

factsheet

Excellent Council

INFORMATION IN DIFFERENT FORMATS

We realise it is not always easy for everyone to access information about the services we provide. Therefore we aim to provide it in a variety of ways. Some of the different ways we can produce information are:

Interpretation and Translation Service

We provide an interpretation and translation service for people whose first language is not English for one to one interviews or meetings and translation of documents and information.

Charnwood Language Line 01509 634560

We have a dedicated phone line for people to make an interpreted telephone enquires.

Alternative Formats

We can provide information in Braille, audio tape, large print or sign language for people with visual or hearing impairments.

Minicom 01509 215996

We have a Minicom facility within our contact centre for people with a Minicom telephone to make text enquiries.

Council website

An explanation of how to access any of the above services in the six main community languages is available on our website www.charnwood.gov.uk/languages.html



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If you require more information please contact:

☰ Communication, Consultation and Partnership Team
 Charnwood Borough Council
 Southfields Road
 Loughborough
 LE11 2TR

☎ 01509 634603

✉ **Email** communications@charnwood.gov.uk

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যান্য মাধ্যমে পাওয়া যায়। এসব পেতে হলে দয়া করে (01509) 634560 এ নাম্বারে টেলিফোন করুন।

這資料具不同的格式，請致電 (01509) 634560 索取。

આ માહિતી જુદી જુદી પદ્ધતિઓમાં ઉપલબ્ધ છે. તે મેળવવા માટે કૃપા કરી આ નંબર પર ફોન કરો (01509) 634560.

यह जानकारी अलग-अलग प्रारूपों में मिल सकती है। इनको पाने के लिये कृपया यह नंबर डायल कीजिये (01509) 634560.

ਇਹ ਜਾਣਕਾਰੀ ਵੱਖ-ਵੱਖ ਸ਼ਕਲਾਂ ਵਿੱਚ ਮਿਲ ਸਕਦੀ ਹੈ। ਇਹ ਹਾਮਿਲ ਕਰਨ ਲਈ ਮਿਹਰਬਾਨੀ ਕਰਕੇ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋ (01509) 634560

