenced, which worked well in a student union environment due to the high churn rate of staff; but this, along with the old back-of-house elements was costing Drinkaware a lot of money in training. They have now moved to a 'train the trainer' format whereby they train our key staff to become trainers, so we then continue to train our new staff as-and-when they are recruited. Additionally they audit each site annually, provide source material such as marketing and branded clothing etc. and accredit the venues to use the licenced brand and scheme.

Unfortunately this new format has increased substantially from the £2.5k annual cost to a three year scheme costing £22k over its term in a £10k + £6k + £6k payment schedule. This is clearly ridiculous and I cannot see many, if any, venues taking up the scheme, which is a real shame considering the quality and benefit it could bring, but the extortionate cost must be realistic to operators if it is to gain traction.

To that end, I have started to investigate alternative options of robust vulnerability training and this search is ongoing, however, in order to provide them first refusal I have also spoken direct with Drinkaware to share my views on the costs and rationale, which they accepted and have offered a £2k discount, which is nice, but still far from the mark and would mean 33% of the Street Patrol funding would be spent on training, leaving the physical patrols woefully short.

What Drinkaware recommend is that I contact relevant authorities such as CBC, or schemes such as the BID, to secure contributory funding to subsidise the cost of the scheme, alternatively I have considered working with other Student Unions or venues to share the cost, for example, if Leicester SU or Nottingham Trent SU, both of whom operated the old Drinkaware Crew scheme and thus may be interested in the replacement scheme, came on-board the cost could be effectively halved to £3.3k/yr which roughly equates to the same cost as training and badging just five SIA staff per year, so is an equivalent cost with greater benefit. I will soon commence these conversations and it is not impossible it could work, especially given as Notts Trent SU, for example, previously shared the training cost with DHP (Rock City, Rescue Rooms etc) anyway, and it was myself who brokered that deal while I was in my previous role as Head of Trading at NTSU.

This may take time, of course, and is something to plan for next academic year, so as a short term measure I have persuaded Drinkaware to deliver the old style course as a one-off training session in the next couple of months, to train this year's Street Patrol team in order to tide us over until we have found a company or organisation to share the new scheme costs, or found an alternative scheme.

**Changes to staff**

Amid all of the changes to the scheme has also been a significant change to staff here at LSU. For several months since the last round of mass voluntary severances the venue has been short on duty managers and awaiting the end of the void period post-severance to be able to re-recruit to the vacant positions. That time is soon up and we look forward to being back up to the required staffing levels, however, one role we had replaced was the Venue Security Manager, whose role it was to take responsibility for the Street Support scheme. Unfortunately we have not continued beyond the probationary period of the post holder. Please be assured the Street Patrol team have still been rota'd, the scheme has still been delivered and the data collected, however, it is all on the sheets of paper the staff take out with them and I simply have not had time to collate and compile the data into the summary format and report I usually create.

Despite the above stretched resources we have still also been targeting the patrol team according to insight as provided and discussed with the university, for example, while maintaining a presence on Kingfisher, as desired, we have also been targeting Westfield which we have heard required additional focus and so resource was directed to that area. The scheme continues.

**Data and trends**

There are no significant trends or statistics to report.

It has been noted by the JAG chair that there are challenges around the deployment of this scheme, these are being addressed by the JAG chair and key partners to resolve operational issues and provide the scheme as agreed.

<p>To provide challenging and 'different' physical activities to divert young people from ASB. To help participants work co-operatively with others and understand how their actions affect other people. To enhance participants' self-esteem and confidence, so they will engage with unfamiliar activities.</p>	<p>Fire Service</p>	<p>Ongoing</p>	<p>Officer Time <b>£1,958</b></p>	<p><b>Outcomes-</b></p> <p>1) Up to 15 young people learning and carrying out basic fire-fighting drills, culminating in a public demonstration of what they have achieved.</p> <p>2) Each young person attending all the sessions</p>
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				<p>3) An improvement in participants confidence and ability to work with others</p> <p><b>Measure</b> -Numbers and retention: Register of attendance. Engagement with end of course presentation. Before and after well-being measure questionnaires and qualitative feedback from young people, instructors and referrers/parents</p>
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**Progress**

**Quarter One**  
This project does not start until Quarter Two/Three

**Quarter Two**  
**Loughborough Fireskills, 30 hours, 19<sup>th</sup> -23<sup>rd</sup> August 2019**  
We had 15 young people enrolled on the course, all living in Charnwood. We prioritised referrals from schools/partners. Only three females applied - one of whom did the course last year, so we didn't accept her, as we were over-subscribed and had a waiting list. On day 1 we had two 'no-shows', including one of the two girls. We managed to fill one space at very short notice from the waiting list. So we started with 14 young people, all of whom attended promptly every day.  
We finished on the Friday afternoon with a presentation to families and friends, which was attended by approx. 60 people.  
On the Tuesday 20<sup>th</sup> we were filmed by the BBC; the course was featured on East Midlands Today on both the lunchtime and teatime local news slots.  
We had no poor behaviour over and above what we would normally expect from 14 teenagers.  
At the end of the course 4 of the 14 participants have put in applications to join our Fire Cadet groups in the City, which we're really pleased about. All participants completed an end of course feedback form. Here is a collation of these (several of them wrote similar things):

**Something I have learnt about myself:**

- I can achieve more than I think
- That I don't give up
- I can shout loud!
- Following the crowd, trying hard
- I can do things that are not in my comfort zone.
- I can do more than I think I can

- I don't panic under pressure
- I can conquer my fears

**One thing I have found difficult but still managed:**

- Listening
- Rolling out hoses
- Everything, but I still did it
- Speaking to people I don't know
- Going in the dark in the FTU and not being able to find my way
- Working with difficult people
- I've conquered my fear of the dark
- Uncoupling the hoses

**The best thing about working with this group /that I have done is:**

- I've met new people
- Working well in the hardest situations
- Gaining better team work
- Making them (the group) into friends
- Improving knowledge of life skills
- Treating everyone with respect not just my peers
- Seeing everyone improve together
- Laughing with people

**The biggest improvement I have made is:**

- My confidence
- Facing a fear and finding it really cool
- Communicating during drills so we all finish faster
- I didn't want to do hose running, so did it on my knees then gained confidence

**If I had to tell someone why do this programme I would say:**

- To learn exactly how hard a firefighter's life is
- It gives you so many new opportunities and shows you the real world
- You meet new people
- It's a good step towards my future aspirations
- It's a good experience
- They will improve themselves and gain a variety of skills
- It's fun
- Because you might not have done things you do there.
- The adrenaline rush
- You'll learn things

**If I had to change anything about this programme it would be:**

- I'd make the course longer
- For us to have more time
- Spend longer on casualty handling
- Less naughty people
- The heat / weather
- Have more breaks and provide food (ie lunch)

(All other responses said 'nothing')

When asked if there was anything they didn't enjoy about the course, two participants mentioned bad behaviour or 'disrespect for instructors' from other participants. Everyone else said they enjoyed everything.

Supporting victims of anti-social behaviour and providing effective case management of non-council tenants	Charnwood JAG	Ongoing	Officer Time	<p><b>Outcome</b> – Increase in ASB interventions, from a baseline as at 31<sup>st</sup> March 2019</p> <p><b>Measure-</b> percentage increase in ASB interventions.</p>
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**Progress  
Quarter One**

**Q1: 2018/19:** 1229 interventions

<b>Q1: 2019/20:</b> 1252 interventions Currently 1.9% increase in interventions compared to 2017/18. <b>Quarter Two</b> Throughout Quarter 2, there were 2,067 ASB interventions (equating to a 1.9% increase upon the same quarter 2018/19)				
<b>Priority 3:</b> Protecting Vulnerable Adults and Youths including those at risk of Criminal Exploitation				
Key Actions	Lead Agency	Time Scales	Financial & Resource implications	Outcome Target & Performance Measure
Support victims of domestic violence especially repeat victims by referrals to support services, United Against Violence and Abuse, UAVA and Living Without Abuse, LWA.	Charnwood Borough Council	Ongoing	£10,000	<b>Outcome</b> – Provide intervention’s and support for victims of domestic violence by referral to outreach services. United Against Violence and Abuse UAVA and Living Without Abuse.  Promotion of outreach services.  <b>Measure</b> – Number of referrals to UAVA & LWA and take up of support services.  The satisfaction of victims using outreach services.
<b>Progress</b> <b>Quarter One</b>				
2019-2020 TARGETS	WHY IS THIS TARGET SET	PROGRESS AT END QUARTER		
<b>1. Annual target: 1-1 support (or commence support with) a minimum of 64 newly referred adults/families within Charnwood annually for which £10,000 PLF funding and an annual £17,165.94 Strategic Partner Grant is made available</b>	<i>This ensures that quality support is available to victims of domestic abuse across within the borough</i>  <i>Calculation: 0.8 LA + PLF funded worker. Ft OW caseload 20 / 80 over year</i>	Q1 In total we supported 31 clients in Charnwood this quarter, including the 16 that were open at the start of the quarter and 15 new referrals. In the next quarter there will be a significant increase in the number of referrals. We have had a change in staffing. The previous worker is now on maternity leave and fortunately we had an experienced member of staff who was able to take on the role.  Q2		

		<p>In total we supported 38 clients in Charnwood this quarter, including 25 that were open at the start of the quarter and 13 new referrals. We have had staffing changes again and following the recruitment process, we managed to appoint an Outreach Worker.</p>																																
<p><b>2. Outreach Workers to make appropriate referrals onto specialist agencies and group work wherever possible (to include Turning Point, CAB, Housing Advice and Freedom Programme/ Recovery Toolkit) (Strategic Partner target: increase reporting to Police measured by number of referrals/ encouragement to engage with police and new referrals accepted from police following multiple call outs)</b></p>	<p><i>To make best use of specialist resources, to focus Outreach Worker time on delivering LWA specialist outcomes and reduce dependency</i></p>	<table border="1"> <thead> <tr> <th data-bbox="1294 341 1877 416">Individual clients advised/ supported around:</th> <th data-bbox="1877 341 2072 416">Value</th> </tr> </thead> <tbody> <tr> <td data-bbox="1294 416 1877 475">Children</td> <td data-bbox="1877 416 2072 475">14</td> </tr> <tr> <td data-bbox="1294 475 1877 534">Criminal Justice</td> <td data-bbox="1877 475 2072 534">3</td> </tr> <tr> <td data-bbox="1294 534 1877 593">Drugs and Alcohol</td> <td data-bbox="1877 534 2072 593">1</td> </tr> <tr> <td data-bbox="1294 593 1877 652">Emotional Support</td> <td data-bbox="1877 593 2072 652">15</td> </tr> <tr> <td data-bbox="1294 652 1877 711">Family Law</td> <td data-bbox="1877 652 2072 711">9</td> </tr> <tr> <td data-bbox="1294 711 1877 770">Finances</td> <td data-bbox="1877 711 2072 770">9</td> </tr> <tr> <td data-bbox="1294 770 1877 829">Housing</td> <td data-bbox="1877 770 2072 829">11</td> </tr> <tr> <td data-bbox="1294 829 1877 888">Mental Health</td> <td data-bbox="1877 829 2072 888">10</td> </tr> <tr> <td data-bbox="1294 888 1877 948">Other</td> <td data-bbox="1877 888 2072 948">4</td> </tr> <tr> <td data-bbox="1294 948 1877 1007">Parenting</td> <td data-bbox="1877 948 2072 1007">7</td> </tr> <tr> <td data-bbox="1294 1007 1877 1066">Physical Health</td> <td data-bbox="1877 1007 2072 1066">6</td> </tr> <tr> <td data-bbox="1294 1066 1877 1125">Referral and Signposting</td> <td data-bbox="1877 1066 2072 1125">12</td> </tr> <tr> <td data-bbox="1294 1125 1877 1184">Risk Assessment</td> <td data-bbox="1877 1125 2072 1184">4</td> </tr> <tr> <td data-bbox="1294 1184 1877 1243">Safeguarding</td> <td data-bbox="1877 1184 2072 1243">10</td> </tr> <tr> <td data-bbox="1294 1243 1877 1302">Safety Planning</td> <td data-bbox="1877 1243 2072 1302">10</td> </tr> </tbody> </table>	Individual clients advised/ supported around:	Value	Children	14	Criminal Justice	3	Drugs and Alcohol	1	Emotional Support	15	Family Law	9	Finances	9	Housing	11	Mental Health	10	Other	4	Parenting	7	Physical Health	6	Referral and Signposting	12	Risk Assessment	4	Safeguarding	10	Safety Planning	10
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Report - Supported Around

Individual clients advised/ supported around:	Value	%
Children	13	46.43
Criminal Justice	2	7.14
EET	5	17.86
Emotional Support	20	71.43
Family Law	9	32.14
Finances	12	42.86
Housing	15	53.57
Mental Health	14	50.00
Other	24	85.71
Parenting	3	10.71
Physical Health	3	10.71
Referral and Signposting	17	60.71
Risk Assessment	7	25.00
Safeguarding	5	17.86
Safety Planning	10	35.71

**3. Run a minimum of 2 group work programmes in Charnwood. Most likely to be Freedom Programme and could also be Recovery Toolkit**

**Feed back on peer led group**

*To support the offer of a range of interventions including both an alternative to 1-1 Outreach support and as an exit route for services users whose 1-1 Outreach support is coming to an end.*

*Group work ensures that quality support is available to victims of domestic abuse across within the borough.*

**Q1**

We ran 1 session of the freedom programme – 11 in attendance. The new member of staff will need to be trained on this. The next programme will begin in September.

**Q2.**

We started the Freedom Programme on the 20<sup>th</sup> September and currently reviewing the groups. We envisage running Lightbulb sessions shortly once the new member of staff has been inducted

<p><b>4. Run a targeted, term time, drop in session (currently at Loughborough College)</b></p>	<p><i>To meet an identified need for younger women. Addresses issue identified at 5-19 Network 2018 – boys sexist attitude towards girls. This is leading to violent and controlling behaviour</i></p>	<p>Q1 1 drop in session took place at Loughborough College. 4 clients attended. It will resume in September. Q2 The drop in session had to be placed on hold whilst the recruitment process was taking place and summer holidays. We will resume these shortly.</p>																																					
<p><b>5. Total number of referrals made to Sanctuary Scheme and 24/7 in the quarter</b> <b>Number of referrals to Sanctuary and 24/7 in the quarter that involved actions in addition to changing locks and home safety fire visit</b></p>	<p><i>To improve target hardening for victims of domestic abuse</i>  <i>There is no target as such, this is for information. Compare with 2016/17 baseline for any areas of interest.</i></p>	<p>Q1 0 referrals to sanctuary scheme. Q2 The drop in session had to be placed on hold whilst the recruitment process was taking place and summer holidays. We will resume these shortly.</p>																																					
<p><b>6. Provide support for a peer led group as LWA and the peer volunteers deem appropriate</b></p>	<p><i>To respond to service user feedback about the need for ongoing peer support and to support maintaining the outcomes achieved from professionally led services by reducing isolation and providing motivation</i></p>	<p>Q1 1 Peer led group took place. 4 in attendance, these were initiated by some of the attendees from the Freedom Programme. Q2 1 Peer led group took place. 3 in attendance</p>																																					
<p><b>7. Throughput of 70% of cases within 6 months and 85% within 9 months</b></p>	<p><i>To discourage dependency and to ensure accessibility of services to as great a number of clients as possible throughout the year</i></p>	<p>Q1 100% throughput within 6 months. Q2 100% throughput within 6 months</p>																																					
<p><b>8. Of closed clients, an increase reported in:</b>  <b>80% or more of cases relating to a) safety, e) health and wellbeing and i) empowerment and self esteem</b>  <b>70% or more of cases relating to b) accommodation, c) support networks and f) money</b></p>	<p><i>To enable clients to recognise their progress and to demonstrate the effectiveness of the project and journey to recovery</i>  <i>This will take the form of the available Oasis breakdown</i></p>	<table border="1"> <thead> <tr> <th><b>Outcome</b></th> <th><b>Increase</b></th> <th><b>Decrease</b></th> <th><b>No Change</b></th> </tr> </thead> <tbody> <tr> <td>a) Safety</td> <td>6 (50%)</td> <td>2 (17%)</td> <td>4 (33%)</td> </tr> <tr> <td>b) Accommodation</td> <td>6 (50%)</td> <td>4 (33%)</td> <td>2 (17%)</td> </tr> <tr> <td>c) Support Networks</td> <td>3 (25%)</td> <td>6 (50%)</td> <td>3 (25%)</td> </tr> <tr> <td>d) Legal Issues</td> <td>3 (38%)</td> <td>2 (25%)</td> <td>3 (38%)</td> </tr> <tr> <td>e) Health and Well-Being</td> <td>5 (42%)</td> <td>6 (50%)</td> <td>1 (8%)</td> </tr> <tr> <td>f) Money</td> <td>3 (27%)</td> <td>6 (55%)</td> <td>2 (18%)</td> </tr> <tr> <td>g) Children</td> <td>1 (14%)</td> <td>5 (71%)</td> <td>1 (14%)</td> </tr> <tr> <td>h) Work and Learning</td> <td>3 (30%)</td> <td>5 (50%)</td> <td>2 (20%)</td> </tr> </tbody> </table>	<b>Outcome</b>	<b>Increase</b>	<b>Decrease</b>	<b>No Change</b>	a) Safety	6 (50%)	2 (17%)	4 (33%)	b) Accommodation	6 (50%)	4 (33%)	2 (17%)	c) Support Networks	3 (25%)	6 (50%)	3 (25%)	d) Legal Issues	3 (38%)	2 (25%)	3 (38%)	e) Health and Well-Being	5 (42%)	6 (50%)	1 (8%)	f) Money	3 (27%)	6 (55%)	2 (18%)	g) Children	1 (14%)	5 (71%)	1 (14%)	h) Work and Learning	3 (30%)	5 (50%)	2 (20%)	<p><b>Unkn</b> 3 3 3 7 3 4 8 5</p>
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<p>9. The number of support sessions where housing advice is given.</p>	<p><i>To reduce homelessness amongst households affected by domestic abuse</i></p>	<p><b>Q1</b> 15 were supported around housing matters <b>Q2</b> 11 were supported around housing matters.</p>																																													
<p>10. All Domestic Violence Protection Order (DVPO) cases which are referred to the service will be prioritised over others and worked with immediately for at least the 28 day period of the order.</p>	<p><i>To make best use of the change of circumstances necessitated by the Order</i></p>	<p><b>Q1</b> No DVPO's in this quarter. <b>Q2</b> No DVPO's in this quarter.</p>																																													
<p>11. Demonstrate a positive satisfaction of service for 85% of clients supported, including that 85% of</p>	<p><i>To provide bespoke pathways out of the project for clients to ensure their</i></p>	<p><b>Q1</b> 100% stated that overall support needs have been met. <b>Q2</b></p>																																													

service users feel safer following intervention	<i>continued development and effective partnership working</i>	100% stated that overall support needs have been met.		
<b>12. Reduction in the number of incidents of repeat victimisation / return to abusive relationship of 80% whilst in the service Against national statistics of 50%</b>	<i>To ensure that support for clients reinforces resilience factors and reduces vulnerability</i>	<b>Q1</b> 1 repeat victim in this quarter. <b>Q2</b> There were no repeat victims in this quarter.		
<b>13. Number of repeat service users for IDVA/ ISVA/ Refuge and Outreach as identified by Unique Reference Number</b>		<b>Q1</b> 28 repeats across the service. <b>Q2</b> 27 repeats across the service		
Two awareness initiatives will be undertaken in 2017/18 to highlight the local domestic support services that are available to victims and their families.	Strategic Group	Ongoing	Officers Time	<b>Outcome</b> – Two awareness initiatives run in conjunction with Leicestershire County Council, Leicester City Council and Rutland County Council  <b>Measure</b> – The number of awareness initiatives
<b>Progress</b> <b>Quarter one</b> On twitter @saferCharnwood, there has been 15 retweets on “How many Times” Campaign, which has had 751 impressions <b>Quarter Two</b> Planning has started for 16 days of Action in October and November.				
Review and respond to any learning outcomes from any Leicestershire Domestic Homicide Reviews.	Strategic Group	Ongoing	Officers Time	<b>Outcome</b> – All learning outcomes from DHR are reviewed and responded to.  <b>Measure</b> – The number outcomes reviewed and responded to
<b>Progress</b> <b>Quarter One</b>				

No learning from Domestic Homicide Reviews have taken place.				
By holding at least 3 Hate Awareness events throughout the year, promoting discussion and increasing awareness with members of the public.	Charnwood Borough Council	Ongoing	Officers Time	<p><b>Outcome</b> – Three awareness initiatives run in conjunction with Leicestershire County Council and HREC</p> <p><b>Measure</b> – The number of awareness initiatives</p>
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>Working in partnerships with LLR Hate and Prevent Delivery Group to support Hate Crime Awareness Week and co-ordinate local awareness raising community events</li> </ul> <p><b>Quarter Two</b></p> <ul style="list-style-type: none"> <li>Working in partnership with LLR Hate and Prevent Delivery Group to support Hate Crime Awareness Week during October and co-ordinate local 3 partnership awareness raising community events</li> </ul> <p><b>Quarter Three</b></p> <ul style="list-style-type: none"> <li>As part of Hate Crime Awareness Week during October ; three partnership awareness raising community events took place across Charnwood. Two successful community awareness raising events were in partnership with Equality Action and a multi agency event took place on Loughborough Market day with key stakeholders.</li> </ul>				
To ensure that all concerns identified in respect of children at risk of sexual exploitation are referred to the County CSE Thematic Group	Charnwood JAG	Ongoing	Officer Time	<p><b>Outcome</b> –To identify all incidents with concerns in respect of CSE and ensure they are referred to the County CSE Thematic Group.</p> <p><b>Measure</b> – Number of cases referred.</p>
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <p>No CSE has been raised at the JAG</p>				

To support the current drug rehabilitation project with the Falcon Centre which includes family support and one to one support	Jessica Pallett	Ongoing	Officers Time <b>£15,000</b>	<b>Outcome</b> – Support service meets the needs of users and their families <b>Measure</b> - The number of service users attending support
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>Working in partnership with key local organisations to support delivery of events for Recovery Week (October 2019)</li> </ul> <p>Quarter Two</p> <ul style="list-style-type: none"> <li>Working in partnership with key local organisations to support delivery of Drugs Advisory Forum and overall strategy.</li> </ul> <p>Quarter Three</p> <ul style="list-style-type: none"> <li>Working in partnership with key local organisations to support delivery of Drugs Advisory Forum and overall strategy.</li> </ul>				
To implement the drug strategy and action plan to tackle the emerging issues that have been identified in the Partnership Strategic Assessment	Charnwood Jag	Ongoing	Officers Time	<b>Outcome-</b> The implementation of the Drug Strategy and its actions will lead to appropriate services being developed to tackle the current issues <b>Measure</b> – The number of actions completed and reported back to the partnership on a quarterly basis
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>Drugs Strategy Planning meeting held with key partners to discuss key issues including early intervention, partnership, recovery and supporting stronger communities. Next step is to develop an outcomes focused action plan to support delivery of strategy.</li> </ul> <p><b>Quarter Two</b></p> <ul style="list-style-type: none"> <li>Charnwood now part of and contributing to LLR Substance Misuse Community Safety Partnership held on a quarterly basis.</li> </ul>				

- Draft Terms of Reference in place for Drugs Advisory Forum and first meeting scheduled for 12 November. The forum will act as a catalyst for information /intelligence sharing, partnership development and stakeholder engagement. First meeting will include contributions from Public Health Team, Police Partnerships and Peer Mentor journey of recovery.
- Multi agency action plan to be drafted by close of year after feedback from Forum.

### Quarter 3

- Drugs Strategy Partnership Summit was held on 12 December 2019 and attended by over 50 delegates from across a range of partners and key stakeholders . The event explored the key challenges and risks facing Charnwood in terms of tackling drugs/substance misuse. The summit included key note speakers from Falcon Support Services, Exaireo Trust, Peer Mentors, Leicestershire Police and Charnwood Borough Council. The event sought to discuss ambitious, practical and lasting solutions that reduce harm of drugs across Charnwood and wider locality. The outcomes for the event will include exploring and identifying short medium and long-term solutions and how we strengthen partnership working across the statutory and community/voluntary sector.
- Charnwood BC now part of and contributing to LLR Substance Misuse Community Safety Partnership held on a quarterly basis.
- Multi agency action plan to be drafted by close of March after feedback from Drugs Partnership event.

### Project: Charnwood Drugs Strategy KPIs

KPI – Key Performance Indicator	Lead Agency	Quarter 1 April – June 19	Quarter 2 (July - Sept 2019)	Quarter 3 (Oct - Dec 2019)	Quarter 4 (Jan- March 2020)
<b>Theme 1: Prevention and Early Intervention</b>					
1. Number of drug users working with drug support services within Charnwood Borough	Turning Point Exaireo Falcon Support Services	Turning Point to confirm	Turning Point to confirm	622	
2. Number of awareness raising events held to	Turning Point Exaireo	<b>0</b>	<b>1</b>	1 Drug Strategy Event	

promote the drug support services located within Charnwood Borough	Falcon Support Services			1 Aware	
3. Number of people attending recovery week events at Falcon Centre/Exaireo	Exaireo Falcon Support Services	<b>N/A</b>	<b>279</b>	N/A as Recovery Week not in this quarter	
4. Number of awareness raising events held within Charnwood targeting the dangers of drugs at young people	Turning Point Exaireo Falcon Support Services Leicestershire Police	<b>0</b>	<b>1</b>	<b>2</b>	
5. Number of young people identified through the Charnwood JAG at risk of becoming involved in County Lines	Charnwood BC	<b>6</b>	<b>6</b>	<b>6</b>	
6. Number of young people referred to the Charnwood Youth JAG where drugs features as an aggravating risk factor	Charnwood BC	<b>2</b>	<b>2</b>	<b>1</b>	
7. Number of adults referred to the Charnwood JAG at risk of criminal exploitation (cuckooing)	Charnwood BC	<b>0</b>	<b>0</b>	<b>0</b>	
8. Number of safeguarding referrals made in respect of a adults/youth at risk where	Charnwood BC	<b>TBC</b>	<b>TBC</b>	<b>TBC</b>	

drug misuse is a contributing risk factor					
<b>Theme 2: Building Recovery</b>					
9. Number of drug users actively engaged with the Falcon Centre/Exaireo	Exaireo Falcon Support Services	37	134	92	
10. Number of awareness raising events held to promote the drug support services located within CBC	Exaireo Falcon Support Services	Leaflets are given out on a regular basis	1	1 Drug Strategy event 1 awareness	
11. Number of 'Streets 2 Seats Sessions' delivered within Charnwood Borough	Exaireo Falcon Support Services	14	13	No longer running, more service users prefer to attend another meeting which Jerome is involved in	
12. Number of drug users taking part in the 'Streets to Seats' project	Exaireo Falcon Support Services	1 new attendee 6 re attendees each week. 1 Session per week	2 new attendees 6 people attending per session	0	
13. Number of 'Hope Group Sessions' delivered within Charnwood Borough	Exaireo Falcon Support Services	3	3	5	
14. Number of Individual Substance Misuse Sessions	Exaireo	64 recorded 1-1 session	134	126	

held via The Falcon Centre/Exaireo	Falcon Support Services					
15. Number of Informal Discussions (gaining trust/respect) undertaken via The Falcon Centre/Exaireo	Exaireo Falcon Support Services	50	44 recorded Jerome had discussions with people when walking through town at least 10 times per week	29		
16. Number of drug users assessed for Rehabilitation Services by local support services	Exaireo Falcon Support Services	6	15	6		
17. Number of people referred to Rehabilitation Services by local support services	Exaireo Falcon Support Services	5 referrals, 1 service user was referred twice	15	0		
18. Number of people admitted to Rehabilitation Services	Exaireo Falcon Support Services	1	4	3		
19. Number of support sessions delivered post-rehabilitation by support services	Exaireo Falcon Support Services	10	82	Speak to them at least twice a week before being admitted		

20. Number of Outreach sessions undertaken within chronic locations	Turning Point	Turning Point to confirm	Turning Point to confirm	Not currently being recorded	
<b>Theme 3: Safer and Stronger Communities</b>					
21. Reduction in Serious Acquisitive Crime (SAC) particularly within the Bell Foundry People Zone & Loughborough Town Centre	Leicestershire Police	40 NL65 (Bell foundry but also the whole of east Loughborough)  66 NL62 (town centre, university,	26  48	103  130	
22. Arrest rates for drug related offences within Charnwood Borough : People arrested for drugs offences (possession, PWITS, supply, conspiracy, aid and abet etc	Leicestershire Police	89	41	83	
23. Number of positive prosecutions for drug related offences within Charnwood Borough*	Leicestershire Police	281	25	35	
24. Number of positive drug tests upon arrest*	Leicestershire Police	TBC	TBC	26 (this doesn't include people	

				who said they were NFA)	
25. Number of drug warrants executed within Charnwood Borough	Leicestershire Police	27	2	3	
26. Number of drug related property closure orders undertaken within Charnwood Borough	Landlord Services	0	4	1	
27. Number of positive action outcomes taken against Charnwood tenants suspected drug misuse offences within Charnwood Borough	Landlord Services	1	2	3	
28. Number of Section 8 Notices (Misuse of Drugs Act 1971) issued within Charnwood Borough	Leicestershire Police	3	10	3	
29. Number of breaches of the Loughborough Town Centre civil injunction where drug misuse forms that breach	Charnwood BC	3 Successful convictions		0	

KPI 23 : This is all drugs related offences which have a charge, summons or postal requisition attached to them. This is not the number of convictions for which I would need court data for each individual. It also does not include the number of out of court

disposals as you have only asked re prosecutions. Lionheart generated an unusual level of prosecutions in Q1 as they had a years worth of evidence and suspects all put through the courts at pretty much the same time. They were also dealing with more serious offences more likely to get to court.

KPI 25 : Post lionheart we have not been using warrant powers quite so much due to the time it takes to get the warrants. We have used other police powers (sect 17 PACE) around safeguarding of cuckooed individuals to gain entry so premises. We have 7-10 warrants planned for the next 3-4 weeks in line with planned enforcement, CBC will be updated when these are done).

To develop new and initiative programmes to tackle the increasing Knife and Youth crime identified in the strategic assessment	Strategic Group	Ongoing	Officer Time <b>£10,000</b>	<p><b>Outcome</b> – To developed and implement programmes to tackle knife and youth crime.</p> <p><b>Measure</b> - The number of young people attending these programmes</p>
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**Progress**

**Quarter One**

Ongoing meetings with Knife Crime Delivery team to support partnership-based projects tackling knife Crime and explore other collaborative funding opportunities

**Quarter Two**

Ongoing meetings with Knife Crime Delivery team to support partnership-based projects tackling knife Crime and explore other collaborative funding opportunities. Charnwood will be contributing towards new Knife Crime Awareness schools workshops and case studies looking at impact of adverse childhood experiences.  
Op Sceptre was run in Charnwood September 19 primarily around the train station , concentrating on knife crime , there was also a knife amnesty as part of that project

**Quarter 3**

Ongoing meetings with Knife Crime Delivery team to support partnership-based projects tackling knife Crime and explore other collaborative funding opportunities. Charnwood will be contributing towards new Knife Crime Awareness schools workshops and case studies looking at impact of adverse childhood experiences.

<p>All high-risk young people, who may at risk of criminal exploitation, by county lines and locality- based crime groups will be referred to the Youth Joint Action Group</p>	<p>Charnwood JAG</p>	<p>Ongoing</p>	<p>Officer Time</p>	<p><b>Outcome</b> –to identify high risk young people, who may at risk of criminal exploitation, by county lines and locality-based crime groups</p> <p><b>Measure</b> – number of young people identified and managed by partner agencies via referral to the Youth Jag.</p>
<p><b>Progress</b></p> <p><b>Quarter One</b> Partnership working continues with the youths causing harm to communities within Charnwood. We are currently working in partnership to collate evidence of ASB and criminality caused by a group of Youths identified as the LE11. Closure orders and injunctions are being explored as a resolution to some of the issues being caused</p> <p><b>Quarter Two</b> Partnership working continues with the youths causing threat, risk, harm to communities within Charnwood. We are currently working in partnership to collate evidence of ASB and criminality caused by a group of Youths identified as the LE11. Closure orders and a civil injunction are being explored as a resolution to some of the issues being caused</p> <p>October 2019 7<sup>th</sup> – 14<sup>th</sup> National County Lines intensification week, this will be a partnership approach to this issue which is present in Charnwood , this include enforcement , safeguarding, as well as education and intelligence gathering .</p> <p><b>Quarter 3</b> Partnership working continues with the youths causing threat, risk, harm to communities within Charnwood. We are currently working in partnership to collate evidence of ASB and criminality caused by a group of Youths identified as the LE11. Closure orders and a civil injunction are being explored as a resolution to some of the issues being caused.</p> <p>Charnwood working in partnership with Leicestershire Violence Reduction Network (VRN) to organise a Charnwood Networking Event for early March 2020. The event will provide Charnwood the opportunity to shape our understanding of the local causes of violence and the approach and services that will have the most positive impact. One of the early aims of the VRN is to develop a LLR-wide long-term plan for preventing youth violence and this event is also an opportunity to feed into this.</p>				

To offer diversionary activities for young people at risk of becoming drawn into crime and ASB by running a weekly Youth Club	Falcon Centre and Leicestershire Polcie	Ongoing	Officer Time £3,000	<p><b>Outcome</b> – Each week 15 to 30 Young people at risk of becoming drawn into crime and ASB will attend a Friday evening youth club</p> <p><b>Measure - Every Week the number attending the youth club will be recorded</b></p>
<p><b>Progress</b>  <b>Quarter 2</b>  Feedback forms questions, 15 forms completed.</p> <ul style="list-style-type: none"> <li>• Would you recommend The Shed? All said yes</li> <li>• Was the activity fun? All said yes</li> <li>• Do you feel todays activity could be improved? All said no</li> <li>• What activities would you like going forward, ideas were, Dodgeball, Football and Singing and dancing.</li> </ul> <p>All repeat attendees.</p> <ul style="list-style-type: none"> <li>• Males attended 12</li> <li>• Females attended 8</li> </ul> <p>Those who have attended live in the areas of,</p> <ul style="list-style-type: none"> <li>• Shelthorpe</li> <li>• Bell Foundry Estate</li> <li>• Thorpe Acre</li> </ul> <p>No referrals have yet been made, this is due to building relationships, however now we have Youth Workers in place this will give us the opportunity to get to know the Youths on a more personal level to see what they would benefit from. I have spoken to them about LCFC program, I will be looking into this more over the next month.</p> <p><b>Quarter 3</b>  <u>Overview of the Quarter</u></p>				

The Youth Club has grown over the last quarter, we have children attending from Shelthorpe, Thorpe ache and Bell Foundry Estate area. We have had lots of activities; we have taken the Youths to the Leisure Centre to play Basketball, all of the youths really behaved during this session so this will be something we will be doing more regularly. We have contacted Andrew Doodson and have discussed more sporting opportunities in the new year for anyone attending the Youth club.

We have also had weekly boxing sessions that the youths are really enjoying. I have contacted a boxing trainer to come in the new year to start offering professional boxing sessions as well.

We treated all attendees to laser quest which is a practical way for them to engage with each other and work on team building, Andy from McDonalds allowed everyone to attend for free food afterwards, including those who are banned from McDonald's so this really shows his support.

We have worked really hard in advertising the Youth Club, when a youth has been identified as a perpetrator of ASB Gary Bailey has attended their home address to speak to them and discuss the Youth Club and what we offer. We have had a number of attendees who have been issued warning letters for their behaviour in town, this is really positive as they continue to attend each week.

McDonald's have purchased a brand-new Xbox for the Youth club and Fennal Street Floor have also donated £500 towards activities, we are so pleased to have the support from large and smaller businesses within the area, its shows that the Youth Club is needed and appreciated.

**Networking Meetings/Events Attended/Partnership Working:**

Event	Date	Feedback
Preventing Youth Violence in Leicestershire	29.11.19	<b>Our Youth Worker found this useful and informative. We have booked our second Youth Worker on the next session in January 2020</b>

**Attendees:**

Sessions	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	Total
Total Attendees	6	6	9	8	7	7	5	7	6								61
Number of new attendees	6	0	3	2	0	0	0	0	0								11
Male	8																Average
Female	2																Average

**Support provided**

Number of referrals/signposting	Details of where signposted/referred
0	0

First Aid Administered
0

**Activities provided**

Activity Offered	Number of attendees	Feedback
Basket ball	7	Would like to do this more
Laser Quest	6	It was so much fun
Boxing Sessions	This is on regularly	Would like a tournament, professional trainer

**Number of:**

Serious Incidents	Safeguarding Issues	Banned Service Users	Complaints	Hate Crimes	Anti-social Behaviour in the Community	Police Call Out	Ambulance Call Out
0	0	0	0	0	0	0	0

Please confirm Separate Reports have been made for all incidents including de-brief sessions and actions plans where necessary.

If No, please state why not: .....YES/NO .....

**Volunteer Update:**

Number of Volunteer Hours

**Future Opportunities/Fundraising Plans:**

This year we will be reaching out to other organisations that offer support with Youths, some that discuss Drug Crime and Knife Crime ect.  
We will be looking into funding to continue running the Youth Club throughout 2020.

**Case Study with quote:**

We have been busy promoting the Youth Club and its not gone unnoticed, we have received a brand-new Xbox from McDonalds Loughborough Town Centre and £500 from Fennel Street Flooring for activities. I believe that we are showing so good work, it is only 2 hours per week but we are completing some good work with our Youths and the support from everyone is really appreciated.

All high-risk victims of ASB will be referred to the Charnwood JAG	Charnwood JAG	Ongoing	Officer Time	<p><b>Outcome</b> –to identify high risk, vulnerable and repeat victims</p> <p><b>Measure</b> – number of victims identified and managed by partner agencies via referral to Charnwood Jag</p>
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**Progress  
Quarter One**

All high risk victims are reported to the JAG for discussion and to ensure all relevant actions are completed

**Priority 4:** Prevent people being drawn into extremism and increase the reporting of Hate Crime

Key Actions	Lead Agency	Time Scales	Financial & Resource implications	Outcome Target & Performance Measure
By creating opportunities for people to discuss concerns at various levels.	Charnwood Borough Council	Ongoing	Officer Time	<p><b>Outcome</b>– To deliver at least 3 events or awareness opportunities throughout the year</p> <p><b>Measure</b> – Number of events or awareness discussions delivered/taken part in</p>

<p><b>Progress</b>  <b>Quarter One</b>  No recent awareness has been completed  <b>Quarter Two</b>  No update</p>				
By providing WRAP training opportunities for frontline staff and people who come into contact with individuals vulnerable to radicalisation	Charnwood Borough Council	Ongoing	Officer Time	<p><b>Outcome</b> - To deliver 4 training sessions each year</p> <p><b>Measure</b>– Number of sessions delivered</p>
<p><b>Progress</b>  <b>Quarter One</b>  External Prevent training delivered on 12<sup>th</sup> June in partnership with LCC to Charnwood College with around 70 staff attending.</p> <p><b>Quarter Two</b>  Internal staff Prevent training delivered on 24 September at Town Hall.</p> <p><b>Quarter Three</b>  No internal Prevent training delivered this quarter , next training scheduled for 29 January 2020  Draft Prevent Action plan drafted for comments and further discussion.</p>				
By communicating information regarding Prevent related threats and risks through the various levels of the Prevent structure	Charnwood Borough Council	Ongoing	Officer Time	<p><b>Outcome</b> – For local concerns to be highlighted at county meetings.</p> <p><b>Measure</b> – Number of times concerns recorded in meeting minutes and CTLP document</p>
<p><b>Progress</b>  <b>Quarter One</b>  All concerns are raised at the Jag and then highlighted at county meetings. There have been no concerns raised at the JAG  <b>Quarter Two</b>  No update- no concerns raised  <b>Quarter 3</b></p>				

No update- no concerns raised.				
By complying with the statutory duties on Local Authorities to Prevent and address all forms of extremism, emanating from the Counter-Terrorism and Security Bill	Charnwood Borough Council	Ongoing	Officer Time	<p><b>Outcome</b> – To create an electronic prevent folder to collate information on all Prevent groups, projects and work delivered</p> <p><b>Measure</b> – When folder was created and how often it is updated</p>
<p><b>Progress</b></p> <p><b>Quarter One</b> An electronic folder has been created and all prevent information is collated in this folder and updated on a regular basis.</p> <p><b>Quarter Two</b> No Update given</p> <p><b>Quarter Three</b> No Update given</p>				
By ensuring that Charnwood Borough Council is represented at all levels in terms of Prevent agenda	Charnwood Borough Council	Ongoing	Officer Time	<p><b>Outcome</b> – Relevant work delivered, and updates provided at relevant meetings</p> <p><b>Measure</b> – Minutes of meetings reflecting discussion</p>
<p><b>Progress</b></p> <p>Regular attendance is maintained at the Hate and Prevent meeting at LCC ensuring that CBC is represented in all discussions.</p>				
<b>Priority 5:</b> Build safer and stronger communities with a focus on increasing community confidence				
<b>Key Actions</b>	<b>Lead Agency</b>	<b>Time Scales</b>	<b>Financial &amp; Resource implications</b>	<b>Outcome Target &amp; Performance Measure</b>
Review and implement an Integrated Neighbourhood Management Plan	Leicestershire Police/CBC/Lough borough University	Ongoing	Officer Time	<b>Outcome</b> – Review and implement the plan

<p>For Police Beat 62. (University and Loughborough town Centre)</p> <p>To reduce crime, reduce re offending, increase community confidence and engagement, provide multi agency support and interventions for victims.</p>			<p>£2,000 for additional resources/ materials to meet priorities and deliver the Integrated Neighbourhood safety plan</p>	<p><b>Measures – (Beat 62)</b> As outlined in integrated neighbourhood management plan</p>
<p><b>Progress</b></p> <p><b>Quarter One</b> The LCDG integrated neighbourhood action plan was agreed at the May meeting and all action assigned to members of the group to report back on in the July meeting. The action plan looks at the whole of the beat including the residential areas, Loughborough University and the Town Centre which includes the day and night time economy.</p> <p><b>Quarter Two</b> At the last meeting of the LCDG, Crime had decreased, and planning was in place for the students return. The Bid reported that they are still encourage businesses to report shoplifting and to use the online report, Pubs and Clubs were now using this as a means to report non serious incidents to the police and seemed to be working well.</p> <p><b>Quarter Three</b> Crime is still on the decrease which is pleasing for the efforts of the partnership. High area of focus has been on reducing crime, ASB and associated drug use around the area of Victoria Street flats. Following several patch walks involving partners and councillors the area has been and is continuing to have focus to make the area aesthetically better. Repairs completed and old and tired elements of the communal areas removed. A large proportion of the budget for this year is set to be spent on street artist work to complete the Victoria Street project and the back wall at the flats, to incorporate ideas from the families in the area.</p> <p>We are also looking at a base for Street Pastors, in order for them to be able to utilise an area to safeguard vulnerable people during the night time economy.</p>				
<p>Review and implement an Integrated Neighbourhood Management Plan for the People Zone.</p> <p>To reduce crime, reduce re offending, increase community confidence and</p>	<p>Leicestershire Police</p>	<p>Ongoing</p>	<p>Officer time</p> <p>£2,000 to undertake crime prevention campaigns to reduce crime,</p>	<p><b>Outcome</b> –Review and develop integrated neighbourhood management plan for People Zone</p> <p>Report progress to CSP quarterly.</p> <p><b>Measures</b> – People Zone</p>

engagement, provide multi agency support and interventions for victims.			prevent re offending and increase community confidence through engagement.	As outlined in integrated neighbourhood management plan
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <p>The People Zone Integrated Neighbourhood Action Plan was agreed, and the group has decided to focus on the following areas</p> <ul style="list-style-type: none"> <li>• Perpetrators of Crime and ASB</li> <li>• Those that are causing concern in the community</li> <li>• Community concerns</li> <li>• Vulnerable residents that might be a victim of crime or ASB</li> </ul> <p><b>Quarter Three</b></p> <p>Meetings are taking place and they are having a very good turn out from all agencies involved. 5x5x5 risk matrix used and all cases assessed against this. Only 3 cases deemed high risk and work ongoing with these.</p> <p>Familiar links with cases has been identified and risks involved to the individuals by making contact with their families.</p>				
Promote good news stories, crime reduction figures and messages of reassurance through a variety of media channels	Strategic Group	Ongoing	Officer Time	<p><b>Outcome</b>– 12 articles published/events promoted</p> <p><b>Measure</b> – number of items published or promoted</p>
<p><b>Progress</b></p> <p><b>Quarter One</b></p> <ul style="list-style-type: none"> <li>• The following Twitter campaigns have taken place over the last quarter</li> <li>• #LockitorLoseit</li> <li>• #ArmedForcesDay</li> <li>• #GetHomeSafely</li> <li>• #CallUAVA</li> <li>• #thinksafe</li> <li>• #ForcedMarriage</li> </ul>				

- #MentalHealthAwarenessWeek
- #NoTheSigns
- #CountyLines
- #MenToo
- The @saferCharnwood has 613 followers, which is slowly increasing
- Charnwood News will include an article on who to keep yourself and your property safe over the coming months
- A Privacy Impact is being carried out in Shelthorpe and Barrow Upon Soar, consulting with residents about their views on CCTV in these areas and any concerns that they may have.
- Use of the event calendar, to promote events being carried out in the borough to help improve people safety
- Patch Walks have been carried out on Victoria Street and Peel Drive by members of the partnership to increase community confidence and identify issues at an earlier stage.
- Charnwood CCTV Team were awarded to awards by the Local Inspector for the outstanding work supporting the police, and assisting the police on a serious assault in the Town Centre

#### **Quarter Two**

- County Wide social media campaign #SaferSummer, which so far shows 2,569 impressions and 98 engagements
- A Vehicle Crime Campaign which included 25 Tweets and received 3152 impressions and 216 engagements
- 462 Key Fob Signal Blockers wallets have been given out to members of the community with the aim of reducing vehicle thefts from burglary dwellings
- Multi-agency Patch walks have been carried out in the following locations:
  - Waterside Close – identification of residents’ concerns and discussed further actions to be carried out.
  - Victoria Street – the patch walk identified actions to improve the green spaces to make them more user friendly
  - Wordsworth Road – this was to reassure the community after OP Lionheart
  - Sharpley Road - to ensure the community aware of how to report ASB and Crime and provide community reassurance
  - Storer Road – to remind student residents regarding noise complaints.
- Student Crime Prevention campaign under the following #ThinkSafe, #ThinkCommunity, #ThinkBins.
- Dark nights burglary campaign #leaveALightOn
- Celebrate Safely on the run up to Christmas #CelebrateSafely

- The Town Centre Pubwatch support the “Ask for Angela” scheme, which has been positive received by the local licence’s premises in Loughborough Town Centre. The scheme encourages anybody out on a date, who feels uncomfortable or unsafe to approach the bar staff and “Ask for Angela”. The staff will assist them to exit the premise.

### Quarter Three

- The Community Safety Twitter account has been used regularly to give followers crime prevention messages. We now have 660 followers, the Partnership has retweeted the following:
  - #MaleDomesticAbuse
  - #ThinkCommunity
  - #HowmanyTimes
  - #LockitorLoseit
  - #thinkcommunity
  - #thinksafe
  - #darkernights
- As part of Alcohol Awareness Week (11-17 November), the team set up a poster display in front reception with key messages and advice.
- Dark nights burglary campaign #leaveALightOn received 1178 impressions and 198 engagements
- Cycle Safety Campaign #BeBrightBeSeen received 1510 impressions and 117engagements

# **Charnwood Community Safety Partnership Strategic Assessment**

**2019/2020**



**Document Details**

Title	Charnwood Community Safety Partnership Strategic Assessment, 2019/2020
Date created	
Description	The purpose of this document is to provide Charnwood Community Safety Partnership (CSP) with an understanding of key community safety issues affecting the borough.
Geographical coverage	Charnwood Borough
Time period	Data up to 5th December 2019 plus historic data where appropriate.
Format	PDF
Status	

## **Contents:**

**Section 1: Executive Summary**

**Section 2: Introduction**

**Section 3: Scanning**

**Section 4: Analysis**

**Section 5: Conclusion**

## Section 1: Executive Summary

The ethos of an effective partnership is built upon a culture of deep-rooted problem solving. The Charnwood Community Safety Partnership has adopted the **SARA** model – **S**canning, **A**nalysis, **R**esponse, **A**ssessment as its chosen approach to tackle problems relating to crime and disorder.

Throughout the performance year 2019/20 the Partnership has faced many challenges, but has seen reductions in the following categories:

- All Crime
- Burglary – Residential
- Burglary – Business
- Theft from Motor Vehicle
- Cycle Theft
- Robbery
- Shoplifting

**Table 1 (below)** demonstrates how the Charnwood CSP has performed during 2019/20 compared to the previous year 2018/19. The data has been provided by Leicestershire Police and the relevant period is from the **1<sup>st</sup> April 2019 to 5<sup>th</sup> December 2019** (and comparative dates in the previous year). It highlights the differentiation in each crime category as well as illustrating the position of Charnwood CSP in its Most Similar Family Group (MSFG).

**Table 1: Overview Crime Performance from the 1<sup>st</sup> April 2019 to 5<sup>th</sup> December 2019 compared to 1<sup>st</sup> April 2018 to 5<sup>th</sup> December 2018**

Crime Type	Performance to Date	Total Crime as at 5 <sup>th</sup> Dec 2018	Total Crime as at 5 <sup>th</sup> Dec 2019	Diff	Family Group Position 31 <sup>st</sup> Sept 2019	Family Group Trend
All Crime	-7%	9401	8747	-654	8/15	↔
Violence with Injury	+5.3%	636	670	+34	2/15	↔
Burglary – Residential	-27.1%	782	570	-212	15/15	↓
Burglary – Business	-40.9%	257	152	-105	6/15	↑
Theft of Vehicles	+4.2%	239	249	+10	11/15	↓
Theft from Vehicles	-18.6%	805	655	-150	13/15	↔
Robbery	-14.3%	70	60	-10	3/15	↑
Cycle Theft	-33.6%	301	200	-101	14/15	↔

Shoplifting	-29.6%	804	566	-238	7/15	↑
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### **Key findings and Recommendations**

The current themes for 2019/20 are still relevant and should continue to form the basis for the 2020/23 Community Safety Partnership Plan. These are as follows:

- **Theme 1: Making Communities Safer**
- **Theme 2: Protecting Vulnerable People**
- **Theme 3: Improving Community Confidence, Engagement and Cohesion**

However, it is recommended that the strategic objectives are amended under those themes, to address a number of key areas of business that the CSP needs to continue to shape on an LLR setting. Those key area of business include:

- Youth Offending
- Adults at Risk
- Substance Misuse
- Serious Violent Crime

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health
- Missing – particularly relevant to our youth cohort
- Domestic Violence

The 2019/20 PSA recommends that these key areas of business are reviewed at a strategic level to ensure that our control plans are effective in our delivery structures. There is a clear need to ensure that both centralised services and the locality are more holistic in their approach to managing these key areas of business.

Moreover, as evidenced through the violent crime data within this PSA, it will be important for the CSP to build upon existing structures and to develop the Charnwood Contextualised Safeguarding Model in partnership with the Violence Reduction Network (VRN). This again needs to be reflected in the strategic objectives within the new CSP Plan.

## **Section 2: Introduction**

### **Background to the Partnership Strategic Assessment**

The Partnership Strategic Assessment (PSA) is a statutory document produced annually to inform Community Safety Partnerships about crime, anti-social behaviour and community safety issues in their area.

The aim of this Strategic Assessment is to provide Charnwood Community Safety Partnership with a comprehensive analysis of crime, anti-social behaviour and community safety issues to enable the partnership to review, modify or change their priorities.

### **Partnership Background**

Charnwood Community Safety Partnership is made up of representatives from six statutory partners:

- Charnwood Borough Council
- Leicestershire Police
- Leicestershire County Council
- NHS West Leicestershire Clinical Commissioning Group
- Leicestershire Fire Authority
- National Probation Service

Other key agencies contributing to the Partnership include:

- Loughborough University
- Leicestershire Youth Offending Service (YOS)
- Loughborough Chamber of Trade and Commerce
- Equality Action
- Turning Point
- Voluntary Sector Forum
- Loughborough Business Improvement District

Community safety covers a broad area of policy including but not limited to:

- Policing
- Reducing Re-offending
- Anti-social Behaviour
- Serious Acquisitive Crime
- Violent Crime
- Domestic Abuse
- Improving Community Confidence
- Protecting Vulnerable People
- Substance Misuse
- Preventing Extremism

The aim of Charnwood Community Safety Partnership is

**‘To contribute to a high quality of life for all, by facilitating an environment where people feel secure and live without the threat or fear of crime and disorder or violence.’**

### **Current Themes**

The three strategic themes of the Charnwood CSP in 2019/20 are:

- **Theme 1: Making Communities Safer**
- **Theme 2: Protecting Vulnerable People**
- **Theme 3: Improving Community Confidence, Engagement and Cohesion**

Throughout the 2019/20 performance year these strategic themes have been delivered through the CSP delivery structures and have delivered an excellent performance year.

This Strategic Assessment will recommend that the themes remain as they are in the new 2020 – 2023 Community Safety Plan but given the need to ensure effective safeguarding and preventative measures are in place, there will be a recommendation that the strategic objectives within the CSP Plan are modified to take account of the changing community safety landscape. Further supporting evidence of this recommendation will feature within the ‘Analysis’ section of this PSA.

## Section 3: Scanning

**Table 1** demonstrates the current crime performance for the CSP from 1<sup>st</sup> April 2019 to 5<sup>th</sup> December 2019.

**Table 1: Charnwood CSP Crime Performance Data 2019/20**

Crime Type	Performance to Date	Total Crime as at 5 <sup>th</sup> Dec 2018	Total Crime as at 5 <sup>th</sup> Dec 2019	Diff	Family Group Position 31 <sup>st</sup> Sept 2019	Family Group Trend
All Crime	-7%	9401	8747	-654	8/15	↔
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Shoplifting	-29.6%	804	566	-238	7/15	↑

**Table 1** demonstrates significant reductions within key crime domains within Charnwood. Of special mentions are the following domains:

- Burglary – Residential: - 27.1%
- Burglary – Business: -40.9%
- Theft from Motor Vehicles: -18.6%
- Robbery: -14.3%

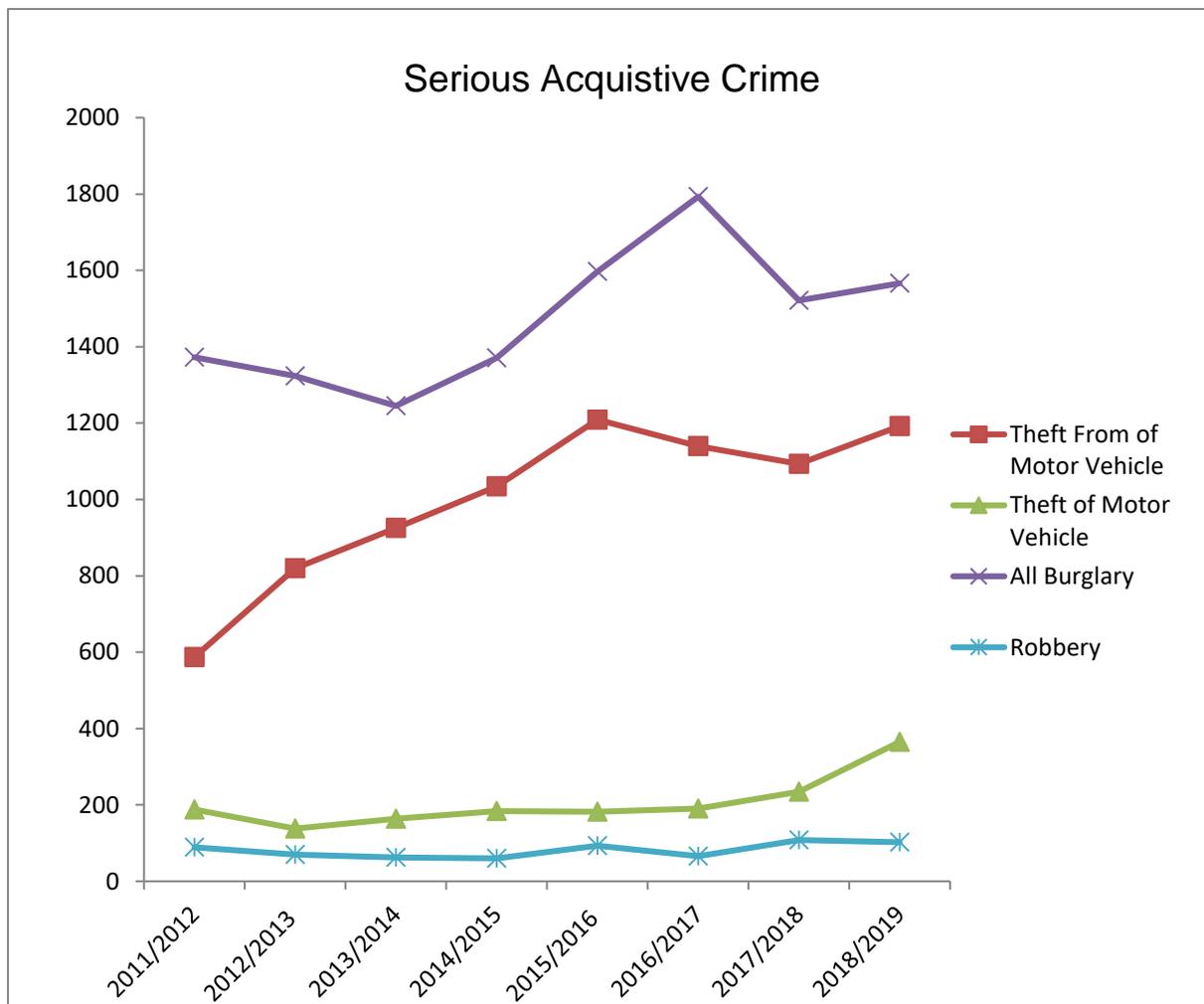
These crimes are the key components of what are known as the Serious Acquisitive Crime (SAC) offences, which have historically hampered the progress of the Partnership. They are offences that predominately feature in the modus operandi of persistent and prolific offenders, driven by the need to find funds for their serious drug habit. The reductions lay testimony to a CSP with a robust crime strategy, with prevention at the heart of its approach.

## Section 4: Analysis

This section will provide an in-depth analysis of the data submitted by Partners for this Strategic Assessment.

**Figure 2** below, allows us to analyse in more detail the long-term crime performance of the Charnwood Community Safety Partnership in respect of Serious Acquisitive Crime (All Burglary, Vehicle Crime and Robbery). The data for **2011/12 – 2018/19 (1<sup>st</sup> April to 31<sup>st</sup> March)**, for all categories of Serious Acquisitive Crime, shows increases in Theft of Motor Vehicle, Theft from a Motor Vehicle and All Burglary.

**Figure 2: Charnwood Serious Acquisitive Crime Trends 2011/12 -2018/19 (1<sup>st</sup> April to 31<sup>st</sup> March)**



As stated above these trends were up to and inclusive of data provided to 31<sup>st</sup> March 2019. However, as **Table 1 (p8)** demonstrates, the control measures put in place during Q1 – Q3 of the 2019/20 performance year, have not only contained those increasing trends, but have now delivered significant reductions in: 'All Burglary', 'Theft from Motor Vehicles' and a further year on year reduction in respect of 'Robbery'.

As a matter of context, the Charnwood CSP is grouped nationally within a family of similar sized partnerships in order that comparisons may be drawn in respect of a CSP's performance. Each **Most Similar Family Group (MSFG)** consists of a grouping of fifteen CSP's and each Quarter they are positioned in a table of performance and given a ranking of 1<sup>st</sup> down to 15<sup>th</sup> for each of the crime categories listed in **Table 1**.

The current positions within the family group are:

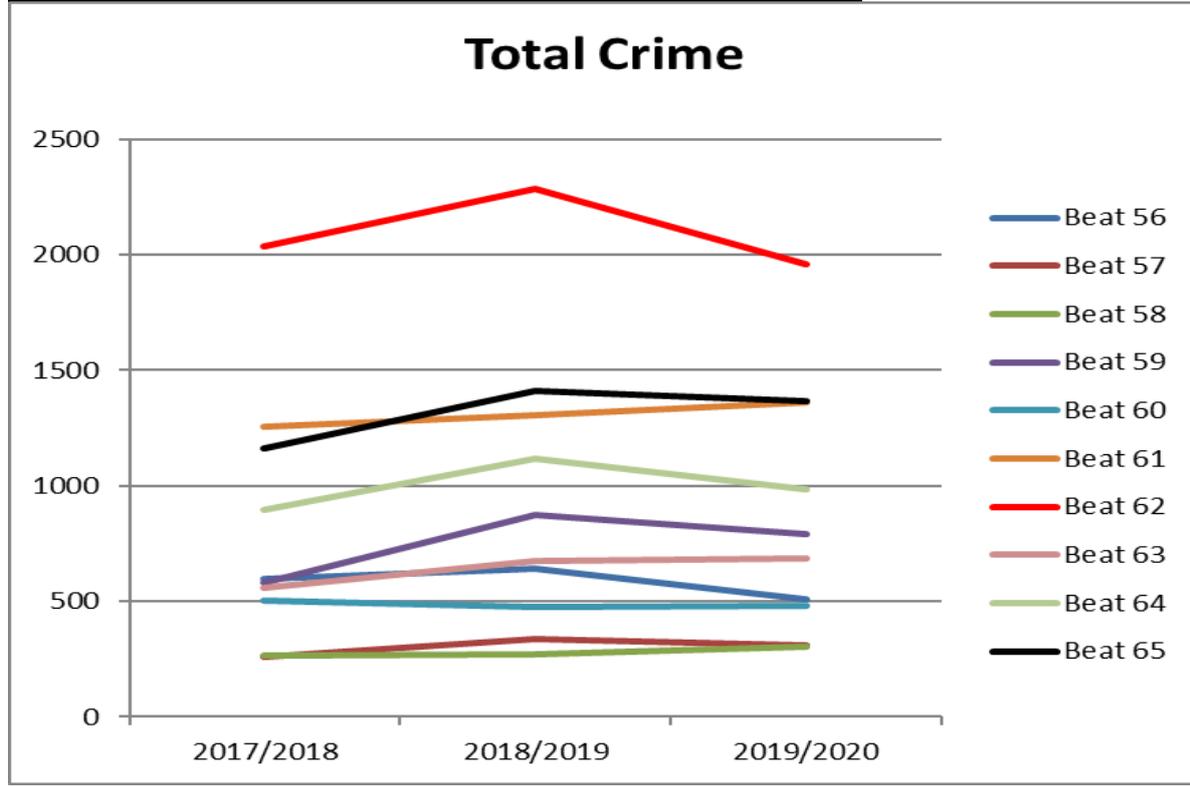
<u>Crime Type</u>	<u>31<sup>st</sup> Sept 2018</u>	<u>31<sup>st</sup> Sept 2019</u>
Violence with Injury	2/15	2/15
All Crime	8/15	8/15
Theft of Motor Vehicle	8/15	13/15
Robbery	8/15	3/15
Shoplifting	12/15	7/15
Theft from Motor Vehicle	13/15	13/15
Cycle Theft	14/15	14/15
Burglary – Residential	14/15	15/15
Burglary – Business	15/15	6/15

The current 2019/2020 MSFG positions are listed above. For ease, in **Table 1 (p8)**, the trends of movement within the MSFG are illustrated. As can be seen, the CSP has only moved downwards in 2 crime domains within the Family grouping, those being:

- Burglary Residential
- Theft of Motor Vehicles

However, 'Burglary–Residential' is showing a -27.1% reduction and Theft of Motor Vehicles has improved significantly, and with a +4.2% increase, is only currently 10 offences away from being a reduction.

**Figure 3: All Crimes 1st April 2017 to 5<sup>th</sup> December 2019**



\*Appendix B outlines which areas the Beats cover

**Table 2 : All Crimes 1st April 2018 to 5<sup>th</sup> December 2019**

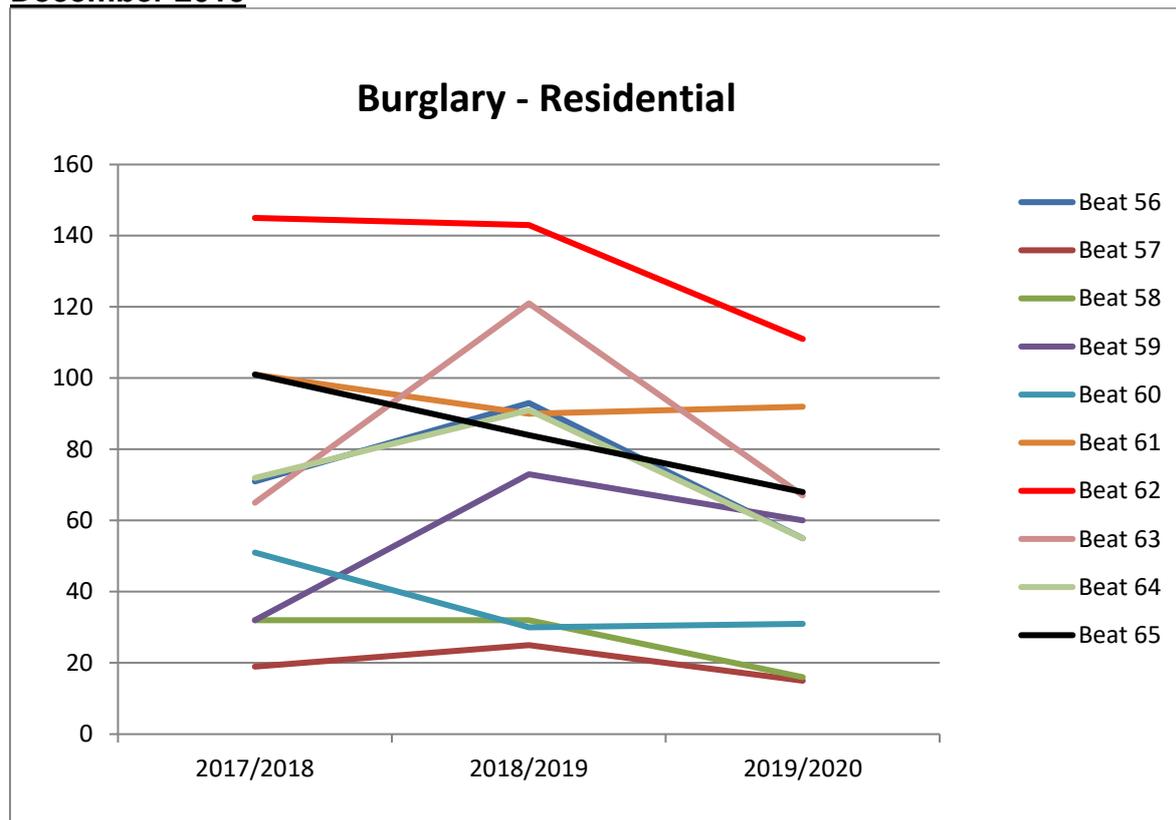
Beat	2018/2019	2019/2020	Performance to date
Beat 56	644	510	-20.8%
Beat 57	338	308	-8.9%
Beat 58	271	302	+11.4%
Beat 59	874	791	-9.5%
Beat 60	476	479	+0.6%
Beat 61	1308	1362	+4.1%
Beat 62	2287	1957	-14.4%
Beat 63	677	687	+1.5%
Beat 64	1117	984	-11.9%
Beat 65	1409	1367	-3%

Analysis of **Figure 3/****Table 2** demonstrates that Beat 62, which includes Loughborough Town Centre, Ashby Road Estate and Storer Road Area and Beat 65, which includes Bell Foundry, Warwick Way, and Tuckers Road Area, have the highest crime rates across most crime categories within the Borough of Charnwood. Data analysis shows that these two beats have always delivered the highest reported crime figures for several years, hence the CSP's rationale to create multi-agency location-based subgroups in 2016. This approach is now delivering significant reductions in both locations demonstrating the importance of an effective integrated neighbourhood management strategy.

Figure 3/Table 2 clear demonstrates that Beat 61, which includes Syston, Thurmaston, East Goscote and Reasby has seen an increase in crime over the last few years and is now nearly level with 'All Crime' in Beat 65. It is recommended that the Strategic Group undertakes a review of the crime profile of Beat 61 to assess the effectiveness of the current Partnership's crime control strategy for this location.

A more detailed analysis of each of the crime categories is as follows:

**Figure 4 Charnwood Burglary – Residential per Police Beat: 1st April 2017 to 5<sup>th</sup> December 2019**



Analysis of the Burglary Residential crime data, **Figure 4**, shows that in this performance year 2019/20 we have seen a reduction of -27.1% in respect of Burglary Residential and within Beat 62 there has been a reduction of -22.4%, which is 32 less crimes.

To help prevent an increase in student burglaries, the Partnership has implemented Operation Lexical. This is a multi- agency operation aimed at the following themes:

- Enforcement
- Prevention
- Intelligence
- Confidence

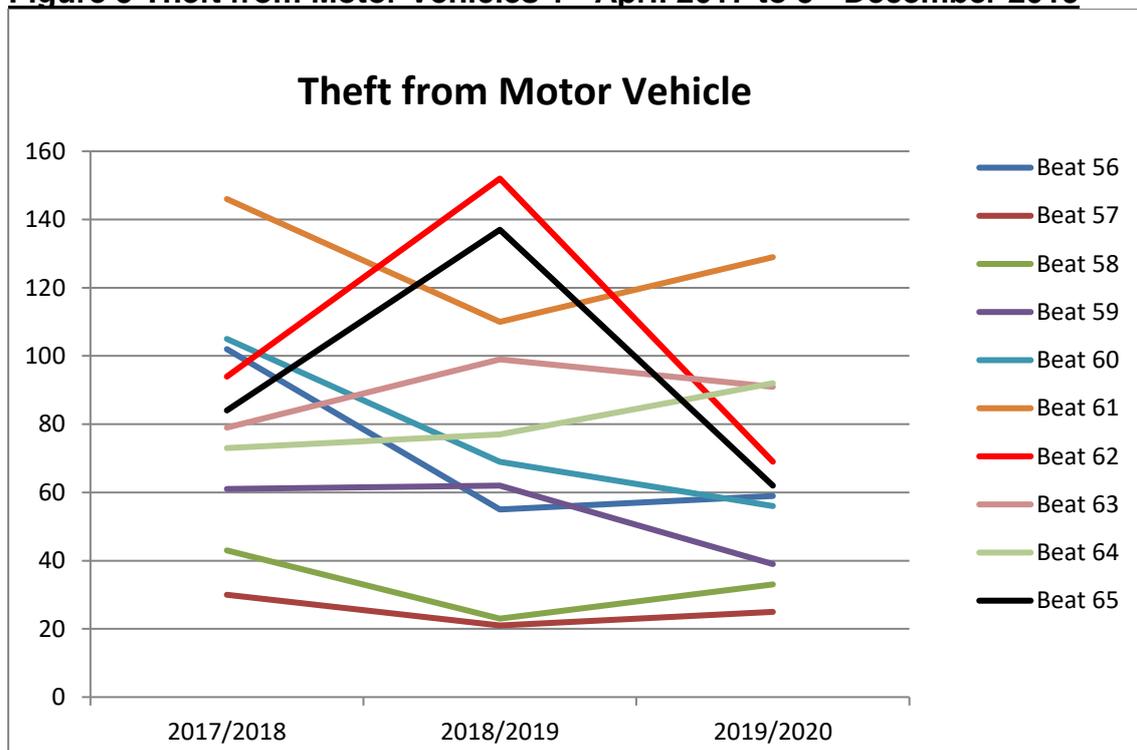
The Operation utilises crime pattern analysis to target key dates within the academic year and the multi-agency team delegate key roles to address these threats. There is an increase in patrol activity and crime prevention initiatives during:

- Fresher's' Week (September/October),
- once the clocks go back in October,
- once the students return from their Christmas vacation (January) and
- during the exam period (May/June).

Whilst Loughborough Town Centre and specifically Storer Road Area and Ashby Road Area (Beat 62) has seen a reduction in 2019/20, this location still has the highest burglary rates within Charnwood when compared to the other 9 Police Beats.

Beat 65, which includes The Bell Foundry, Warwick Way, and Tuckers Road Area has seen a reduction in 2019/2020 (Q1 – Q3) of -19% which is 16 less crimes. The People Zone Sub Group has developed an integrated Neighbourhood Plan which looks at both the Place and the People issues within this location. This plan is also integrated into the Partnership's long-term Drug Strategy and the Partnership's Contextualised Safeguarding Model.

**Figure 5 Theft from Motor Vehicles 1<sup>st</sup> April 2017 to 5<sup>th</sup> December 2019**



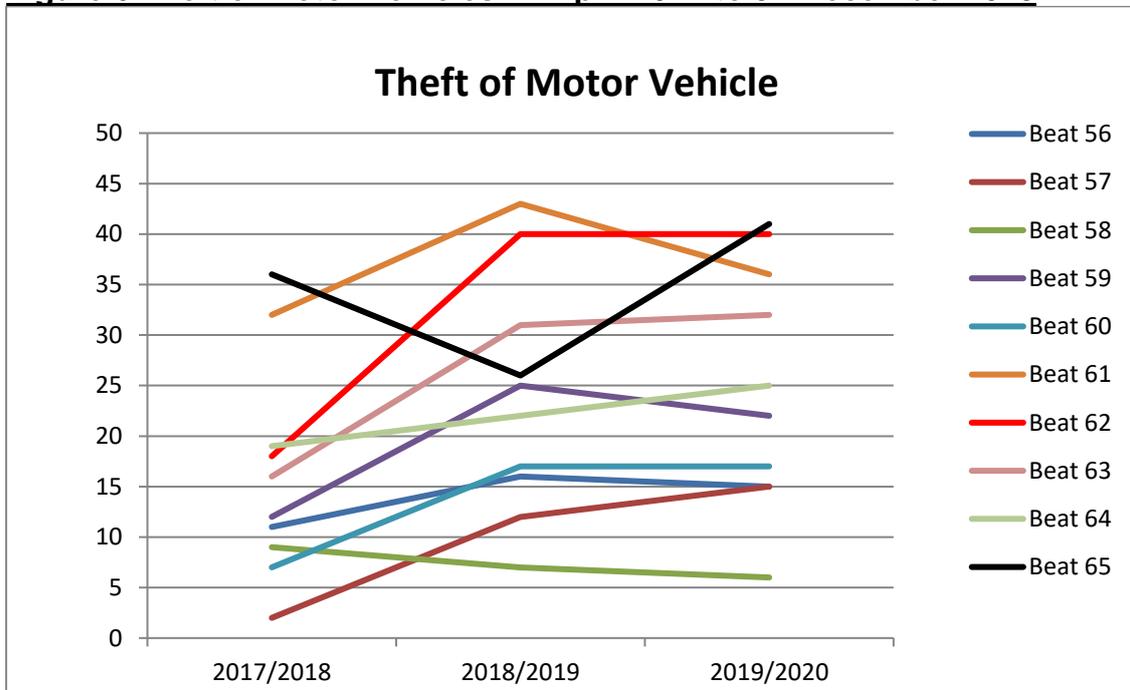
Between 1<sup>st</sup> April and 5<sup>th</sup> December 2019, the Partnership has had a decrease of -18.6% in Theft from Motor Vehicles, which is 150 less crimes. The Partnership has carried out various Social Media campaigns around Car Less Key Wallets and displays at a local petrol station reminding users to 'Lock it or Lose it'. This was complemented by using the Partnership twitter account and encouraging residents to sign up to Neighbourhood Link.

Analysis in **Figure 5** shows that Beat 61 which includes, Syston, Thurmaston, East Goscote and Reasby and Beat 64, which includes Shepshed, Hathern and the Dishley Road Estate has seen an increase of vehicle crime as below:

- Beat 61- increase of +17.3% an increase of 19 crimes
- Beat 64 - increase of +19.5% an increase of 15 crimes

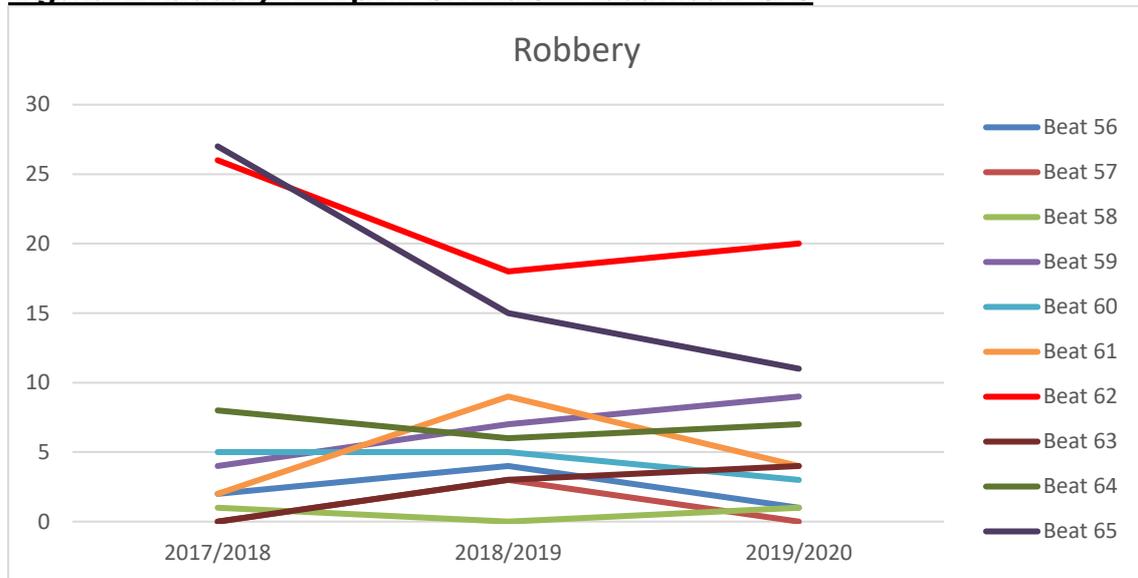
As part of the analysis of this crime data, Leicestershire Police are reporting an increase in Catalytical Convertors being stolen from Cars which have higher chassis, such as a 4x4 or an SUV, however, other cars can still be targeted along with vans. There has also been an increase of stolen tools from Vans, across both the Borough and LLR. The Partnership is alive to this intelligence and will continue to support preventative initiatives aimed at combatting this crime.

**Figure 6 Theft of Motor Vehicles 1<sup>st</sup> April 2017 to 5<sup>th</sup> December 2019**



Between 1<sup>st</sup> April and 5<sup>th</sup> December 2019, the Partnership had an increase of +4.2% in Theft of Motor Vehicles. Analysis in **Figure 6** shows that Beat 65, which includes Bell Foundry, Warwick Way, and Tuckers Road Area, Beat 64, which includes Shepshed, Hathern and the Dishley Road Estate and Beat 57, which includes Mountsorrel has seen an increase in Theft of a Motor Vehicle but the numbers are very small.

**Figure 7 Robbery 1<sup>st</sup> April 2017 to 5<sup>th</sup> December 2019**



The current CSP performance for Robbery has seen a decrease of -14.3% which equates to a decrease of 10 crimes. Analysis in **Figure 7** shows that Beat 62, which includes Loughborough Town Centre, Ashby Road Estate and Storer Road Area, and Beat 65, which includes Bell Foundry, Warwick Way, and Tuckers Road Area, still have the highest number of robberies.

- Beat 62 has seen an increase of +11.2% which is an increase of 2 Crimes
- Beat 65 has seen a reduction of -26.7% which is 4 less Crime

### Violent Crime

**Table 2: Reported Violent Crime Offences 1<sup>st</sup> April 2019 – 5<sup>th</sup> December 2019, compare to 2018**

Crime Type	Performance to Date	Violent Crime as at 5 <sup>th</sup> Dec 2018	Violent Crime as at 5 <sup>th</sup> Dec 2019
Violence with Injury	+5.3%	636	670

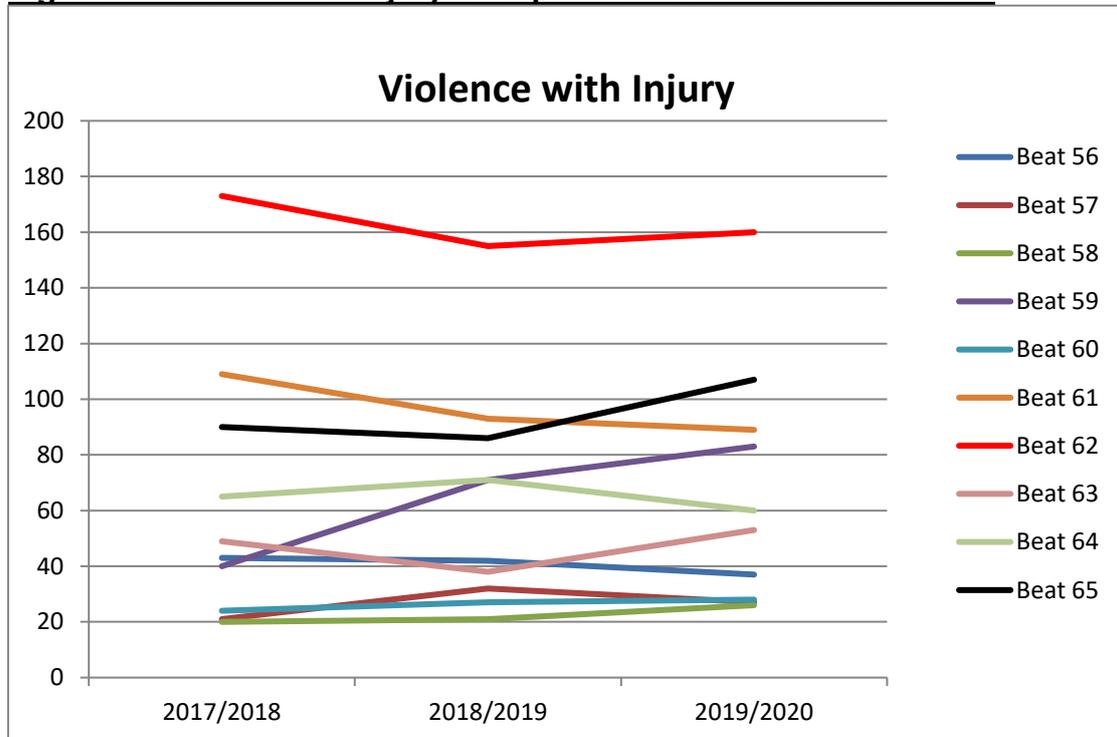
The Partnership has seen an increase in +5.3% in recorded 'Violence against the person with Injury' offences.

**Figure 8** below, offers further analysis per beat of this increase. It is noted that Beat 62, Loughborough Central has been highlighted as having the highest rate for 'Violence against the person with Injury' and Beat 65, Bell Foundry, Warwick Way, and Tuckers Road Area is ranked as having the second highest levels of Violence against the person with Injury crimes.

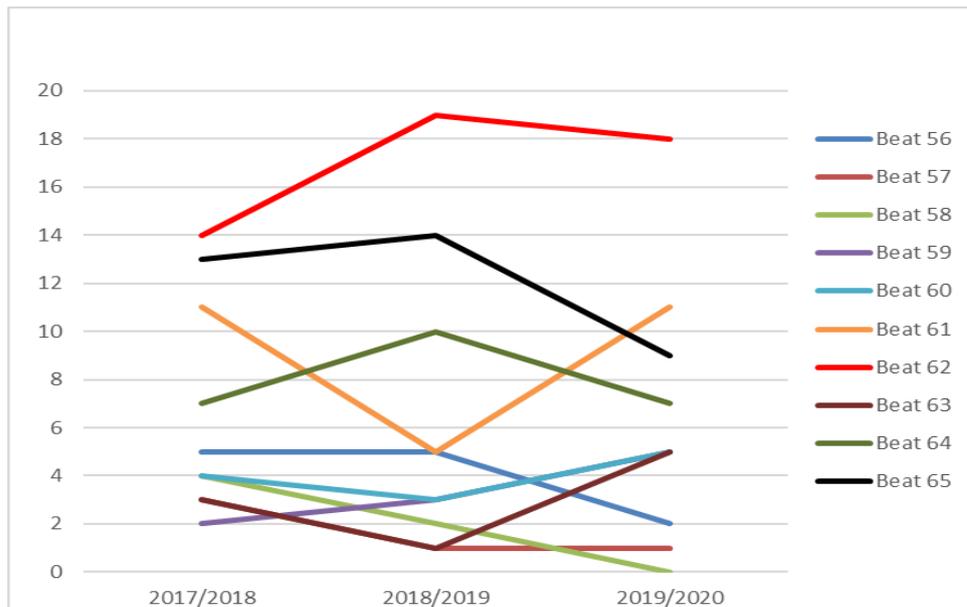
- Beat 65 has seen an increase of +24.4%, which is 21 more crimes
- Beat 62 has seen an increase of +3.2%, which is 5 more crimes

The hotspot areas for the Beat 62, are the Market Place, Baxtergate and Biggin Street and within these areas there are licensed premises and late-night takeaways. These locations are all discussed at the Loughborough Central Delivery Group and form part of the Night Time Economy Plan.

**Figure 8 Violence with Injury 1st April 2017 to 5<sup>th</sup> December 2019**

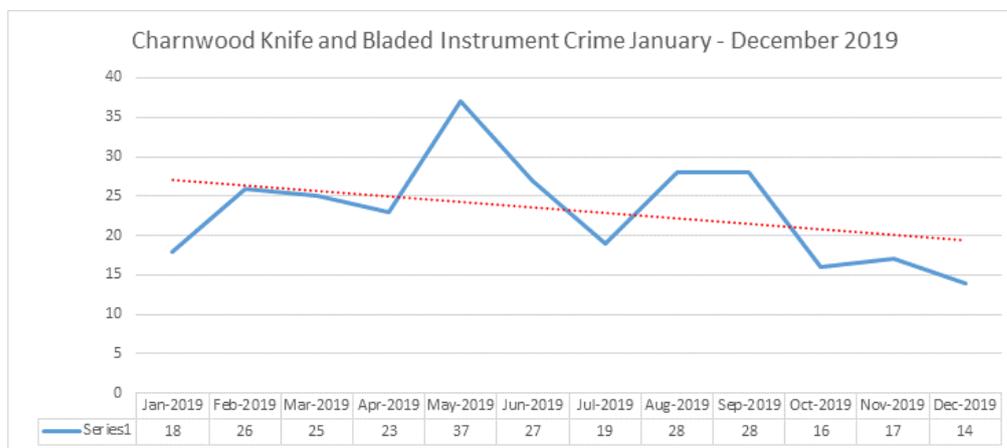


**Figure 9 Possession of Weapons Offences 1st April 2017 to 5<sup>th</sup> December 2019**



**Figure 9** above, illustrates the recorded offences of ‘Possession of Weapons’ as recorded by Leicestershire Police. The data shows that Beat 62 (Loughborough Town Centre, Ashby Road Estate and Storer Road Area), has seen a reduction in ‘Possession of Weapons Offences’ of **-5.3%**, which relates to 1 less reported crime in this location. However, Beat 61 which includes, Syston, Thurmaston, East Goscote and Rearsby, has seen an increase of Possession of Weapons Offences of **+120%** but this is an extra 6 offences (11 offences in total) and Beat 63 which includes, Nanpantan, The Outwoods and Shelthorpe, has seen an increase of Possession of Weapons Offences of **+400%** but this relates to an extra 4 offences (5 in total).

**Figure 10 Charnwood Knife and Bladed Instrument Crime Jan/Dec 2019**



**Figure 10** shows that the Partnership has seen a reduction in Knife and Bladed Instrument Crime since Jan 2019. The Partnership identified this key risk area within the 2018/19 PSA and throughout 2019/20 have put measures in place to tackle this area of business. These measures include the Contextualised Safeguarding Model, delivered through the Youth JAG, positive action has been taken against persistent and prolific offenders and the Partnership supported Leicestershire Police’s Operation Spectre aimed at reducing knife crime.

It is recommended that the CSP build upon the actions taken to address Violent Crime throughout 2019/20 and work closely with the Violence Reduction Network (VRN) on taking a holistic approach in tackling the issue.

**Other Acquisitive Crime (OAQ)**

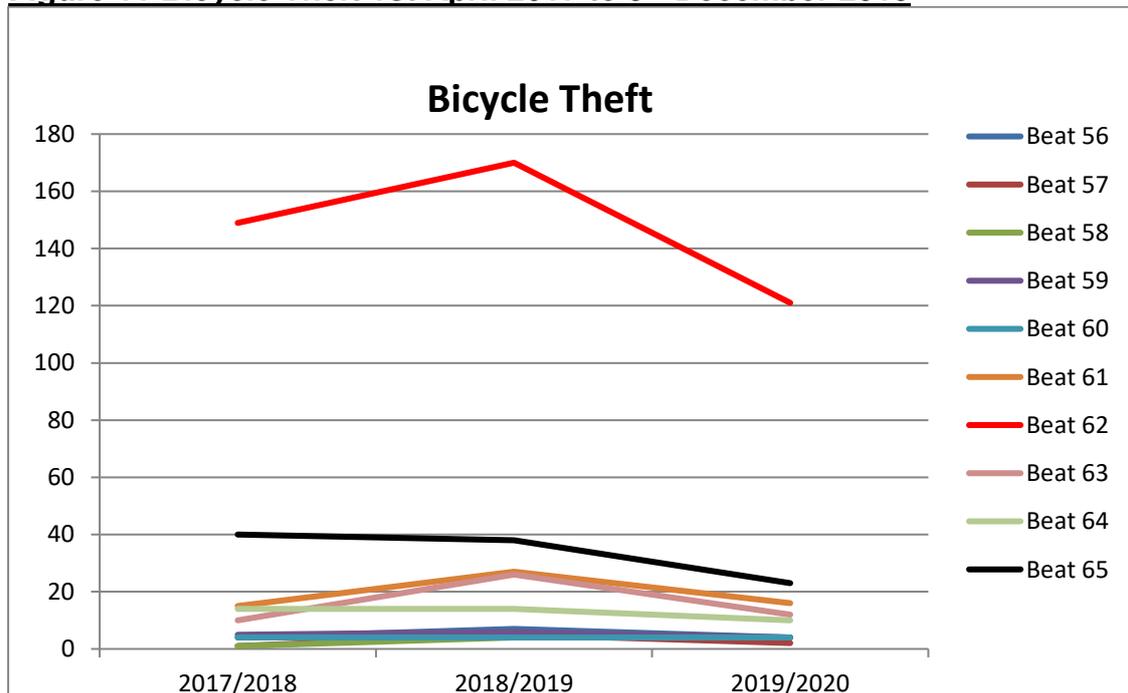
Other Acquisitive Crime (OAQ) offences are made up of two main categories: non-domestic burglary and theft. Shoplifting, Theft of Cycle, Theft from The Person and other theft, are included in the “Theft category”.

During the performance year 2019/20 (1<sup>st</sup> April 2019 to 5<sup>th</sup> December 2019) the Partnership has seen a decrease of -33.6%% in Cycle Theft and a decrease in Shoplifting of -29.6%.

**Table 3 2019/2020 OAQ Performance (as measured by Charnwood Community Safety Partnership)**

Crime Type	Performance to Date	OAQ Crime as at 5 <sup>th</sup> Dec 2018	OAQ Crime as at 5 <sup>th</sup> Dec 2019
Bicycle Theft	-33.6%	301	200
Shoplifting	-29.6%	804	566

**Figure 11 Bicycle Theft 1st April 2017 to 5<sup>th</sup> December 2019**

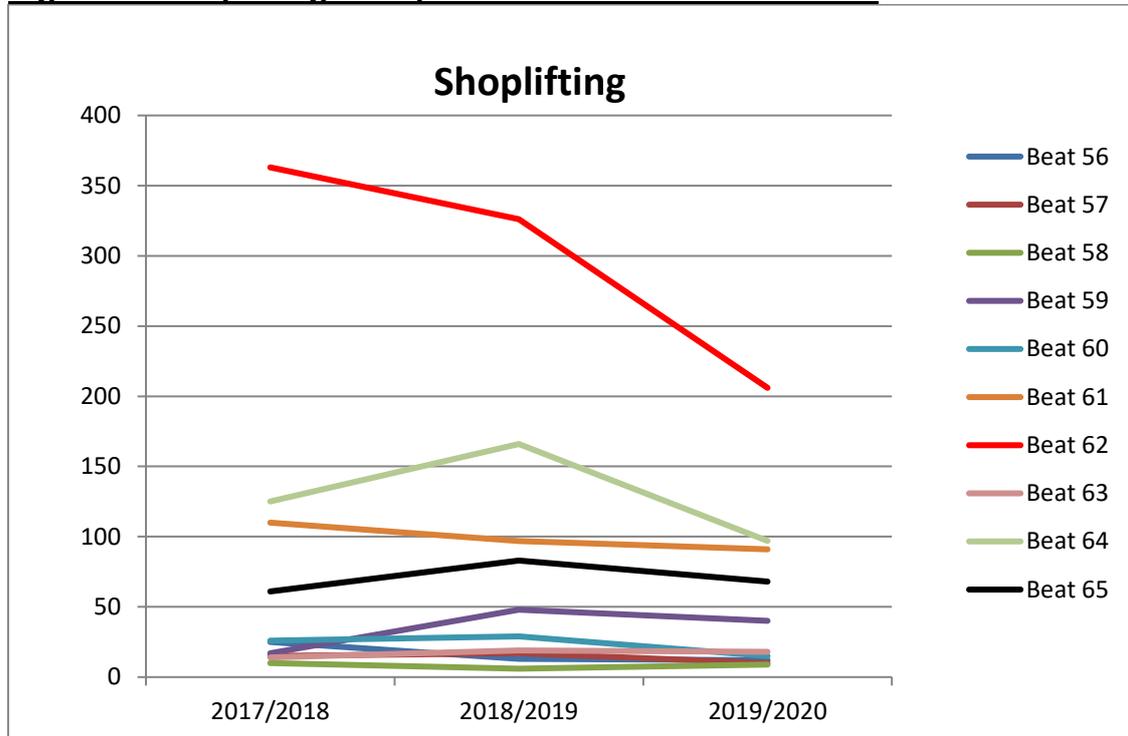


Analysis in **Figure 11** shows that Beat 62, which includes Loughborough Town Centre, Ashby Road Estate and Storer Road Area, has the highest rate of Bicycle Theft compared to all the other beats, but there has been a reduction of 28.8%, which is 49 less crimes, this maybe due to the following

- Encourage the registration of Bicycles with Loughborough University
- Campaigns to exchange wire locks for a D Lock and marking of bicycle
- Stickers on the Bike Racks to remind user how to lock their bicycle

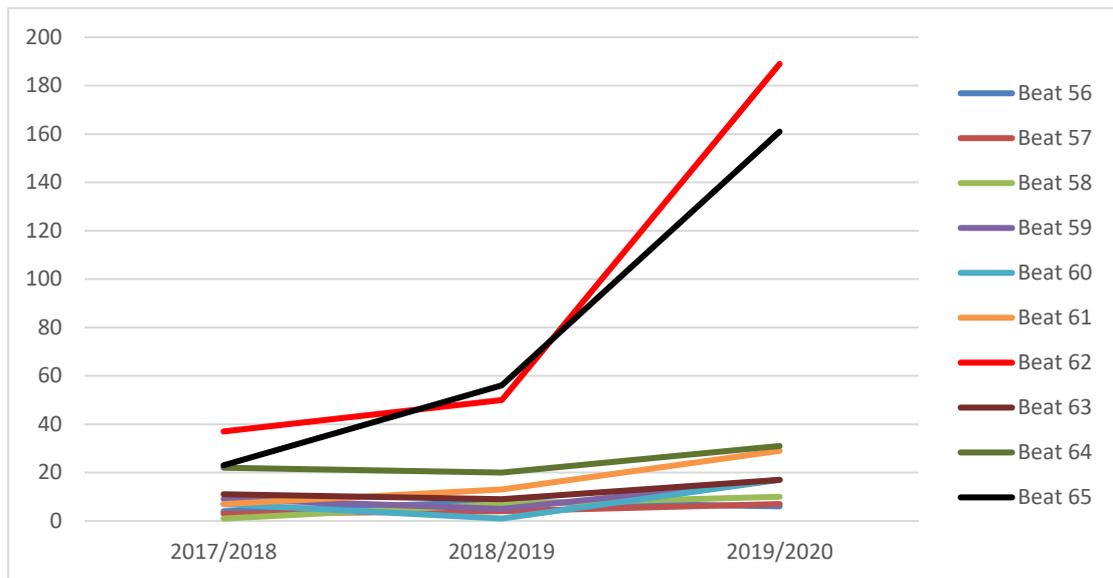
- Social Media Campaign with Loughborough University and Students Union

**Figure 12 Shoplifting 1st April 2017 to 5<sup>th</sup> December 2019**



**Figure 12** shows that Beat 62 Loughborough Town Centre, Ashby Road Estate and Storer Road Area, has seen a reduction in Shoplifting of -36.8%, which is 120 less crimes, but this area still has the highest number of shoplifting offences. The Loughborough Central Delivery Group target the top three shoplifters identified by group monthly and support is offered but if they do not engage, they will be proactively targetted.

**Figure 13 Drug Offences 1st April 2017 to 5th December 2019**



**Figure 13** shows that Beat 62 Loughborough Town Centre, Ashby Road Estate and Storer Road Area, has seen an increase in Drug Offences of +278%, 139 more crimes and Beat 65, which includes which includes Bell Foundry, Warwick Way, and Tuckers Road Area, has seen an increase in Drug Offences of +187.5 %, 105 more crimes. These are all due to the increase in Police Operations (Lionheart) proactively tackling the issues in these areas that have been identified by the sub groups.

Drug offences can be broken down further to

- Possession of drugs
- Trafficking in Drugs

It is recommended that the Partnership continues to embed the CSP Drug Strategy, particularly with early intervention inputs within Charnwood schools. The need for this enhanced piece of work is corroborated by data contained in both **Table 4** and **Figure 14**, below, which illustrates low levels of school engagement.

**Table 4. Substance Misuse Educational Engagement – by Area (2018 vs 2019)**

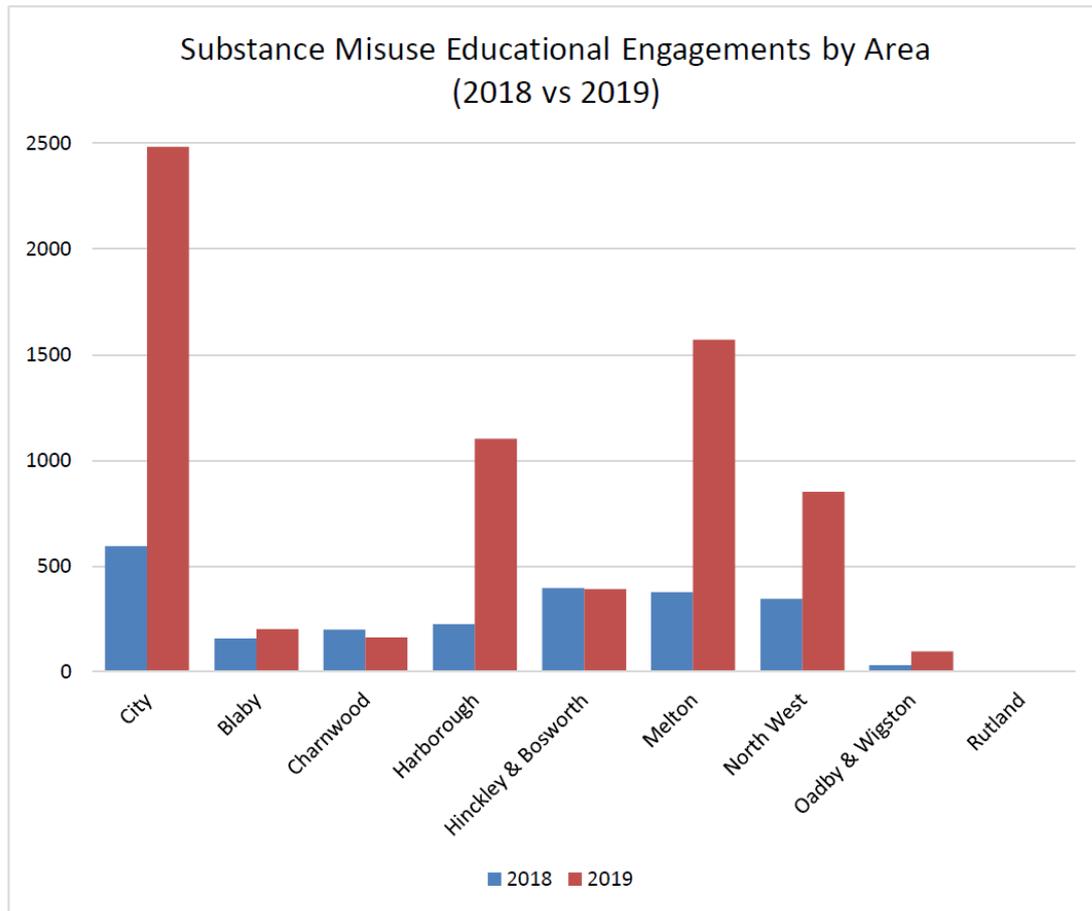
**Substance Misuse Educational Engagements - by Area (2018 vs 2019)**

Area	Engagements 2018	Engagements 2019	Change
City	593	2481	↑ 318%
Blaby	157	201	↑ 28%
Charnwood	200	163	↓ 19%
Harborough	225	1102	↑ 390%
Hinckley & Bosworth	395	389	↓ 2%
Melton	375	1569	↑ 318%
North West	344	849	↑ 147%
Oadby & Wigston	30	97	↑ 223%
Rutland	0	0	0%
<b>Total</b>	<b>2319</b>	<b>6651</b>	<b>↑ 195%</b>

*Table 21: Substance Misuse Educational Engagements - by Area (2018 vs 2019)*

**Figure 14. Substance Misuse Educational Engagement – by Area**

**Substance Misuse Educational Engagements - By Area**



**Anti-Social Behaviour (ASB)**

The following information has been obtained from the Sentinel System. For Charnwood, this provides the most complete data set and contains details of complaints made to the Police and Borough Council:

- Since the 1<sup>st</sup> April 2019 to 5<sup>th</sup> December 2019, 3121 complaints of ASB were logged on Sentinel
- Leicestershire Police have logged 550 complaints
- Charnwood Borough Council have logged 2571 complaints

Incidents Year to Date		
2018/2019	2019/2020	%
3327	3121	-6.2%

- Since the 1<sup>st</sup> April 2019 to 31<sup>st</sup> December 2019, there were 1394 ASB incidents reported to Leicestershire Police
- There has been a reduction of -16.7% compared to the previous year.

Incidents Year to Date	
2018/2019	2019/2020
1674	1394

The anti-social behaviours, most commonly complained of, in order of frequency are:

- **Environmental damage**
- **Nuisance behaviour**
- **Verbal abuse**
- **Loud music**
- **Disregard for community/personal well-being**

### **Community Trigger**

The Community Trigger is a key part of the ASB, Crime & Policing Act 2014. It is a mechanism for victims of anti-social behaviour which allows them to request a formal review of the management of their reported complaints of ASB. Upon submission of a Community Trigger request a threshold assessment is undertaken by the Community Safety Manager and if the threshold is obtained, a multiagency review meeting is undertaken to examine the case overall. During 2019/20, the Partnership has to date received 2 Community Trigger, both of which have received detailed analysis and an action plan created to address individual's concern. In the previous year 2018/19, the Partnership received 4 Community Triggers.

### **Leicestershire Hate Incident Monitoring Project**

The Leicestershire Hate Incident Monitoring Project provides a multi-agency approach across the county. Improving the quality of life in local communities is a key priority for all agencies working together. Reducing levels of hate incidents plays an important part in achieving this and in making Leicestershire including its rural areas a safer place in which to live, work and visit.

The Project continues to work in a joined-up way with its partners via the Multi-Agency Hate Incident Reduction Strategy 2017/2020. The strategy sets out the HIMP's priorities and approach in tackling hate incidents across the county. Due to the nature of hate incidents, no one agency alone can deal with them and therefore partnership working is central. This area of work also links to all the Community Safety Partnerships within the county and the Stronger Communities agenda.

### **Hate Crime & Incidents Reported to the Police and HIMP.**

From 1<sup>st</sup> April 2019 to the 5<sup>th</sup> December 2019 there were 163 Hate Crimes recorded, which represents an increase of 36 (+28.3 %), these include racial, religious, homophobic, transphobic, age, disability and gender incidents.

## **Conclusion:**

The current themes for 2019/20 are still relevant and should continue to form the basis for the 2020/23 Community Safety Partnership Plan. These are as follows:

- **Theme 1: Making Communities Safer**
- **Theme 2: Protecting Vulnerable People**
- **Theme 3: Improving Community Confidence, Engagement and Cohesion**

However, it is recommended that the strategic objectives are amended under those themes, to address a number of key areas of business that the CSP needs to continue to shape on an LLR setting. Those key area of business include:

- Youth Offending
- Adults at Risk
- Substance Misuse
- Violent Crime

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health
- Missing – particularly relevant to our youth cohort
- Domestic Violence

The 2019/20 PSA recommends that these key areas of business are reviewed at a strategic level to ensure that our control plans are effective in our delivery structures. There is a clear need to ensure that both centralised services and the locality are more holistic in their approach to managing these key areas of business.

Moreover, as evidenced through the violent crime data within this PSA, it will be important for the CSP to build upon existing structures and to develop the Charnwood Contextualised Safeguarding Model in partnership with the Violence Reduction Network (VRN). This again needs to be reflected in the strategic objectives within the new CSP Plan.

## Appendix A

### The SARA Model

A commonly used problem-solving method is the SARA model (Scanning, Analysis, Response and Assessment). The SARA model contains the following elements:

#### Scanning:

- Identifying recurring problems of concern to the public and the police.
- Identifying the consequences of the problem for the community and the police.
- Prioritizing those problems.
- Developing broad goals.
- Confirming that the problems exist.
- Determining how frequently the problem occurs and how long it has been taking place.
- Selecting problems for closer examination.

#### Analysis:

- Identifying and understanding the events and conditions that precede and accompany the problem.
- Identifying relevant data to be collected.
- Researching what is known about the problem type.
- Taking inventory of how the problem is currently addressed and the strengths and limitations of the current response.
- Narrowing the scope of the problem as specifically as possible.
- Identifying a variety of resources that may be of assistance in developing a deeper understanding of the problem.
- Developing a working hypothesis about why the problem is occurring.

#### Response:

- Brainstorming for new interventions.
- Searching for what other communities with similar problems have done.
- Choosing among the alternative interventions.
- Outlining a response plan and identifying responsible parties.
- Stating the specific objectives for the response plan.
- Carrying out the planned activities.

#### Assessment:

- Determining whether the plan was implemented (a process evaluation).
- Collecting pre- and post-response qualitative and quantitative data.
- Determining whether broad goals and specific objectives were attained.
- Identifying any new strategies needed to augment the original plan.
- Conducting ongoing assessment to ensure continued effectiveness.

**Appendix B - Beat Details**

<b>Beat 56</b> Covers, Woodhouse Eves Newtown Linford, Cropston, , Rothley and Quorn
<b>Beat 57</b> Mountsorrel
<b>Beat 58</b> Anstey
<b>Beat 59</b> Covers Wymeswold, Hoton, Burton on Wolds, Barrow Upon Soar, Sileby, and Seagrave
<b>Beat 60</b> Covers Birstall and Wanlip
<b>Beat 61</b> Covers, Queniborough, Syston, Thurmaston, Barkby, Beeby and South Croxton
<b>Beat 62</b> Covers Ashby Road Estate, Loughborough University, Storer Road Area, Loughborough Town Centre and Loughborough College
<b>Beat 63</b> Covers Nanpantan, The Outwoods and Shelthorpe
<b>Beat 64</b> Covers Hathern, Shepshed and the Dishley Road Estate
<b>Beat 65</b> Covers Bell Foundry Estate, Warwick Way estate, Parts of Alan Moss Road, Meadow Lane, Sparrow Hill, Pinfold Gate, Leicester Road



# **Charnwood Community Safety Partnership Partnership Plan 2020/2023**

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## **Background**

The Charnwood Community Safety Partnership (CSP) brings together statutory agencies and organisations concerned with tackling and reducing crime and anti-social behaviour in Charnwood and who have shared responsibility placed on them by the Crime and Disorder Act 1998.

The Crime and Disorder Act 1998 as amended by the Police Reform Act 2002, Clean Neighbourhoods and Environment Act 2005 and Police and Crime Act 2009 requires that the District Council, County Council, Police, Fire and Rescue Authority, NHS and Probation Service jointly develop and implement a strategy to tackle crime and disorder, including anti-social behaviour and other behaviour adversely affecting the local environment, as well as the misuse of drugs and to prevent reoffending within Charnwood.

The key role of the CSP is to identify and prioritise the community safety issues that are affecting our communities and to ensure control strategies are put in place to address identified concerns.

The responsible authorities who sit on the CSP are:

- Charnwood Borough Council,
- Leicestershire Police,
- Leicestershire County Council,
- NHS West Leicestershire Clinical Commissioning Group,
- Leicestershire Fire Authority,
- National Probation Service

The Partnership is further supported by non-statutory members, which include:

- Loughborough University
- Loughborough Business Improvement District (BID)
- Loughborough Chamber of Trade and Commerce
- Turning Point

During the Queens speech (December 2019) it was announced that the “Serious Violence Bill” which will include the following

- Create new duties on a range of specified agencies across different sectors, such as local government, youth offending, and health and probation, to work collaboratively, share data and information, and put in place plans to prevent and reduce serious violence within their communities
- Amend the Crime and Disorder Act 1998 to ensure that serious violence is an explicit priority for Community Safety Partnerships, which include local police, fire and probation services, as well as local authorities and wider public services.
- Ensure the police have the powers they need to keep weapons off our streets.

The main benefits of the Bill would be:

- A multi-agency approach to tackle the root causes of violent crime by placing an emphasis on intervention with young people and acknowledging that law enforcement alone cannot tackle violence.

- Complementing the Government's investment in Violence Reduction Units in the areas most affected by serious violence by ensuring that agencies work effectively together.
- Deterring people from carrying weapons, by introducing new court orders to target known knife carriers, to make it easier for the police to stop and search those convicted for knife crime offences.

The Partnership is fully aware of the benefits of the Public Health approach and we have already embedded this ethos within our current delivery structure and will continue to develop this approach throughout the next performance year.

In 2012 the Police Authority was abolished and replaced by the new Office of the Police and Crime Commissioner (OPCC). The work of the OPCC is scrutinised by a panel made up of other elected and independent members (Police Crime Panel). The PCC has statutory duties for holding the Chief Constable to account for the delivery of an efficient and effective police service and he does this through his Police and Crime Plan. Charnwood's Community Safety Partnership Plan takes cognisance of the strategic aims and priorities contained within the Police and Crime Plan.

Unlike Police Authorities, PCCs are not 'responsible authorities' under the Crime and Disorder Act 1998 and hence will not be members of Community Safety Partnerships. The statutory duties in the Crime and Disorder Act that applied to police authorities will not apply to PCCs. However, provisions in the Police Reform and Social Responsibility Act 2011 place a mutual duty on PCCs and responsible authorities in CSPs to work in partnership in reducing crime, disorder and re-offending. There is also a similar reciprocal duty on the PCC and criminal justice bodies to cooperate.

### **Domestic Homicides Reviews**

Domestic Homicide Reviews (DHRs) were established on a statutory basis under Section 9 of the Domestic Violence, Crime and Victims Act (2004). The Act places a responsibility on Community Safety Partnerships to establish the necessity for reviews. This provision came into force on 13<sup>th</sup> April 2011, requiring local authorities and partner agencies to devise a process underpinned by the statutory guidance provided. The rationale for the Domestic Homicide Review process is to ensure agencies are responding appropriately to victims of domestic violence/abuse by offering and putting in place appropriate support mechanisms, procedures, resources and interventions with an aim to avoid future incidents of domestic homicide, violence and abuse.

The Leicestershire Safer Communities Strategy Board, on behalf of local Community Safety Partnerships (CSPs), the Leicestershire and Rutland Local Safeguarding Children Board (LSCB) and Safeguarding Adults Board (SAB) and the Safer Rutland Community Partnership have all agreed that DHR's will be conducted across Leicestershire and Rutland as part of the Serious Case Review (SCR) arrangements.

## **New Domestic Abuse Measures**

Following the extension of the definition of domestic violence in March 2013, several further measures have been introduced that have changed the way in which agencies are able to support victims of domestic violence and abuse. In March 2014, the Domestic Violence Disclosure Scheme (known as Clare's Law) was extended to all police forces across England and Wales, allowing police to disclose to individuals, details of their partner's abusive past. The Serious Crime Act 2015 also created a new offence of 'controlling or coercive behaviour' in intimate or familial relationships that came into force in December 2015. This includes honour-based violence, female genital mutilation and forced marriage and victims are not confined to one gender or ethnic group.

## **Modern Slavery Act 2015**

The Act came into force in November 2015, consolidating several existing slavery offences and creating two main modern slavery offences: Slavery, servitude and forced or compulsory labour and human trafficking (where a person arranges or facilitate the travel of another person with a view to that person being exploited). The 'exploitation' includes: slavery, servitude and forced or compulsory labour; sexual exploitation; removal of organs; securing services by force, threats or deception; and securing services from children or vulnerable people. Specified public authorities now have a duty to notify the Home Office of any individual that is identified by them as a suspected victim of slavery or human trafficking.

## **The Psychoactive Substances Act 2016**

The Act received Royal Assent in January 2016 and aims to tackle the trade in harmful psychoactive substances and protect young people from the risks posed by them. The new legislation prohibits the production, supply and importation of these potentially dangerous drugs and carries severe sentences for offenders.

## **The Charnwood Community Safety Partnership Plan**

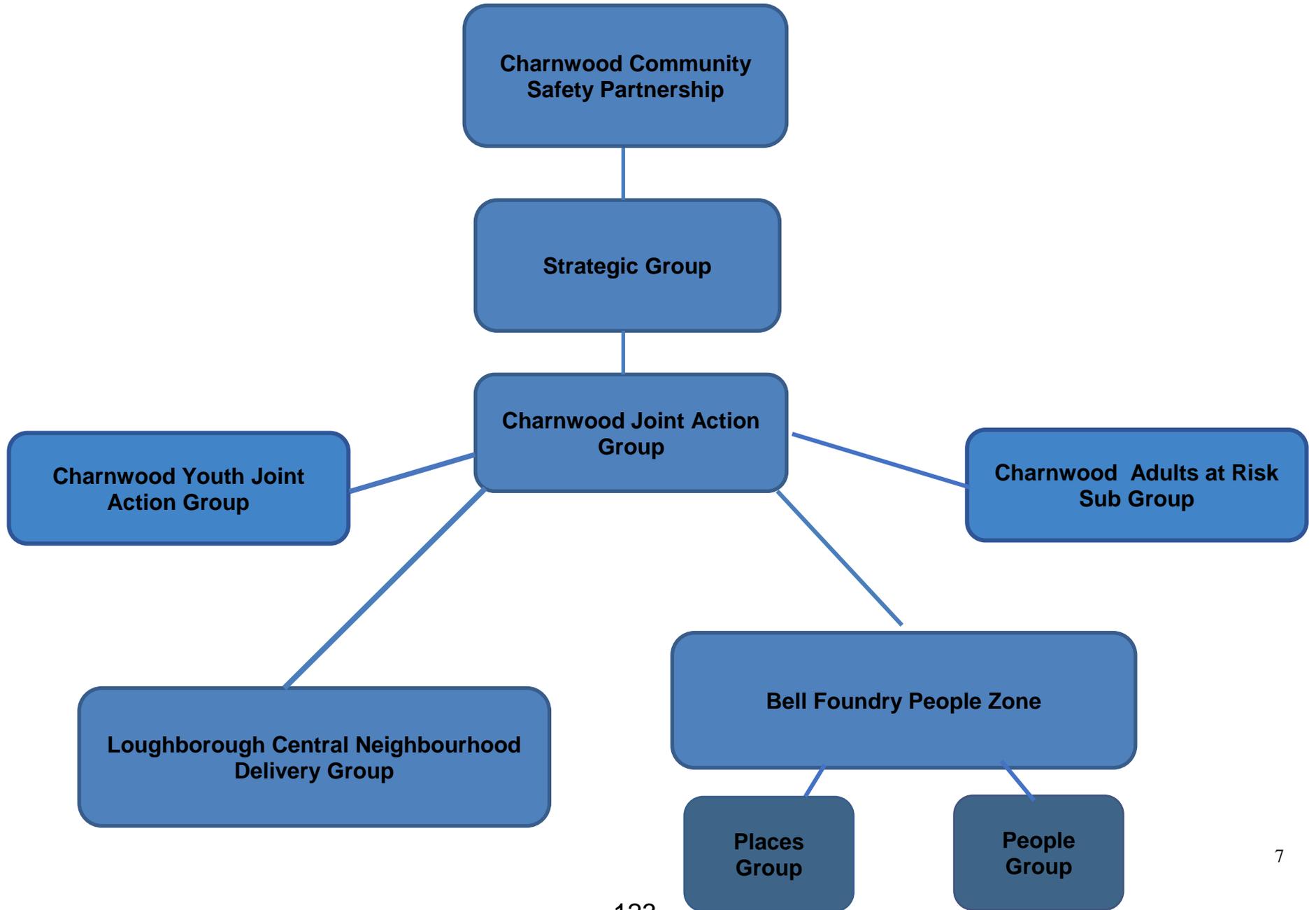
Each year the CSP has a statutory duty to develop a Partnership Strategic Assessment of the levels of crime and ASB being experienced in Charnwood. The purpose of the assessment is to:

- Highlight performance, progress and achievements against the commitments made in the previous Community Safety Plan
- Identify increases in community tensions
- Identify the partnerships priorities for the forthcoming year

Following analysis of the Partnership Strategic Assessment (PSA) the CSP Plan is able to define the priorities and direct the actions of the Charnwood Community Safety Partnership.

The CSP Plan runs on a three-year cycle and takes account of performance, problem issues, changes within our communities and available resources. This current plan recommences the start of the three-year cycle and has been written for 2020/2023. It will be refreshed annually following a review of an end of year Strategic Assessment.

**Figure 1: Charnwood Community Safety Partnership Delivery Structure**



In 2016 it was identified that there was a need to restructure the delivery groups to ensure increased governance and improved performance. This structure has been embedded since May 2016. However, following the 2018/19 Partnership Strategic Assessment and the creation of The Bell Foundry People Zone, Figure 1 above represents the proposed amended CSP delivery structure for 2019/20. During 2019/20, the partnership identified that more adults at risk were being referred to Charnwood JAG, which has led to the development of the Charnwood Adults at Risk Sub Group.

The CSP is the Executive Group setting the annual strategic objectives for the Partnership. The identified objectives are put into a strategic plan, the governance of which sits with the Strategic Group and the tactical plan is implemented by the JAG and sub groups.

### **Performance Management**

The Partnership reports regularly on progress against agreed targets. Projects to achieve our outcomes are developed and implemented by the Strategic Group and Charnwood Joint Action Group/ sub groups (**Figure 1**). Performance is managed in the following way:

- The Partnership, which comprises of representatives from the responsible agencies and other relevant agencies, will be responsible for undertaking quarterly reviews of progress against priorities and for determining any support measures needed to ensure successful outcomes.
- The lead for each group will co-ordinate partnership activity through an agreed Action Plan, review progress on a quarterly basis and report back to the Partnership.
- The CSP Chair will be responsible for maintaining an overview of activity in respect of all agreed priorities and will address potential barriers to successful outcomes.
- The activities of the Partnership will take a structured approach to problem solving by utilising the four stages of the SARA model: *Scanning, Analysis, Response and Assessment* and use the SMART principles (*Specific, Measurable, Appropriate, Relevant, Timescales*) in driving the key themes set within the plan.
- The Partnership will use a standardised Action Plan template detailing the key objectives, initiatives, measures of success, time scales, lead partners, resources and associated risks.
- Manage performance towards strategic priorities
- Monitor its own performance against its Most Similar Family Group (MSFG) using IQUANTA crime data

The Strategic Group and Charnwood Joint Action Group are responsible to the Partnership for delivering the strategic objectives. The Joint Action Group and the Delivery Groups prepare an Action Plan that includes details of initiatives, time scales, funding arrangements, lead body and measures of success. The Action Plans are approved by the Partnership and monitored through the performance management framework set out above.

The Joint Action Group and Delivery Groups Chairs coordinate their group’s performance through the Action Plans, reviewing progress on a quarterly basis and presenting a progress report to each Partnership meeting.

Action Plans are reviewed annually to align with this Plan and will be agreed by the Partnership by the end of each year.

The Action Plan format is:

Charnwood Community Safety Partnership Plan Action Plan 2020/2021				
PRIORITY				
List Aims				
<b>Enforcement, Intelligence, Prevention, Confidence</b>				
<b>Key Actions</b>	<b>Lead Agency</b>	<b>Time Scales</b>	<b>Financial and Resources implications</b>	<b>Outcome Target &amp; Performance Measure</b>
<b>Progress</b>				

## **Police and Crime Plan**

The Police and Crime Plan 2017/2021 was published in November 2016 by the Office of the PCC. The PCC wishes to see more of an emphasis on:

- Crime prevention
- Police visibility and accessibility
- Development of more effective collaborative partnerships
- Simplified commissioning framework

The Plan sets out a framework under five themes and a number of underlying priorities for each. Whilst the responsibility for some priorities rests solely with specialist agencies outside of the joint Community Safety Partnership, there are many opportunities for us to contribute to the delivery of these outcomes. Under each theme the PCC has set out his aims outlined below:

- **VIABLE PARTNERSHIPS**

- Enhance the network of partners with whom my office and I engage to capture the views of more individuals and local groups. This will give me a broader and more representative range of opinions.
- Facilitate more opportunities for disengaged and disadvantaged groups to engage with the Office of the Police and Crime Commissioner (OPCC).
- Provide a commitment from myself and my office to work productively, openly and transparently with LLR Local Authorities alongside the Community Safety Partnerships, Health Services and Fire and Rescue and the Police.
- Provide opportunities for all partners to be shaping the future of 'policing' across LLR.

- **VISIBILITY**

- Maintain and where possible increase resources for local Neighbourhood Policing Teams.
- Develop new channels, via the internet and other technologies to information, enabling easy and timely access for as many people as possible.
- Ensure that there are new and innovative ways for the public to provide information relating to crime and public safety.
- Ensure that the views of public continue to be sought and reflected in the development of these new services.
- Work to develop a Visibility Plan that meets the needs of all communities.
- Focus on prevention to reduce the number of people having a need for Police services or entering the Criminal Justice System (CJS).

- **VICTIMS**

- Prioritise a Victims Strategy to deliver further improved services, demonstrating my commitment to this area of work.
- Review victims' services to ensure that victims receive the best possible service, through robust mechanisms, focused on the needs of the individual. In order to do this I will work more closely with victim groups and individuals to ensure I capture their experiences and understanding when commissioning services.

- Ensure that support for victims is incorporated into our core business as an integral part of our delivery and not a stand-alone item.
- **VULNERABILITY**
  - Work closely with partners to offer an appropriate service to vulnerable members of society.
  - Continue and further develop work to encourage reporting and better understanding of 'hidden crime' with a view to this type of crime becoming less suppressed.
  - Provide a commitment to work with the Chief Constable to tackle knife crime.
  - Adopt a zero-tolerance approach to the supply of Class A drugs across Leicester, Leicestershire and Rutland.
  - Work closely with health partners to ensure that the challenges of turning the Crisis Care Concordat into an operational reality are fully met.
  - Develop and improve the 101 non-emergency contact systems to act as a gateway to better and wider ranging of public services
- **VALUE FOR MONEY**
  - Be more responsive to reflect changes in demand to areas and projects as issues arise.
  - Provide support to groups/projects with better knowledge and reach i.e. hard to reach and engage areas.
  - Focus on the most effective use of public funds whilst being cautious and challenging around private outsourcing proposals to ensure that my principles around added social value are adhered to. I am committed to protecting frontline policing.
  - Revisit the Budget, Grants and Commissioning arrangements to ensure great effectiveness, clarity and simplicity in the way they operate.
  - Develop a Social Value policy in close consultation with local authorities to ensure that maximum added value for Leicester, Leicestershire and Rutland is gained from all contracts held by Leicestershire Police.

### **Key Findings from the 2019/20 Partnership Strategic Assessment**

The current themes for 2019/20 are still relevant and should continue to form the basis for the 2020/23 Community Safety Partnership Plan. These are as follows:

- **Theme 1: Making Communities Safer**
- **Theme 2: Protecting Vulnerable People**
- **Theme 3: Improving Community, Confidence, Engagement and Cohesion**

However, it is recommended that the strategic objectives are amended under those themes, to address a number of key areas of business that the CSP needs to continue to shape on an LLR setting. Those key area of business include:

- Youth Offending
- Adults at Risk
- Substance Misuse
- Violent Crime

There are several behavioural themes that run through those key areas of business and they include:

- Exploitation – both criminal and financial
- Mental Health
- Missing – particularly relevant to our youth cohort
- Domestic Violence

The 2019/20 PSA recommends that these key areas of business are reviewed at a strategic level to ensure that our control plans are effective in our delivery structures. There is a clear need to ensure that both centralised services and the locality are more holistic in their approach to managing these key areas of business.

Moreover, as evidenced through the violent crime data within this PSA, it will be important for the CSP to build upon existing structures and to develop the Charnwood Contextualised Safeguarding Model in partnership with the Violence Reduction Network (VRN). This again needs to be reflected in the strategic objectives within the new CSP Plan.

### **Partnership Vision**

**‘To contribute to a high quality of life for all, by facilitating an environment where people feel secure and live without the threat or fear of crime and disorder or violence.’**

### **Overarching Aim**

‘To deliver enhanced partnership working, collaboration and collective problem solving.’

### **Principles**

The following principles will guide our strategic approach and run through this Plan:

- A public health approach: Focus on early intervention and prevention, and the wider determinants of crime and community safety, including social inequalities, employment, skills, health, housing and environment.
- Resident engagement: Work with the local community to understand local priorities and develop an approach that is responsive and effective in increasing feelings of safety.
- Collaboration: Share data and intelligence and work across agencies to facilitate an efficient and effective approach and better targeted interventions.
- Supporting victims: Ensure a focus on victims and strengthen local systems to support victims, reduce repeat victimisation, and recognise that perpetrators of violence can often be victims too.

### **Cross-cutting issues:**

We are committed to a joined-up approach that addresses the underlying issues that affect levels of crime and reoffending and will reflect these cross-cutting issues in all our work. This includes:

- Substance misuse: We know that a significant proportion of crime is linked to substance misuse, from acquisitive crime to serious violent offending and gang crime linked to drug markets. This will be an important cross-cutting theme within all our priorities, and partners will seek to reduce substance misuse through health interventions and treatment; supporting repeat offenders out of substance misuse and addiction through targeted interventions; and disrupting drug markets through enforcement activity.
- Mental Health: A significant proportion of those in contact with the criminal justice system suffer from mental health problems, with people particularly at risk during and after contact with criminal justice system. Evidence suggests that 33 per cent of male and 51 per cent of female prisoners suffer from depression, compared to 9 per cent and 13 per cent in the general population. By identifying and addressing mental ill health at the earliest opportunity we can aim for the best outcomes for those people experiencing mental health issues and provide holistic support for people with complex and challenging needs.
- Social integration: A thriving, cohesive and well-integrated community can help to reduce the risk of hate crime and the risk of extremism taking root. There is a role for the local authority and partners to continue to monitor and promote social integration and provide an environment where people of all backgrounds come together regularly as one community.

## Themes

The three themes of the CSP for 2020 - 2023 are:

**Theme 1: Making Communities Safer**

**Theme 2: Protecting Vulnerable People**

**Theme 3: Improving Community Confidence, Engagement and Cohesion**

**Under the three themes, the following priorities have been identified:**

<b>Theme 1: Making Communities Safer</b>	<b>Theme 2: Protecting Vulnerable People</b>	<b>Theme 3: Improving Community Confidence, Engagement and Cohesion</b>
<p><b>Priority 1:</b></p> <p>Prevent and disrupt criminality focusing on reducing 'All Crime', creating safer communities free from harm and violence.</p>	<p><b>Priority 3:</b></p> <p>Prevent violence and exploitation whilst supporting victims: including criminal exploitation, serious violence, domestic / sexual violence, abuse, modern slavery and human trafficking</p>	<p><b>Priority 5:</b></p> <p>Build stronger and cohesive communities with a focus on increasing community confidence</p>
<p><b>Priority 2:</b></p> <p>Proactively tackle all ASB with a focus on reducing alcohol / substance misuse related incidents and street related ASB</p>	<p><b>Priority 4:</b></p> <p>Prevent people being drawn into extremism and take positive action in respect of hate crime.</p>	

Each of the CSP's three priorities is broken down into specific tasks and activities that will be undertaken by officers in delivering the outcomes required for each priority.

## Theme 1

### Priority 1: Prevent and disrupt criminality focusing on reducing 'All Crime', creating safer communities free from harm and violence.

#### Why is this a priority?

The 2019/20 Charnwood Partnership Strategic Assessment illustrates that for the period 01/04/19 to 05/12/19 there were 8,747 crimes recorded in Charnwood, this is equal to a rate of 48.8 crimes per 1000 population using population figure of 179,389 (using IQuanta mid 2016 estimates). On a quarterly basis the Partnership measures its performance against IQuanta's Most Similar Family Groups of Community Safety Partnerships and for 'All Crime' the Partnership has stayed the same at 8/15 but have seen the Partnership move to 15/15 for 'Burglary – Residential' and considered above average crime rates for the family group.

The table below shows the current performance for Charnwood Community Safety Partnership across all crimes as at the 5<sup>th</sup> December 2019. This table shows that the Partnership has over the last year seen a reduction in All Crime types currently measured by the Partnership except:

- Theft of Vehicles
- Violence against the person with Injury

Crime Type	Performance to Date	Total Crime as at 5 <sup>th</sup> December 2018	Total Crime as at 5 <sup>th</sup> December 2019
All Crime	-7%	9401	8747
Violence against the person with Injury	+5.3%	636	670
Burglary – Residential	-27.1%	782	570
Burglary – Business and Community	-40.9%	257	152
Theft of Vehicles	+4.2%	239	249
Theft From Vehicles	-18.6%	805	655
Robbery	-14.3%	70	60
Cycle Theft	-33.6%	301	200
Shoplifting	-29.6%	804	566

#### What will we aim to achieve this coming year?

- A reduction in All Crime
- A reduction in Serious Acquisitive Crime
- A reduction in Shoplifting
- A reduction in Burglary- Business/Community

- A reduction in Violence against the person with Injury

### **How will we achieve our aims?**

- Continuous development of the integrated Neighbourhood Management Plan to tackle persistent crime localities Loughborough Town Centre, Ashby Road Area and Loughborough University (Beat 62) and Bell Foundry People Zone (Beat 65)
- Work with the Loughborough Business Improvement District (BID) to use and develop best practice to tackle Business Crime
- develop working practices with the Violence Reduction Network (VRN) aimed at reducing violent offences
- Increase crime prevention awareness through the media and in local communities and deliver seasonal crime initiatives to address the varying risks throughout the year
- To work to embed the responsibility of reducing re-offending across all agencies for all age groups, including awareness raising of existing services and activities
- Work in partnership with the Business Improvement District to support effective crime prevention schemes and enhance information sharing.
- Reduce opportunities for crime through rolling awareness campaigns (e.g. Stay Safe, Drink Drive etc).

### **How will we measure success?**

- A reduction in All Crime
- A reduction in Serious Acquisitive Crimes recorded
  - Burglary - Residential,
  - Robbery,
  - Theft from Motor Vehicle
  - Theft of Motor Vehicle);
- A reduction in Shoplifting crimes
- A reduction in Burglary- Business/Community
- A reduction in Serious Violent Crime

## **Priority 2: Proactively tackle all ASB with a focus on reducing alcohol / substance misuse related incidents and street related ASB**

### **Why is this a priority?**

The Partnership's approach to tackling anti-social behaviour will largely concentrate on the key principles of anti-social behaviour as defined by the 'Anti-social Behaviour Crime and Policing Act 2014'. This can be summarised as:

*"Behaviour which caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household".*

Nationally and locally, anti-social behaviour has a high profile and the Partnership wholly accepts that incidents of anti-social behaviour have a negative impact upon the quality of life of the residents within our communities. There are a number of significant contributing factors that make this a priority, namely:

- Loughborough has a vibrant night time economy
- Loughborough has a large student populous
- Urban areas mixed in with rural locations
- Vulnerable victims living within our communities

In the period 1<sup>st</sup> April 2019 to 31<sup>st</sup> December 2019 there have been 3347 complaints of anti-social behaviour, with various hotspot locations identified. Transient noise caused by young people, along with anti-social behaviour connected to houses in multiple occupation continues to be a challenge for the Partnership. Furthermore, tackling alcohol/ substance misuse fuelled anti-social behaviour throughout the borough is critical in promoting safe and stronger communities.

Over the past 24 months, there appears to have been an increase in the number of people sleeping rough, begging and undertaking street related anti-social behaviour in Loughborough. The Partnership, through supportive interventions, will work together to reduce the number of people rough sleeping, begging and causing street related anti-social behaviour within Loughborough Town Centre. Most people that present as rough sleepers and/or partake in begging, street related ASB are vulnerable adults and should be treated as such. Support and diversion will be sought prior to and in conjunction with any enforcement action taken.

### **What will we aim to achieve this coming year?**

- A reduction in street related ASB, through effective use of civil powers – PSPO and Town Centre Civil Injunction.
- Engage closely with the communities to ensure they are confident in reporting incidents of ASB
- Ensure there is effective follow up with victims and that they are better informed of the positive outcomes of interventions taken
- Communicate effectively with communities to highlight the appropriate responses and positive action taken to address reports of ASB, particularly involving young people as both perpetrators and victims

### **How will we achieve our aims?**

- To continue to develop and improve the Loughborough Central Delivery Group Neighbourhood Management Plans for Loughborough Town Centre, Ashby Road Area and Loughborough University (Beat 62).
- To raise awareness of opportunistic crimes within the day time economy and provide effective prevention campaigns.
- Support events, businesses and the Police by providing effective CCTV coverage and monitoring.
- Ensure publication of successful initiatives through effective press liaison.
- Use of available powers to address individuals deemed to be committing Crime and / or ASB / street related ASB
- Review the effectiveness of the Student Street Support Scheme
- The Charnwood JAG will monitor emerging issues and hotspot areas to ensure the intelligent direction of mainstream resources.
- Supporting victims of anti-social behaviour and providing effective case management.
- Focus on tackling anti-social behaviour issues related to young people

### **How will we measure success?**

- Reduction in complaints about Street Related ASB
- Number of legal interventions taken against perpetrators of ASB
- Number of breaches of civil interventions
- The Partnership will monitor the number of incidents recorded (both on Police systems and on Sentinel) and compare the data to the preceding year.
- The JAG will also monitor on a monthly basis
  - the number of non-legal interventions taken against young perpetrators
  - the number of breaches of non-legal youth interventions

## Theme 2

### Priority 3: Prevent violence and exploitation whilst supporting victims: including criminal exploitation, serious violence, domestic / sexual violence, abuse, modern slavery and human trafficking

#### **Why is this priority?**

Vulnerable, high risk and repeat victims of crime and anti-social behaviour present the highest levels of threat and harm for the Partnership. Protecting adults/youths at risk of criminal exploitation has been identified as a priority in the 2019/20 PSA, which has led to the continued development of the Youth JAG Sub Group and the Adults at Risk Sub Group. Throughout 2019/20, there has been continued evidence of offenders seeking to exploit vulnerable individuals within the Borough, hence the need to maintain focus of the Partnership on this priority.

Historically Domestic Abuse has been an under-reported crime and organisations have found it difficult to measure the true extent of domestic abuse within Charnwood. An increase of both Domestic Abuse and Hate Crime is seen as a positive indicator of a community's confidence in the statutory services, which is in keeping with the CSP's vision. By encouraging victims to report incidents, the Partnership will be in an informed position and be more effective in supporting victims and developing further services.

The Partnership has seen an increase in Domestic Related Violent Crime with Injury of +3%, with no hotspot locations identified.

**Modern slavery** is the recruitment, movement, harbouring or receiving of children, women or men through the use of force, coercion, abuse of vulnerability, deception or other means for the purpose of exploitation. The four broad categories are below – in each case the victim may or may not have been moved (trafficked), either from another country, or within the UK, in order to be exploited.

- Labour exploitation - People in forced labour generally work long hours for no or very low pay, and usually in poor working conditions. If from overseas, they are often lured into the 'employment' by the promise of a genuine job and a better life, but when they arrive the situation is nothing like what was promised. They can't leave because they have often built up heavy debts to their 'employer' – see 'Debt bondage' below. Forced labour accounts for around 30% of all modern slavery in Britain.
- Domestic servitude - Domestic servitude typically involves victims working in a private family home where they are ill-treated, humiliated, subjected to unbearable conditions or working hours or made to work for little or no pay. The victim could be used in this way by their own family members or partner. Again, it is very difficult for them to leave, for example because of threats, the perpetrator holding their passport, or using a position of power over the victim.
- Sexual exploitation - Victims are coerced into sex work or sexually abusive situations. This includes child sexual exploitation. Victims may be brought to the UK on the promise of legitimate employment or moved around the UK to be sexually exploited. Victims are typically female but can also be male.
- Criminal exploitation - Criminal exploitation is the exploitation of a person to commit a crime for someone else's gain. For example, victims could be coerced into

shoplifting, pick-pocketing, entering into a sham marriage, benefit fraud, begging or drug cultivation such as cannabis farming. A growing phenomenon is the use of children and young people to transport drugs and money between cities and rural areas on behalf of crime gangs, known as county lines. Police estimate there may be as many as 1,000 county lines operating across the UK.

Human trafficking involves recruitment, harbouring or transporting people into a situation of exploitation through the use of violence, deception or coercion and forced to work against their will. In other words, trafficking is a process of enslaving people, coercing them into a situation with no way out, and exploiting them. People can be trafficked for many different forms of exploitation such as forced prostitution, forced labour, forced begging, forced criminality, domestic servitude, forced marriage, and forced organ removal.

The Partnership has identified within the Partnership Strategic Assessment that

Young people are also vulnerable to being exploited by adults within our communities and this includes: Drug exploitation (County Lines) and Child Sexual Exploitation (CSE). Agencies across the Borough and County are working together to protect these vulnerable young people and prosecute the perpetrators, hence the requirement for the CSP to demonstrate positive action in addressing the issue.

The Partnership has identified that there was an increase in Adults at Risk of exploitation being referred to the JAG and Young People believed to be involved in County Lines within the Borough. Due to the issues identified, the Partnership has set up the following sub groups:

- Adults at Risk Sub Group
- Youth JAG Sub Group

### **What will we aim to achieve this coming year?**

- To increase the reporting of Domestic Abuse offences and Sexual Abuse
- To raise awareness of Domestic Abuse, Sexual Abuse and the support services available in the Borough
- To identify of adults/youths at risk of exploitation and put in place appropriate referrals to support service
- To raise awareness of Modern slavery and Human Trafficking.
- To provided diversionary projects that target young people at risk of becoming drawn into Crime and ASB.
- To continue the development of the Adults at Risk Sub group and Youth JAG Sub Group
- To identify all high-risk victims of Crime and ASB and to refer them to the Charnwood JAG for effective case management
- We aim to ensure that front line staff are sufficiently knowledgeable about the subject to ensure appropriate levels of support and referral

### **How will we achieve our aims?**

- Two awareness Domestic Abuse initiatives will be undertaken in 2019/20 to highlight the local Domestic Abuse services that are available to victims and their families.
- Review and respond to any learning outcomes from any Leicestershire Domestic Homicide Reviews.
- Prevention – examine ways to change attitudes, and ensure that information about domestic abuse is widely available
- Improve information sharing and ensure a robust audit trail for information relating to the vulnerability of young people.
- To provide diversionary projects that target young people at risk of becoming drawn into Crime and ASB.
- Ensure appropriate referrals are made for support to children and young people, through Charnwood JAG
- Improve information sharing and ensure a robust audit trail for information relating to the vulnerability of young people.
- To continue the development of the Joint Action Group, Adults at Risk Sub Group and the Youth Joint Action Group to enable early identification of Adults and Young People at risk of criminal exploitation, particularly cases linked to County Lines and locality-based crime groups

### **How will we measure success?**

- Number of Violence with Injury crimes
- Number of Domestic Violence with Injury crimes
- Number of Youth Related High Risk Cases referred to the Youth Joint Action Group
- Number of Adult Related High-Risk Cases referred to the Joint Action Group

## **Priority 4: Prevent people being drawn into extremism and take positive action in respect of hate crime.**

### **Why is this priority?**

The Prevent Strategy is part of the Government's counter-terrorism strategy, 'Contest'. It aims to stop people becoming extremists. It is important that the Partnership is proactive in addressing issues that could threaten community cohesion and that partner agencies work collaboratively to demonstrate that hate crime and extremist actions will not be tolerated. Whilst individual incidents of anti-social behaviour (ASB) may be considered minor offences, persistent ASB can have a very detrimental effect on individuals and families that are its victims and neighbourhoods as a whole.

From 1st April 2019 to the 31<sup>st</sup> December 2019 there were 173 hate crimes, which represents an increase of 35 (25.4%) more offences recorded, these include racial, religious, homophobic, transphobic, age, disability and gender incidents.

Charnwood has areas with significantly higher levels of hate related incidents than elsewhere in the county and an increase in reporting is viewed as a positive statement in terms of community confidence.

### **What will we aim to achieve this coming year?**

- Respond to the ideological challenge of terrorism and the threat we face from those who promote it
- Prevent people from being drawn into terrorism and ensure they are given appropriate advice and support
- Work with sectors and institutions where there are risks of radicalisation that we need to address.
- To promote the work of the Hate Incident & Prevent Group, reporting processes and the support available to victims through events and local media.
- To take positive action in respect of all hate incidents/crimes.

### **How will we achieve our aims?**

- Ensure publicly-owned venues and resources do not provide a platform for extremists
- To ensure that all vulnerable young people and adults who might be susceptible to or are already engaged in any form of extremism are referred through to Channel via the Charnwood JAG
- To monitor extremism at local, national and international levels
- By complying with the statutory duties on Local Authorities to Prevent and address all forms of extremism, emanating from the Counter-Terrorism and Security Bill
- To ensure that all relevant staff understand the Prevent Strategy and are equipped to respond to concerns
- By holding at least 3 Hate Awareness events throughout the year, promoting discussion and increasing awareness with members of the public.
- Deliver presentations to Schools, in hotspot locations for Hate Crime, as well as deliver training for Hate Incident reporting centre staff.

### **How will we measure success?**

- The number of staff that understand the Prevent Strategy and are equipped to respond to concerns
- Number of Channel referrals made
- The Community Safety Partnership will monitor the number of Hate crimes and Hate incidents, as recorded by Charnwood Borough Council and Leicestershire Police, on a quarterly basis.

## **Theme 3**

### **Priority 5: Build stronger and cohesive communities with a focus on increasing community confidence**

#### **Why is this priority?**

The overall trend of 'All Crime' is decreasing with a -7 % decrease as at 5<sup>th</sup> December 2019 and ASB has seen a reduction of -16.7% as at the 31<sup>st</sup> December 2019. In a survey for Loughborough Town Centre carried out in 2018 the following was reported

- 61% felt 'safe' or 'very safe' in Loughborough during the day
- 26% felt 'safe' or 'very safe' in Loughborough during the night
- 47% stated drugs was a 'major issue'
- 49% stated begging was a 'major issue'

Therefore, people's perception of becoming a victim of crime is greater than the actual reality of being a victim of crime. However, the Leicestershire Insight Survey, which comprises of 1,600 telephone interviews throughout the year reported the following

- 87% felt safe in their local area after dark - this has reduced in the last few months
- 80% agreed that ASB has got better or stayed the same – this has increased in the last few months

The Partnership is committed to improving residents' perceptions of crime and community confidence. Moreover, this priority is important for the Partnership as community cohesion is essential in promoting active citizenship

of crime, by providing positive new stories and raising awareness around crime prevention.

#### **What will we aim to achieve this coming year?**

- Encourage people to take reasonable precautions to protect themselves, their neighbours and their property.
- Update the website on a regular basis.
- Increase our use of social media as a vehicle to communicate crime reduction messages.
- Improve our communication strategy in terms of celebrating our successes

#### **How will we achieve our aims?**

- Promote good news stories, crime reduction figures and messages of reassurance through a variety of media channels
- Support a process of communicating with neighbourhoods
- Inform the community of the actual levels of crime and ASB
- Engage with residents and local representatives, particularly in our priority neighbourhoods, to understand local concerns and seek feasible solutions.

### **How will we measure success?**

- By aiming to achieve a 90% of people stating that felt safe in their local area after dark (Leicestershire Insight Survey)
- By aiming to achieve an 82% of people stating that ASB got better or stayed the same (Leicestershire Insight Survey)

## **Glossary**

ASB	Anti-Social Behaviour
ABC	Acceptable Behaviour Contracts
ASBI	Anti-Social Behaviour Injunction
BCS	British Crime Survey
CBO	Criminal Behaviour Orders
CSP	Community Safety Partnership
DV / DA	Domestic Violence / Domestic Abuse
IDVA	Independent Domestic Violence Advisor
IOM	Integrated Offender Management
IQuanta	The IQuanta website provides a large repository of analyses on current policing and community safety in England and Wales.
JAG	Joint Action Group
LSP	Local Strategic Partnership (Charnwood Together)
MAPPOM	Multi-Agency Prolific & Priority Offender Management – Leicestershire’s programme for managing and reducing offending of PPOs
MARAC	Multi-Agency Risk Assessment Conference
NIM	National Intelligence Model
NPA	Neighbourhood Policing Area
PCC	Police and Crime Commissioner
PCP	Police and Crime Panel
PPO	Prolific & Priority Offenders – The small proportion of offenders who cause a disproportionately large amount of crime and disorder in local communities
SCS	Sustainable Communities Strategy (The strategy of the LSP to improve the quality of life for communities)

**Locality Report to LLR Substance Misuse Community Safety Partnership Meeting**

<b>Locality Area:</b>	<b>Charnwood</b>
<b>Report Author:</b>	Pete Singleton
<b>Date of Report:</b>	29/11/2019
<b>Date of Meeting where LLR SMCSP report discussed at locality level (e.g. CSP)</b>	TBC

<b>1.</b>	<b>Substance Misuse Trends</b> <i>Update on current biggest challenges relating to substance misuse in the locality within the last 3 months</i> <i>Update on any changes in substance misuse need in locality in last 3 months</i>
No significant changes in trends reported.	
Overall we are seeing a rise in the number of Service users in treatment after a period of the numbers remaining stagnant. Unsure as to reasons why. Potentially could be down to full rolling out of pathways, resulting in service users being seen sooner, having more options etc. Referral rates to all groups have raised significantly.	
<b>2.</b>	<b>Drugs Costs</b> <i>Latest intelligence from front line staff on drugs costs and availability in locality</i>
<b>Drug</b>	<b>Costs reported by staff in locality (and for how much)</b>
Heroin	£10 for 0.3 grams or 3 for £15. Also deals- buy £15 of heroin and get a rock of crack for free.
Crack	3 rocks for £15-£20 Also deals- buy £15 of heroin and get a rock of crack for free.
Cocaine	£10 for 0.1 gram, used for injecting as is cheap
Cannabis	£10 for 1 to 2 grams depending on strength
Psychoactive Substances (e.g. Mamba)	None reported
Illicit Prescribed Medication (e.g. pregablin, diazepam)	Illicit methadone £10 for 100 mls
<b>3.</b>	<b>Turning Point Local Update</b> <i>Update on any LOCAL activities/changes within the last 3 months</i>
Staffing issues, two new starters identified but not with us yet. New late night reclaim group has started. Hoping to also run out of hours Aftercare group for those that work.	
<b>4.</b>	<b>Partnership Working Local Updates</b> <i>Updates on any LOCAL partnership working in last 3 months</i> <i>Information on any local communications/campaigns in last 3 months</i>
TP attending drug strategy group. TP to liaise with foodbank regarding vouchers being dispensed from hub.	
<b>5.</b>	<b>Drug Litter</b> <i>Any local issues regarding needle finds and any local actions</i>
Nothing reported	
<b>6.</b>	<b>Items to Escalate to LLR Substance Misuse Community Safety Partnership Meeting</b>

	<i>Any issues specific to the locality that require escalation or further action/resources</i>
	Nothing highlighted
<b>7.</b>	<b>Any Other Comments/Information</b>
	Nothing highlighted.

# Turning Point - Referrals - Geographic Overview

ITEM 9b

Indicates the total number of referrals made to Turning Point during the quarter and the direction of travel based on the previous quarter. Referrals that are not known is due to lack of post code information being provided and the individual not yet having engaged. Small numbers and small changes in numbers should be treated with caution.

\* indicates a value of less than 5 has been hidden to ensure data cannot be attributed to an individual

Reporting Period	Previous Quarter	Latest Quarter	Change in number of referrals
	Apr 2019 to Jun 2019	Jul 2019 to Sep 2019	
<b>Total Referrals</b>	1950	1999	▲ 49

## DAT Referrals Summary

DAT Area	Previous Quarter		Latest Quarter		Change in number of referrals
	Number of Referrals	% of total referrals	Number of Referrals	% of total referrals	
Leicester	1082	55%	1046	52%	▼ -36
Leicestershire	827	42%	919	46%	▲ 92
Rutland	33	2%	33	2%	▬ 0
Other	8	0%	1	0%	▼ -7
<b>Total</b>	<b>1950</b>		<b>1999</b>		<b>▲ 49</b>

## Leicestershire Referrals Summary

Leicestershire Local Authority	Previous Quarter		Latest Quarter		Change in number of referrals
	Number of Referrals	% of total referrals	Number of Referrals	% of total referrals	
Blaby	76	9%	114	12%	▲ 38
Charnwood	256	31%	278	30%	▲ 22
Harborough	76	9%	62	7%	▼ -14
Hinckley and Bosworth	112	14%	135	15%	▲ 23
Melton	64	8%	71	8%	▲ 7
North West Leicestershire	152	18%	141	15%	▼ -11
Oadby and Wigston	40	5%	61	7%	▲ 21
Not Known	51	6%	57	6%	▲ 6
<b>Total</b>	<b>827</b>		<b>919</b>		<b>▲ 92</b>

## Leicester Referrals Summary

	Previous Quarter		Latest Quarter		Change in number of referrals
	Apr 2019 to Jun 2019		Jul 2019 to Sep 2019		
Leicester City Ward	Number of Referrals	% of total referrals	Number of Referrals	% of total referrals	
Abbey	42	4%	47	4%	▲ 5
Aylestone	22	2%	24	2%	▲ 2
Beaumont Leys	48	4%	52	5%	▲ 4
Belgrave	19	2%	33	3%	▲ 14
Braunstone Park & Rowley Fields	48	4%	64	6%	▲ 16
Castle	60	6%	53	5%	▼ -7
Evington	32	3%	28	3%	▼ -4
Eyres Monsell	33	3%	50	5%	▲ 17
Fosse	39	4%	48	5%	▲ 9
Humberstone & Hamilton	30	3%	26	2%	▼ -4
Knighton	37	3%	24	2%	▼ -13
North Evington	40	4%	26	2%	▼ -14
Rushey Mead	18	2%	23	2%	▲ 5
Saffron	34	3%	33	3%	▼ -1
Spinney Hills	10	1%	11	1%	▲ 1
Stoneygate	74	7%	63	6%	▼ -11
Thurncourt	19	2%	19	2%	▬ 0
Troon	23	2%	12	1%	▼ -11
Westcotes	44	4%	42	4%	▼ -2
Western	65	6%	41	4%	▼ -24
Wycliffe	30	3%	20	2%	▼ -10
Not Known	315	29%	307	29%	▼ -8
<b>Total</b>	<b>1082</b>		<b>1046</b>		▼ -36

## COMMUNITY SAFETY PARTERSHIP

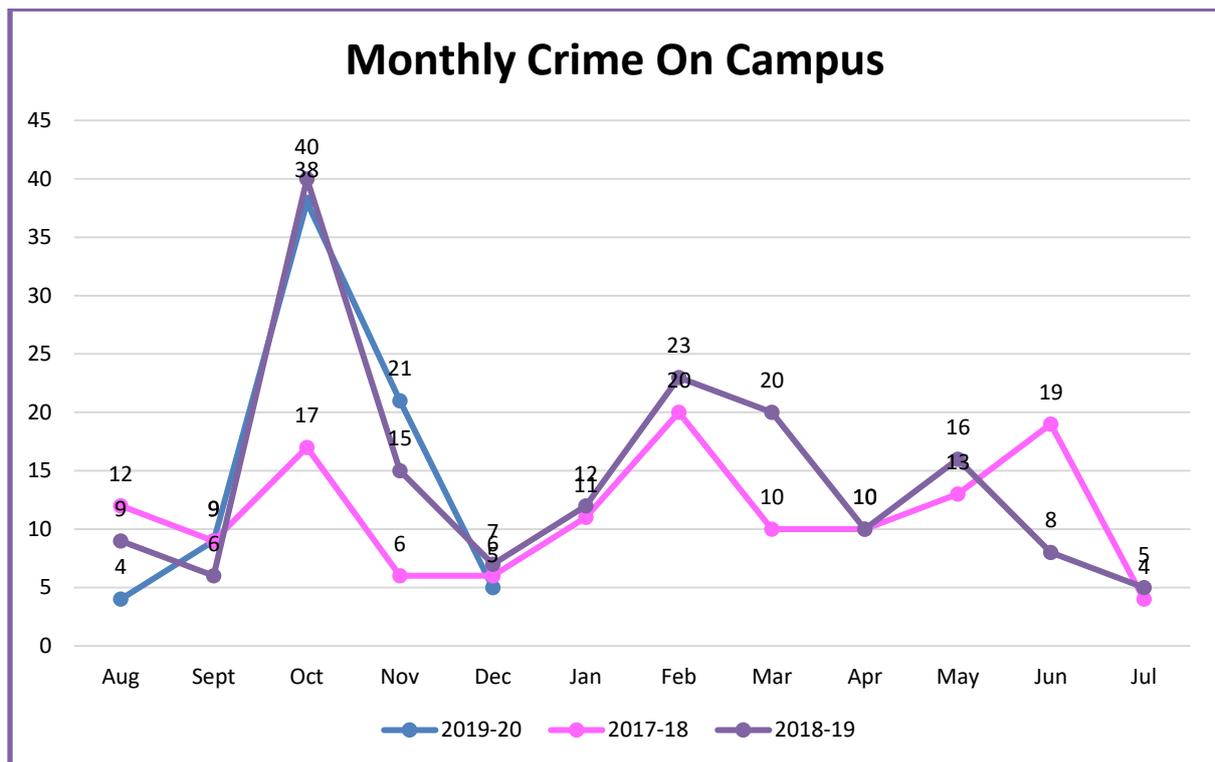
23rd January 2020

### ITEM: 10 Loughborough University Update

Please find an updated report outlining Crime on Campus, House Noise Complaints and Street Noise Complaints reported to University Security. As requested previously, the narrative accompanying the data gives additional information about University action.

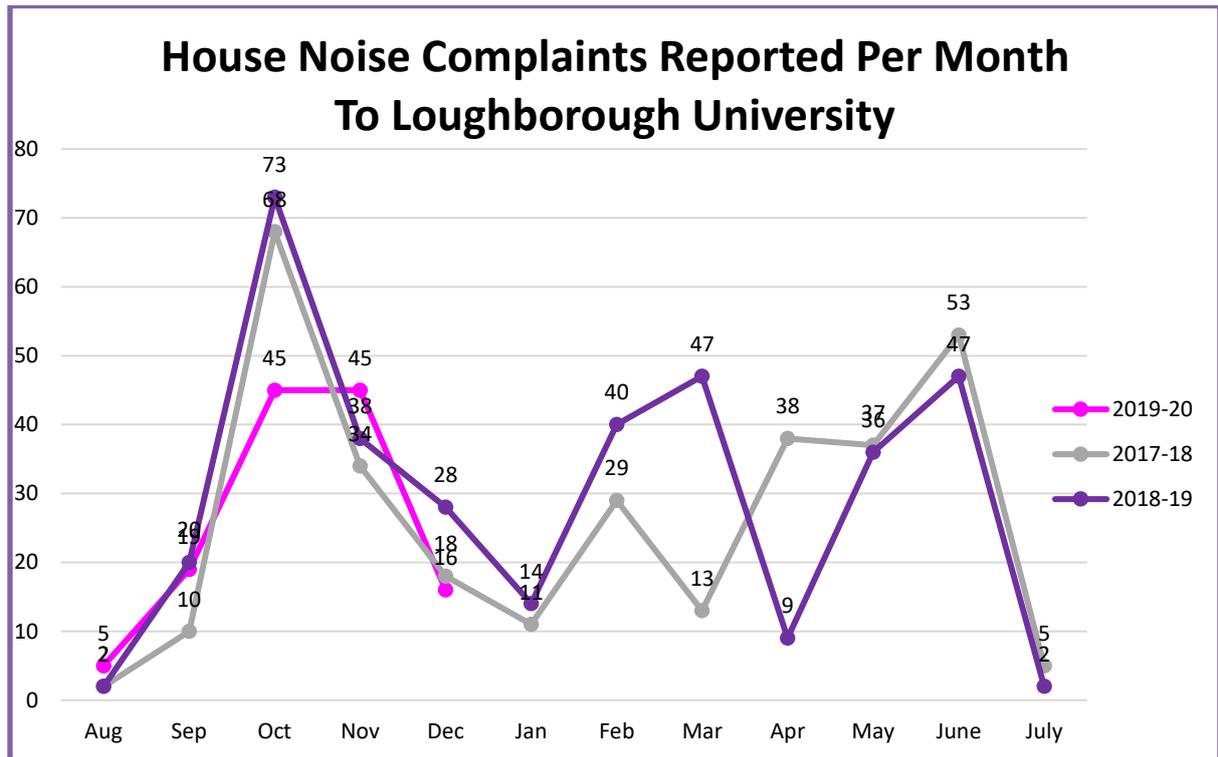
The purpose of providing this report is to allow the CSP an insight into student related issues at the University, to identify issues requiring wider CSP intervention and to allow the CSP to compare University data with performance information from other partners.

#### Reported Crime



- Cycle crime remains the volume type on campus.
- Burglary show an increase at 13 in 2018/19 (Oct-Sept Academic Year) and is prominent again at the start of this year with 6 offences already. One prolific offender appears to be responsible for a number of offences.

## Community Complaints

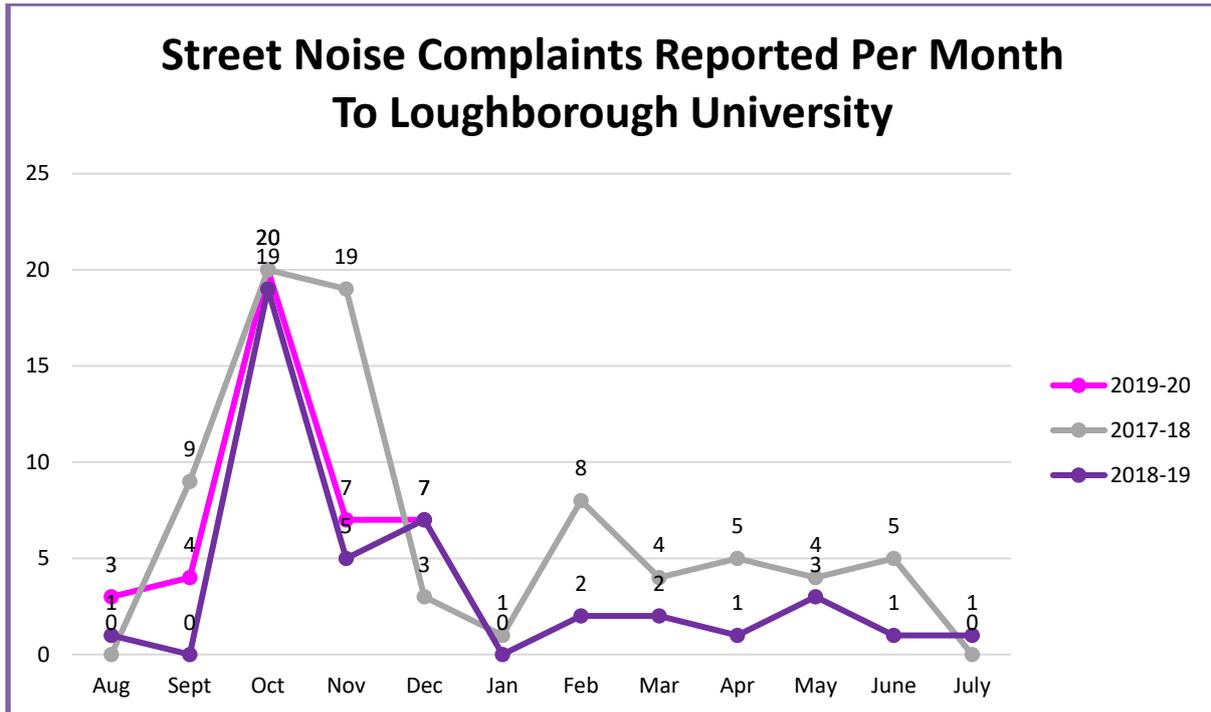


Typically, a response will involve contact with the student residents, an acknowledgement and apology to the complainant and consideration of further action which can include a warning, asking students to attend a meeting to explain their behaviour, a fine, and a referral to partner agencies for consideration of enforcement action.

### October – December 2019

Most complaints relate to noise, but in the first term the Community Warden Team and partners have also responded to reports of drug use, the theft of a brush and bins being knocked over.

- One house (Arthur St) has been subject of 5 further complaints (after the initial Warden visit).
- One house (Mayfield Dr) has been subject of 3 further complaints.
- Two houses (Frederick St and York Rd) have each been subject of 1 additional complaint since an initial warden visit.



Street Noise 2018/2019	
Ashby Road	9
Radmoor Road	4
York Road	4
Beacon Road	3
Derby Road	2
Edward Street	1
Forest Road	1
Limehurst Avenue	1
Wallace Road	1
Station Street	1
Fearon Street	1
Frederick Street	1

Street Noise 2019/2020	
Ashby Road	10
York Road	4
Ashleigh Drive	3
William Street	2
Oxford Street	2
Adam Dale	1
Cumberland Road	1
Havelock Street	1
Paget Street	1
Radmoor Road	1
Roseberry Street	1
Robin Mews	1
Beacon Road	1
Park Road	1
Westfield Drive	1
Derby Road	1
Market Street	1

## Street Support Scheme Patrols

Date	Loops and Routes Patrolled						Observations (No. of People Passed)			Interactions (No. of People)		Attendance		Event		Notes
	Ashby	Large	Kingfisher	Radmoor	Westfield	Other	Outbound (22:00 - 00:30)	Homebound (02:00 - 04:00)	With Alcohol	Helped	Asked to be Quiet	Anticipated	Actual	Hey	FND	
27/09/19	4						756	225	18	3	4				x	Freshers FND
01/10/19	2						349	141	39	4	42					Stuesday
02/10/19	2				2		205	418	43	4	1			x		
04/10/19	2		Y	2			1035	152	463	4	37				x	Returners FND
05/10/19	2						981	353	151	4	15					Freshers Ball
09/10/19			3				213	161	7	4	35			x		
11/10/19	3					Y	438	273	16	3	22				x	
12/10/19	2						180	157	32	3	27					Selected Sounds
16/10/19	Y				3		407	224	69	6	50			x		
18/10/19	2						386	210	30	1	44					x
23/10/19			3				257	167	35	4	27			x		Supported somebody while bei
25/10/19	2					Y	534	249	23	0	122				x	
30/10/19			2	Y			211	207	25	4	24			x		Alarm company called
01/11/19	2		2	Y			126	29	4	0	5				x	Staff got egged by moving car
06/11/19	3			Y			525	243	216	3	25			x		
08/11/19	2		2	Y			713	249	47	0	0				x	
09/11/19	3			Y		College	609	68	69	2	23					Cirque Du Soul
13/11/19	2		2	Y			255	227	13	4	27			x		
15/11/19	2			Y		College	271	78	32	4	13				x	
20/11/19	Y				2		235	107	19	3	17			x		Asked to focus on Westfield
22/11/19			2	Y		William	393	100	8	1	14				x	
27/11/19	2			Y	Y		102	63	2	0	2			x		
29/11/19	Y		2		2		378	114	49	3	11				x	
04/12/19	2				Y		144	89	14	3	14			x		
06/12/19	Y		2		2		499	217	50	5	39				x	
11/12/19	Y		2		2		527	142	76	30	37			x		Helped somebody up & gave bis
13/12/19			2				100	34	24	3	16				x	

- Data in respect of noise incidents is shared with LSU in order to inform and prioritise SSS patrols.
- LSU is currently changing the profile of staff undertaking patrols to a group of dedicated Event Support staff. This is subject of ongoing discussion with the University and LCDG.

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 Loughborough University  
 Head of Security Services

**COMMUNITY SAFETY PARTNERSHIP**  
**23 January 2020**

ITEM 13     FORWARD PROGRAMME

Purpose of the Report

To enable the Partnership to consider and manage its forward programme of work.

Recommendation

To agree that the Partnership's forward programme of work be updated in accordance with the decisions taken during consideration of this item and any decisions taken earlier in the meeting.

Background

The Partnership's current forward programme is appended to this report. No items were added at the Partnership's meet on 10 October 2019.

Appendices:	Forward Programme
Officer to Contact:	Sally Watson Democratic Services Officer (01509) 634969 Sally.watson@charnwood.gov.uk

## FORWARD PROGRAMME

ITEM	DETAIL	DATE	ACTION BY
Performance Update	Standing Item  To include information from the hate incident dashboards	April 2020	A. Fadesco
Delivery Group Updates	Standing Item  1. Strategic Group incorporating funding proposals and updates 2. JAG including quarterly action plan updates	April 2020	Insp M. Botte / T. McCabe
Student Street Support Scheme Update and Loughborough University Update	Standing item – to include more detailed narrative information to support the numerical data provided, for example how patrols were linked to complaints that had been received, how complaints resulted in disciplinary action being taken and exception reporting of significant cases.	April 2020	G. Feavoyour
Leicestershire County Council Update	Standing Item	April 2020	C. Turner
Draft Delivery Group Action Plans	2019/20 plans to be submitted for consideration and approval	April 2020 <i>(Annual)</i>	Insp M. Botte / T. McCabe
Appointment of Vice-chair	The appointment of a Vice-chair is required at the first meeting following the start of each Council Year  (The terms of reference state that the Cabinet Lead Member for Community Safety will chair the Partnership)	July 2020 <i>(Annual)</i>	Committee Clerk
Partnership Strategic Assessment and Community Safety Partnership Plan	2021/22 plans to be submitted for consideration and review	January 2021 <i>(Annual)</i>	A. Fadesco / T. McCabe