

ENVIRONMENTAL SERVICES – MAY 2018

	Description	March	April	Target 18/19
Environmental Services Contract	Residual household waste per household (Kg) ¹	439	439	400
	Household waste recycled and composted (%) ¹	46.75	46.75	50
	Street and environmental cleanliness - levels of litter (%)	0.8	0.8	1.5
	Street and environmental cleanliness - levels of detritus (%)	4.5	4.3	6
	People expressing satisfaction with household waste collection (%)	95	95	>90
	People satisfied with cleanliness standards (%)	72	72	>80
	Description	March	April	Target 18/19
Management of Open Spaces Contract	Quality standard successful inspections (%)	88	92	88
	Number of volunteering hours (cumulative)	8921	422	7000
	Customers satisfied with the service (%)	99	100	84
	Health & safety successful inspections (%)	100	100	>95
	Number of Green flags held	5	5	6
	Number of grant applications made	6	4	>5
	Attainment of CSE			Achieve
	Number of resident / customer champions	33	33	>30
	Number of apprentices	6	5	>5
	Number of work placement days (YTD)	66	5	>50
	ISO14001			Achieve

¹ Projected figures subject to confirmation from Leicestershire County Council / * Subject to change