

# Excellent services, excellent value



Charnwood Borough Council receives around 10% of your total Council Tax bill - for a Band D property that's about **£131** for 2021/22 (around £2.50 a week).

The other 90% is collected on behalf of the County Council, police and fire services, and town and parish councils.

We do also receive Government funding and generate some income. As a Council, we:



Empty refuse and recycling bins over 4 million times a year

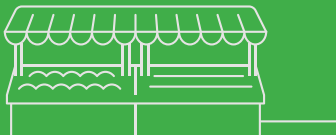
Look after 617 acres of open spaces including the Outwoods & Queen's Park



Carry out hundreds of food safety inspections

Empty dog bins, litter bins & clean hundreds of miles of streets

Operate a number of car parks across the borough



Run Loughborough & Shepshed Markets & manage town centre facilities



Manage Loughborough Town Hall with nearly 100,000 visits a year

Operate 3 leisure centres in Loughborough, Syston and Mountsorrel (over 1 million visits)

Help 10,000 residents access physical activity programmes

Organise Loughborough Fair & the Loughborough Christmas Lights Switch-on

## THANK YOU

to all our partners who help make this happen!



# Excellent services, excellent value



We also:

Collect council tax and distribute various benefits

Operate two business centres – Ark & Oak in Loughborough and Sileby

Investigate 1,400 noise and nuisance complaints a year



Investigate over 1,000 fly-tipping incidents a year

Operate Charnwood Museum which receives 40,000 visits a year

Organise council meetings and support 52 councillors

Deal with 2,500 applications for various planning & building control consents a year

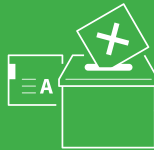
Support homeless people – helping 1,500 people a year



Keep residents informed via our website, email alerts, social media and the media

Look after public safety through licensing of taxis, pubs and clubs

Support emergency responses such as flooding & open temporary shelters



Organise elections involving hundreds of staff and tens of thousands of votes

Support community projects, groups & venues with advice and grants

Manage a cemetery and we are developing a new one for Loughborough

Operate a 24/7 CCTV system which monitors Loughborough & other areas

Council tax does not pay for council housing. We manage

5,500 council homes and several sheltered complexes, a service funded by tenants' rents. The service also operates the 24/7 Charnwood Lifeline Service taking 74,000 calls a year to help Council tenants and private customers.

## Housing

## Covid-19



-  **In the pandemic** we set up Charnwood Community Action with partners to help people in need with food parcels, befriending and advice. CCA has delivered **20,000 food parcels**.
-  **We have redistributed** around **£43 million** of Government funding to over 3,000 businesses.
-  **We have carried out significant communications** to help keep people safe