

Dear

## Changes to your Garden Waste Service

### Stickers

From April 1, 2022, customers of the garden waste service will no longer be sent stickers to place on their brown bins.

Using new in-cab technology, refuse crews can now view which households have subscribed to the service by using electronic records. The in-cab system will display which properties have paid for the service and how many bins have been paid for. They will then be emptied.

Therefore, there is no longer a need for stickers which is more environmentally friendly as there is no need to print and then dispose of approximately 36,000 stickers a year. It will also make a saving for the Council which can be reinvested in services.

Stickers will no longer be sent to customers from April 1, 2022.

### Price increase

The price of each subscription to the garden waste service (one bin) is increasing from £41 a year to £50 per annum from April 1, 2022.

The Council does not make this increase lightly but is necessary to ensure the efficient delivery of this service.

When setting the subscription price for the service, the Council looked at the prices charged by other councils, both locally and around the country, and found that £50 per year is an average price. However, some councils do not collect the bins all year round like Charnwood.

At 96 pence a week or £2 per collection (25 collections), we believe that the service provides excellent value for money.

I hope this letter goes some way to explain the changes and the reasons for them. For more information on the changes please visit the Council's website:

[www.charnwood.gov.uk/gardenwaste](http://www.charnwood.gov.uk/gardenwaste).

To keep up to date with news about the garden waste scheme, please sign up to the Council's email alerts at [www.charnwood.gov.uk/alerts](http://www.charnwood.gov.uk/alerts).

Yours Sincerely,



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