## **Decision under Delegated Powers**

## Officer Requesting Decision (if necessary)

**Customer Service Delivery Manager** 

## **Officer Making the Decision**

Chief Executive

### Recommendation

That the vacant posts associated with the delivery of the Harborough phone contract which ended in October 2022 be deleted from the establishment, the posts are; HDC M230, HDC M354 and HDC M355.

#### Reason

To ensure the establishment structure is accurate and up to date.

### Authority for Decision

Under Section 6 of Constitution the Head of Paid Service (Chief Executive) has delegated authority to agree changes to the establishment, within budget and without major operational disruption or interruption or services or involving a change from direct to indirect provision or vice versa or other policy implications.

### **Decision and Date**

**Robert Mitchell (he, him, his) Chief Executive** 

13th October 2023

# Background

In 2012 HDC entered into a Deed of Delegation for CBC to deliver Contact Centre telephony services on their behalf. The agreement came to an end on 31/10/2022 and all services have now ceased and the posts are vacant.

# Comments from HR

HR Advisor: S Choudhury (22/06/23)

Summary of Comments from HR:

As the posts are vacant there is no HR implications in deleting these posts on i-Trent.

No

HR seen recommendations (both draft and final, if amended):

# **Financial Implications**

None – the HDC budget V024 is now closed.

# **Risk Management**

No specific risks are associated with this report.

Key Decision:

Background Papers: None