

**SCRUTINY PANEL: To what extent is the Borough Council successful in achieving its objective of managing student occupancy in Loughborough?**

ITEM 8(ii) Report for Scrutiny Waste and Recycling

How is the frequency of litter picking/street cleaning in different areas determined?

The Environmental Services contract is output based, meaning that all streets are cleaned when they need to be, rather than areas being cleaned to a set frequency. This gives greater flexibility and results in cleaner streets throughout the Borough. All areas maintained by Charnwood Borough Council have been classified into one of four land zones to reflect the amount of vehicle and pedestrian traffic flow:-

- Zone 1 – highest level e.g. town centres
- Zone 2 – medium level e.g. village centres and areas surrounding streets
- Zone 3 – low level e.g. housing estates
- Zone 4 – special circumstances e.g. main roads such as the A6

If a road, pavement, path or grassed area falls below a set standard ('grade') it is deemed to be unacceptable, and should be rectified within set response times. Most of the student areas have been identified as Zone 2 and therefore poor standards should be rectified within 24 hours.

Is this changed at different times of year to reflect term times and if this is not currently the case could this be amended?

Efforts are heightened during term time to reflect the needs of the local community. If an area is reported to be below contract standard then it will be rectified with the timescale. We currently work with partners to provide additional resources at key times of the year. Recycling Amnesty including a co-ordinated cleaning of the streets.

Also it has been agreed that additional street sweeping takes place during the holidays when the students go home, when there are less cars in the area.

What options are there for the public to notify the Council of issues in relation to litter so as to affect the frequency of litter picking/street cleaning?

To re-iterate we do not clean on frequency basis. All concerns and complaints regarding poor standards of street cleaning are taken into account by the Waste and Resource Manager by giving instructions to the contractor to rectify. If litter is deemed to be a particular issue in an area then educational work is carried out in the community and the University. Enforcement action is then taken by the Council's Street Management team if the problem persists. This pro-active approach has provided some excellent results in the past.

Would there be a cost to the Council for introducing more frequent litter picking/street cleaning and if so how would this be calculated?

As above -

Would there be a cost to the Council for introducing more litter bins and if so how would this be calculated?

Charnwood Borough Council has a Litter Bin Policy and new requests for litter bins are scored according to a number of requirements such as proximity to facilities, proximity to existing bins and if litter is a problem in the particular area. If a request is unsuccessful then an alternative solution could be to move another bin which is less frequently used within the surrounding area.