

Sport and Recreation – Holiday Activity Programme ‘You said we did’

October 2018 Programme - You Said We Did

As part of our on-going commitment to improve our holiday programme we actively seek feedback on the activities we offer.

Based on feedback from our summer programme, we have made several adaptations to the programme for this October:

“Really liked that there were more inclusive sessions this time”

We have put on another inclusive multi-sports session as part of this October’s programme based on the success of the summer sessions.

“It would be good to see more outdoor activities”

During the programme, we will be putting on several outdoor activities all aimed at getting the whole family involved: geocaching, den building and treasure hunt.

February 2019 Programme – You Said We Did

As part of our on-going commitment to improve our holiday programme we actively seek feedback on the activities we offer.

Based on feedback from our October programme 2018, we have made several adaptations to the programme for this February:

“I have 3 children and really appreciate the activities they can do together - large age range is very helpful”

“More activities for under 7’s please”

During the programme, we will be putting on several in/outdoor activities all aimed at getting the whole family involved: arts & crafts, multi-sports, yoga, geocaching, den building and treasure hunt.

“It would be good to see football activities”

During the programme, we will be putting on a Futsal taster session on Friday 22nd February from 14:00-15:00. The taster session will be delivered by an FA qualified coach and will include fun games, skills and drills.

Easter 2019 programme – You Said We Did

As part of our on-going commitment to improve our holiday programme we actively seek feedback on the activities we offer.

Based on feedback from our February programme 2019, we have made several adaptations to the programme for this Easter:

You said

“online booking”

“to be able to book online through the council”

“booking could do with being online ... telephone during office hours prevents some parents booking”

We did

We have been working closely with an online provider to create an online booking system for our Holiday Activity Programme. We are pleased to announce that this took effect on 1st April 2019, hoping this makes the booking procedure a more smooth and convenient process for our customers.

You said

“offer more sessions of popular activities such as climbing”

“more horse riding, forest schools, golf”

“the climbing sold out on the 2nd day of booking so there could be more spaces for popular activities”

We did

This Easter we will be putting on extra sessions of archery, arts & crafts, climbing, horse riding, forest schools in our holiday activity programme for our customers.

There will also be two new Golf sessions on Thursday 18th April - 10:00-12:00 and Thursday 25th - 10:00-12:00. These taster sessions will be delivered by a PGA qualified coach and will help to improve your golf skills through fun activities.

You said

“a good chance to try everything at a discounted cost, will do the activity again [archery Legends] very satisfied with everything, thank you”

We did

Thank you for your positive feedback, we endeavour to ensure that our customers are satisfied with our service.